Group Code	Challenge to Fullfillment of 5 Criteria	Criterion	% Affected	Knowledge/Action Needed to Navigate
ALUMNI	Mission should clearly address online learning			
	CV classes used to be unengaged and less effective			College experience is what student makes of it/ students have to put in effort to get something out of it
	Misadvisement by advisor (2006) grad app not signed, not turned in			Have to jump through lots of hoops to graduate
	Surprised by history requirement for non-traditional students			Ditto hoops
	Professor at time didn't turn in grades ==>			Student had to get readmitted, resubmit all docs, repay fees - 1-1/2 years
	On outside, financial aid difficult to finalize at branch campuses			Extra steps to clear financial aid funds on branch campuses
	Lack of confidentiality - student workers in financial aid had access to other students' records, including tax returns			When things got busy, student workers did financial aid staff jobs
	Other concerns for confidentiality with student workers			
	Inflexibility with Sodexo when SGA planning events			Sodexo can be unyielding

Group Code	Challenge to Fullfillment of 5 Criteria	Criterion	% Affected	Knowledge/Action Needed to Navigate
	Not enough faculty to teach the most in-demand classes			
	Not strong, rigorous enough in Cost Accounting (2009) - noticed it when in workplace.			
	CS 1113 - lack of depth in Excel; (v-lookup, pivot functions)			
	Not enough staff to service students			Staff turnover diminishes institutional effectiveness
	Not enough classes in manufacturing, health care, transportation, hospitality, tourism/ Xray tech, dental hygiene			Many students go to OU/OSU
	Not enough funding from state			"State screwed up education system" with insufficient allocations
	Not enough math tutors (2014) (Critical thinking)			
	RSU doesn't offer all the program that local students need			
	Some faculty don't have real world experience			There's a fence
	Disconnect between long-term faculty and cutting edge technology			
Group = 2/27/18 17h30				

Group Code	Challenge to Fullfillment of 5 Criteria	Criterion	% Affected	Knowledge/Action Needed to Navigate

What Can RSU do?	What Works?
Add online to mission statement	Improved course transfer matrix
	HDTS
Training, professional development	Honors program advisement Advisor/ retention specialists, especially contact students in trouble Early alerts
Financial aid training for all staff	
Training for student workers	Student ID# instead of SSN's Confidentiality statements
Not allow student workers in financial aid access to confidential materials Make students aware that student workers sign confidentiality agreements	
Sodexo to give more options/ be more flexible, reasonable Negotiate options so that students' voices are heard Research another vendor	More food options now Starbucks

What Can RSU do?	What Works?
	Good liberal education - good foundation for life
More accounting options	Dr. Saffarian
Training and professional development, especially in high turnover staff positions	
Advocacy for more funding	FOCUS GROUPS!!
24/7 general education tutoring	Tutor.com/ ProctorU
Need to meet current areas of demand - mfg, healthcare, transportation, tourisem	Criminal justice/ justice administration programs - grads are properly prepared for law school
Communicate more with community - raise awareness Meet with alumni in workforce to connect with workplace needs	Overall RSU is great
Partnership with chambers of commerce to connect university to real world Give faculty real world experience	Some faculty really great, some really not. RS

What Can RSU do?	What Works?