# SURVEY OF STUDENT OPINIONS RESULTS REPORT Spring 2010

ROGERS STATE UNIVERSITY Claremore, Oklahoma

> Office of Institutional Research, Planning, and Assessment



### The Survey

During the spring 2010 semester, Rogers State University (RSU) conducted a survey of student opinions to assess the level of importance students attach to certain academic and non-academic components of their educational experience, as well as their level of satisfaction with those components. Included in the survey are an extended set of background items and a set of items related to students' impressions of the university's contributions to various outcomes. A stratified, random sample of Rogers State University freshmen, sophomores, juniors and seniors participated in *the ACT Survey of Student Opinions* (SSO) by completing a paper survey during the spring 2010 semester.

### Methodology

A random sample of 29 on-ground classes, stratified by course level and campus, was selected for participation in the survey; 20 from the Claremore campus, 5 from the Bartlesville Campus and 4 from the Pryor Campus. Six hundred and eighteen students were enrolled in those classes. In order to avoid receiving duplicate responses from students enrolled in more than one sampled class, instructors asked students not to complete the survey twice. Completed survey packets were received from all of the 29 classes, which contained responses from 380 students. Therefore, from an unduplicated head count of 4046 students (population), a random, stratified sample of 618 was selected. Three hundred and eighty surveys were completed and returned which resulted in a 95% confidence level.

In past years, a locally developed instrument was used; however, the major disadvantages of questionable instrument quality, reliability and validity led to the selection of a standardized instrument developed by ACT Survey Services. The ACT Survey of Student Opinions, a commercial instrument with documented reliability and validity, was selected. Comparative data (user norms) were also available.

### Results

Section I: Background Information provides demographic information. When comparing the sample to the RSU population for spring 2010<sup>1</sup>, 23.6% of the respondents were self-declared juniors whereas 17% of the RSU population was juniors. Sophomores comprised 32.9% of the sample and 21% of the total population. Overall, the sophomore and junior samples were overrepresented, and the freshmen and seniors were underrepresented. Additionally, 19.7% of the sampled respondents indicated American Indian or Alaskan native heritage. However, 30% of the population indicated the same heritage. The sample was representative in the area of gender.

<sup>&</sup>lt;sup>1</sup> Rogers State University. (2010). *Enrollment Report Spring 2010 Semester*. <u>http://www.rsu.edu/irpa/docs/reports-surveys/EnrollmentReportSpring10.pdf</u>.

Section II: College Services provides the respondents perception of the importance of, and satisfaction with, college services. A matrix of the importance and satisfaction is provided on page 15 of the report. Items of high importance and low satisfaction include parking, job placement services and career planning services. Day care services were reported with the lowest importance and lowest satisfaction. Areas with the highest importance and highest satisfaction include financial aid services, library programs and services, academic advising services and computer support and services.

Section III: College Environment provides the respondents perception of the importance of, and satisfaction with, the college environment. A matrix of the importance and satisfaction is provided on page 29. Of the 43 aspects of college environment considered by the respondents, 28 were rated with average or higher satisfaction and average or higher importance. Attitude of the faculty toward students was rated with the highest satisfaction and importance followed by quality of instruction in major field and class size relative to the type of course. Availability of courses you want at times you can take them was rated with high importance and low satisfaction followed with variety of courses offered at this college. Availability of student housing received the lowest rating in both importance and satisfaction.

Section IV: College Impressions examined overall student perceptions about Rogers State University. Students ranked *this college is equally supportive of women and men* and *this college is equally supportive of all racial/ethnic groups* as first and second from a list of statements about this college. Fifty-nine percent rated RSU as their first choice and 28.1% as their second at the time of application for admission. When asked *if you could start college over, would you choose to attend this college*, 36.5% responded definitely yes and 32.4% responded probably yes. Students' overall impression of the quality of education at RSU was rated as 28.1% excellent and 52.4% good.

Section V: Your Experiences at This College examined students' perception of the contribution of educational experiences to their growth and preparation. RSU students ranked the following five items in descending order: intellectual growth, personal growth, social growth, preparation for further study and preparation for a career.

Nineteen percent of the respondents' grade point average was 3.50 to 4.00 and 52.3% were 3.00 to 4.00. Ninety-six percent of the students reported a grade point average of C or higher (2.00 to 4.00).

### **Comparison to 2009 Student Opinion Survey**

The 2009 Student Opinion Survey segregated 110 items under 10 categories. The satisfaction/importance matrix merged all items into one ranked list. The top ten items in descending order were:

- 1. Library staff assists students in a timely manner
- 2. Faculty and staff are enthusiastic about teaching

- 3. Faculty are knowledgeable about their subject area
- 4. Faculty challenge students to think
- 5. Degree programs are challenging for students
- 6. English composition courses help my writing ability
- 7. Faculty are available to students
- 8. Students have to work hard to earn good grades
- 9. Library staff treats students with courtesy and respect
- 10. Faculty respect students as individuals

The bottom ten items in ascending order were:

- 110. Admission Office is available to potential students at convenient times
- 109. Career Services office is available to students at convenient times
- 108. Students get to know student from other social, racial, or ethnic backgrounds
- 107. Student Disability Services Office assists students in a timely manner
- 106. Student Government Association adequately serves the needs of students
- 105. Wellness Center is available to students at convenient times
- 104. Wellness Center staff demonstrates care and concern for students
- 103. Career Services Office provides answers and assistance that are accurate and appropriate
- 102. Career Services Office assists students in a timely manner
- 101. Wellness Center has adequate equipment, programs and resources

### Implication

Periodic solicitation of student opinions concerning university services, college environment and college impressions meets policy requirements of the Oklahoma State Regents for Higher Education and addresses the criteria for accreditation established by Higher Learning Commission. The findings from the annual Survey of Student Opinions may be used for institutional planning, preparation for the future and improvement of student learning. Specifically, these data provide evidence of the achievement of the RSU Mission, Strategic Plan and departmental goals and outcomes.

Linda Andrews Assistant Vice President for Institutional Research, Planning and Assessment August 17, 2010

06/02/10

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ROGERS STATE UNIVERSITY CODE 3420 CLAREMORE. OK GENERAL INFORMATION ABOUT THIS SUMMARY REPORT IN ADDITION TO THE INTRODUCTORY PAGES, THIS REPORT BELOW ARE EXPLANATIONS AND INFORMATION THAT MAY HELP COMPRISES UP TO 37 PAGES OF SUMMARY DATA THAT PROVIDE YOU INTERPRET THE FINDINGS PRESENTED IN THIS REPORT. AN OVERVIEW OF YOUR INSTITUTION'S RESULTS FOR THE SIX SSO SECTIONS LISTED BELOW. COLUMN HEADINGS SECTION I: BACKGROUND INFORMATION N = NUMBER RESPONDING TO ITEM SECTION II: COLLEGE SERVICES % W BL = PERCENT OF TOTAL SCANNED (INCLUDING BLANK RESPONSES) % W/O BL = PERCENT OF TOTAL SCANNED (EXCLUDING BLANK RESPONSES) SECTION III: COLLEGE ENVIRONMENT SECTION IV: COLLEGE IMPRESSIONS % = PERCENT OF NUMBER (N) RESPONDING TO ITEM SECTION V: YOUR EXPERIENCES AT THIS COLLEGE \* = BLANKS EXCLUDED FROM CALCULATION OF AVERAGE SECTION VI: ADDITIONAL QUESTIONS **\*\*** = AVERAGE CALCULATED USING ONLY RECORDS OF STUDENTS NOT INDICATING "NO EXPERIENCE/NOT AVAILABLE"; EXCLUDING BLANKS SD = STANDARD DEVIATION FOR INFORMATION/QUESTIONS RELATED TO.... SCALES SECTIONS II & III IMPORTANCE SCALE (5-POINT) 1) ORDERING 5=VERY GREAT IMPORTANCE, 4=GREAT IMPORTANCE, 3=MODERATE, CONTACT: ESS CUSTOMER SERVICES IMPORTANCE, 2=LITTLE IMPORTANCE, 1=NO IMPORTANCE (319) 337-1893 SECTION II & III SATISFACTION SCALE (5-POINT) 5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED 2) SCANNING AND REPORTING CONTACT: ESS PRODUCTION SERVICES SECTION IV-A AGREEMENT SCALE (5-POINT) (319) 337 - 11865=STRONGLY AGREE, 4=AGREE, 3=NEUTRAL, 2=DISAGREE, 1=STRONGLY DISAGREE 3) RESEARCH-RELATED ISSUES (SUCH AS DATA ANALYSES, SECTION IV-C CERTAINTY SCALE (5-POINT) INTERPRETATION OF THE RESULTS, VALIDITY AND RELIABILITY) 5=DEFINITELY YES, 4=PROBABLY YES, 3=UNCERTAIN, CONTACT: SURVEY RESEARCH SERVICES 2=PROBABLY NO, 1=DEFINITELY NO (319) 337-1098 SECTION IV-D QUALITY SCALE (5-POINT) 5=EXCELLENT, 4=GOOD, 3=AVERAGE, 2=BELOW AVERAGE, 4) USE OF REPORT RESULTS FOR ACCREDITATION AND 1=VERY INADEQUATE OUTCOMES ASSESSMENT, AND EFFECTIVENESS MEASURES SECTION V-A CONTRIBUTION SCALE (5-POINT) CONTACT: EDUCATIONAL SERVICES 5=VERY GREAT. 4=GREAT. 3=MODERATE. 2=LITTLE. (319) 337 - 10531=NONE EMAIL: OUTCOMES@ACT.ORG MATRIX ACT 500 ACT DRIVE IMPORTANCE AND SATISFACTION AVERAGES FOR EACH ITEM P.O. BOX 168 PLOTTED ON SCATTER GRAM AND DESIGNATED BY ITEM NUMBER IOWA CITY, IA 52243-0168

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#### SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM B: AGE

	N	% W BL	% W/O BL
	=======	=======	========
18 OR UNDER	29	7.6	7.7
19	59	15.5	15.7
20	45	11.8	12.0
21	55	14.5	14.6
22	33	8.7	8.8
23 TO 25	46	12.1	12.2
26 TO 29	34	8.9	9.0
30 TO 39	45	11.8	12.0
40 TO 61	30	7.9	8.0
62 OR OVER	0	0.0	0.0
BLANK	4	1.1	N/A
TOTAL	380	100.0	100.0

#### ITEM C: RACE/ETHNICITY

	N	% W BL	% W/O BL
	=======	=======	=========
AFRICAN-AMERICAN OR BLACK	9	2.4	2.5
NATIVE AMERICAN (INDIAN, ALASKAN, HAWAIIAN)	72	18.9	19.7
CAUCASIAN OR WHITE	246	64.7	67.4
MEXICAN-AMERICAN, MEXICAN ORIGIN	8	2.1	2.2
ASIAN AMERICAN, ORIENTAL, PACIFIC ISLANDER	5	1.3	1.4
PUERTO RICAN, CUBAN, OTHER LATINO OR HISPANIC	6	1.6	1.6
OTHER	10	2.6	2.7
PREFER NOT TO RESPOND	9	2.4	2.5
BLANK	15	3.9	N/A
TOTAL	380	100.0	100.0

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#### SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM D: SEX				
	N =======	%W BL ======	% W/O BL =======	
MALE FEMALE BLANK TOTAL	142 235 3 380	37.4 61.8 0.8 100.0	37.7 62.3 N/A 100.0	

#### ITEM E: HOURS PER WEEK CURRENTLY EMPLOYED

	Ν	% W BL	% W/O BL
	=======	=======	=========
O OR ONLY OCCASIONAL JOBS	128	33.7	34.2
1 TO 10	28	7.4	7.5
11 TO 20	61	16.1	16.3
21 TO 30	69	18.2	18.4
31 TO 40	56	14.7	15.0
OVER 40	32	8.4	8.6
BLANK	6	1.6	N/A
TOTAL	380	100.0	100.0

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#### SUMMARY FOR SECTION I: BACKGROUND INFORMATION

#### ITEM F-A: MOTHER'S HIGHEST EDUCATIONAL ATTAINMENT

	N	% W BL	% W/O BL
	=======	======	=======
SOME HIGH SCHOOL OR LESS	30	7.9	8.4
HIGH SCHOOL DIPLOMA OR GED	125	32.9	34.8
SOME COLLEGE/NO DEGREE OR CERTIFICATE	72	18.9	20.1
VOCATIONAL/TECHNICAL DEGREE OR CERTIFICATE	22	5.8	6.1
ASSOCIATE DEGREE	27	7.1	7.5
BACHELOR'S DEGREE	56	14.7	15.6
MASTER'S DEGREE	24	6.3	6.7
DOCTORATE/PROFESSIONAL DEGREE	3	0.8	0.8
(PHD, MD, EDD, JD) BLANK TOTAL	21 380	5.5 100.0	N/A 100.0

#### ITEM F-B: FATHER'S HIGHEST EDUCATIONAL ATTAINMENT

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	Ν	% W BL	% W/O BL
	======	=======	=======
SOME HIGH SCHOOL OR LESS	38	10.0	10.5
HIGH SCHOOL DIPLOMA OR GED	135	35.5	37.4
SOME COLLEGE/NO DEGREE OR CERTIFICATE	54	14.2	15.0
VOCATIONAL/TECHNICAL DEGREE OR CERTIFICATE	33	8.7	9.1
ASSOCIATE DEGREE	26	6.8	7.2
BACHELOR'S DEGREE	54	14.2	15.0
MASTER'S DEGREE	15	3.9	4.2
DOCTORATE/PROFESSIONAL DEGREE (PHD. MD. EDD. JD)	6	1.6	1.7
BLANK	19	5.0	N/A
TOTAL	380	100.0	100.0

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#### SUMMARY FOR SECTION I: BACKGROUND INFORMATION

#### ITEM G: CLASS LEVEL

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	N ======	% W BL =======	% W/O BL ========
FRESHMAN SOPHOMORE JUNIOR SENIOR GRADUATE OR PROFESSIONAL SPECIAL STUDENT OTHER/UNCLASSIFIED DOES NOT APPLY BLANK	93 124 89 60 0 11 0 3	24.5 32.6 23.4 15.8 0.0 0.0 2.9 0.0 0.8	24.7 32.9 23.6 15.9 0.0 0.0 2.9 0.0 N/A
TOTAL	380	100.0	100.0

### ITEM H: PURPOSE FOR ENTERING THIS COLLEGE

	N ========	% W BL =======	% W/O BL ========
NO DEFINITE PURPOSE IN MIND	19	5.0	5.1
TO TAKE A FEW JOB-RELATED COURSES	2	0.5	0.5
TO TAKE A FEW COURSES FOR SELF-IMPROVEMENT	2	0.5	0.5
TO TAKE COURSES NECESSARY FOR TRANSFERRING			
TO ANOTHER COLLEGE	30	7.9	8.1
TO OBTAIN OR MAINTAIN A CERTIFICATION	7	1.8	1.9
TO COMPLETE A VOCATIONAL/TECHNICAL PROGRAM	0	0.0	0.0
TO OBTAIN AN ASSOCIATE DEGREE	72	18.9	19.5
TO OBTAIN A BACHELOR'S DEGREE	229	60.3	61.9
TO OBTAIN A MASTER'S DEGREE	7	1.8	1.9
TO OBTAIN A DOCTORATE OR PROFESSIONAL DEGREE	2	0.5	0.5
BLANK	10	2.6	N/A
TOTAL	380	100.0	100.0

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#### SUMMARY FOR SECTION I: BACKGROUND INFORMATION

#### ITEM I: CURRENT ENROLLMENT STATUS

	N	% W BL	% W/O BL
FULL-TIME STUDENT	319	83.9	84.6
PART-TIME STUDENT	58	15.3	15.4
BLANK TOTAL	3 380	0.8 100.0	N/A 100.0

## ITEM J: TYPE OF TUITION

	N	% W BL	% W/O BL
	=======	=======	========
IN-STATE TUITION	348	91.6	94.1
OUT-OF-STATE TUITION	9	2.4	2.4
DOES NOT APPLY TO THIS COLLEGE	13	3.4	3.5
BLANK	10	2.6	N/A
TOTAL	380	100.0	100.0

#### ITEM K: RESIDENCE CLASSIFICATION

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	Ν	% W BL	% W/O BL
	=======	=======	========
IN-STATE STUDENT	359	94.5	96.0
OUT-OF-STATE STUDENT	12	3.2	3.2
INTERNATIONAL STUDENT	3	0.8	0.8
BLANK	6	1.6	N/A
TOTAL	380	100.0	100.0

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#### SUMMARY FOR SECTION I: BACKGROUND INFORMATION

#### ITEM L: TRUE FOR YOU AT THE TIME YOU FIRST ENTERED THIS COLLEGE

	N =======	% W BL ======	% W/O BL =======
ENTERED DIRECTLY FROM HIGH SCHOOL	167	43.9	44.8
ENTERED AFTER WORKING FOR A PERIOD OF TIME	85	22.4	22.8
TRANSFERRED FROM A 2-YEAR COLLEGE	38	10.0	10.2
TRANSFERRED FROM A 4-YEAR COLLEGE	25	6.6	6.7
ENTERED AFTER GRADUATE OR PROFESSIONAL SCHOOL	3	0.8	0.8
ENTERED AFTER COMPLETING MILITARY SERVICE	З	0.8	0.8
OTHER	52	13.7	13.9
BLANK	7	1.8	N/A
TOTAL	380	100.0	100.0

#### ITEM M: CURRENT COLLEGE RESIDENCE

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	Ν	% W BL	% W/O BL
	=======	=======	========
COLLEGE RESIDENCE HALL	31	8.2	8.4
FRATERNITY OR SORORITY HOUSE	0	0.0	0.0
COLLEGE MARRIED STUDENT HOUSING	4	1.1	1.1
OFF-CAMPUS ROOM/APARTMENT	77	20.3	20.8
HOME OF PARENTS/RELATIVES	134	35.3	36.1
OWN HOME	112	29.5	30.2
OTHER	13	3.4	3.5
BLANK	9	2.4	N/A
TOTAL	380	100.0	100.0

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#### SUMMARY FOR SECTION I: BACKGROUND INFORMATION

#### ITEM N: SOURCES OF FUNDING FOR POST SECONDARY EDUCATION

ITEM NO	ITEM TEXT		MAJOR SOURCE	MINOR SOURCE	NOT A SOURCE	BLANK
1	PARENTS OR RELATIVES	N %	82 21.6	75 19.7	152 40.0	71 18.7
2	EDUCATIONAL GRANTS (PELL GRANTS, FSEOG, PRIVATE GRANTS, ETC.)	N %	153 40.3	57 15.0	112 29.5	58 15.3
3	SCHOLARSHIPS (PRIVATE, FEDERAL, COLLEGE, ETC.)	N %	90 23.7	60 15.8	152 40.0	78 20.5
4	STUDENT LOANS (PERKINS LOAN, FEDERAL DIRECT LOAN, ETC.)	N %	112 29.5	56 14.7	150 39.5	62 16.3
5	OTHER LOANS (BANK LOANS, ETC.)	N %	9 2.4	12 3.2	258 67.9	101 26.6
6	EMPLOYMENT WHILE ATTENDING COLLEGE(INCLUDING WORK-STUDY)	N %	73 19.2	83 21.8	138 36.3	86 22.6
7	SUMMER EMPLOYMENT	N %	51 13.4	65 17.1	169 44.5	95 25.0
8	PERSONAL SAVINGS	N %	38 10.0	75 19.7	178 46.8	89 23.4

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#### SUMMARY FOR SECTION I: BACKGROUND INFORMATION

#### ITEMS 0 & P: MAJOR AND OCCUPATIONAL CHOICE

	MAJOR AREA OF STUDY			OCCUPATIONAL CHOICE			
	N =======	% W BL	% W/O BL	N	% W BL	% W/O BL	
UNDECIDED	18	4.7	5.2	26	6.8	8.7	
AGRICULTURE & AG TECHNOLOGIES	4	1.1	1.1	7	1.8	2.3	
ARCHITECTURE & ENVIRON DESIGN	0	0.0	0.0	0	0.0	0.0	
BUSINESS & MANAGEMENT	84	22.1	24.1	68	17.9	22.8	
BUSINESS & OFFICE	1	0.3	0.3	2	0.5	0.7	
MARKETING & DISTRIBUTION	2	0.5	0.6	2	0.5	0.7	
COMMUNICATIONS & COMM TECH	5	1.3	1.4	6	1.6	2.0	
COMMUNITY & PERSONAL SERVICES	36	9.5	10.3	39	10.3	13.1	
COMPUTER & INFORMATION SCI	11	2.9	3.2	4	1.1	1.3	
CROSS-DISCIPLINARY STUDIES	0	0.0	0.0	0	0.0	0.0	
EDUCATION	17	4.5	4.9	10	2.6	3.4	
TEACHER EDUCATION	7	1.8	2.0	10	2.6	3.4	
ENGINEERING, PRE-ENGINEERING	2	0.5	0.6	2	0.5	0.7	
ENGINEERING-RELATED TECH	1	0.3	0.3	1	0.3	0.3	
FOREIGN LANGUAGE	1	0.3	0.3	1	0.3	0.3	
HEALTH SCIENCES & ALLIED HEALTH	55	14.5	15.8	67	17.6	22.5	
HOME ECONOMICS	0	0.0	0.0	1	0.3	0.3	
LETTERS	5	1.3	1.4	1	0.3	0.3	
MATHEMATICS	2	0.5	0.6	1	0.3	0.3	
PHILOSOPHY, RELIG, & THEOLOGY	2	0.5	0.6	1	0.3	0.3	
SCIENCES (BIO & PHYSICAL)	30	7.9	8.6	7	1.8	2.3	
SOCIAL SCIENCES	54	14.2	15.5	31	8.2	10.4	
TRADE & INDUSTRIAL	0	0.0	0.0	0	0.0	0.0	
VISUAL & PERFORMING ARTS	12	3.2	3.4	11	2.9	3.7	
BLANK	31	8.2	N/A	82	21.6	N/A	
TOTAL	380	100.0	100.0	380	100.0	100.0	

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#### SUMMARY FOR SECTION II: COLLEGE SERVICES

 IMPORTANCE OF COLLEGE SERVICES - IMPORTANCE AVERAGES RANK ORDERED
 TOTAL SCANNED = 380

#### \*\*\* RANKED BY IMPORTANCE \*\*\*

(5=VERY GREAT IMPORTANCE, 4=GREAT IMPORTANCE, 3=MODERATE IMPORTANCE, 2=LITTLE IMPORTANCE, 1=NO IMPORTANCE)

ITEM NO.	ITEM TEXT	RANK	AVG**	SD	N W/O BLANKS
10	FINANCIAL AID SERVICES	1	4.22	1.13	364
20	PARKING FACILITIES AND SERVICES	2	3.97	1.09	372
1	ACADEMIC ADVISING SERVICES	3	3.86	1.04	376
6	LIBRARY FACILITIES AND SERVICES	4	3.77	1.13	369
19	COMPUTER SUPPORT AND SERVICES	5	3.57	1.21	360
3	CAREER PLANNING SERVICES	6	3.46	1.25	346
4	JOB PLACEMENT SERVICES	7	3.43	1.32	340
7	STUDENT HEALTH/WELLNESS SERVICES	8	3.23	1.32	345
9	COLLEGE-SPONSORED TUTORIAL SERVICES	9	3.08	1.35	344
11	STUDENT EMPLOYMENT SERVICES	10	3.03	1.40	340
2	PERSONAL COUNSELING SERVICES	11	2.86	1.31	348
8	STUDENT HEALTH INSURANCE PROGRAM	12	2.82	1.45	340
13	FOOD SERVICES	13	2.82	1.41	350
5	RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES	14	2.73	1.31	347
14	COLLEGE-SPONSORED SOCIAL ACTIVITIES	15	2.70	1.37	349
18	HONORS PROGRAMS	16	2.65	1.36	338
15	CULTURAL PROGRAMS	17	2.58	1.31	342
17	CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP, ETC.)	18	2.57	1.31	336
12	RESIDENCE HALL SERVICES AND PROGRAMS	19	2.53	1.46	341
16	COLLEGE ORIENTATION PROGRAM	20	2.49	1.30	352
21	DAY CARE SERVICES	21	2.31	1.53	334

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### SUMMARY FOR SECTION II: COLLEGE SERVICES

	TANCE OF COLLEGE SERVICES - FREQUENCIES AND				TOTAL SCANN				
ITEM NO.	ITEM TEXT		IMPORTANC	T GREAT E IMPORTANCE	IMPORTANCE	LITTLE IMPORTA	NO NCE IMPORTANCE	BLANK	ΤΟΤΑΙ
1	ACADEMIC ADVISING SERVICES	N %	127 33.4	118 31.1		29 7.6	9 2.4	4 1.1	380 100.0
2	PERSONAL COUNSELING SERVICES	N %	50 13.2	60 15.8	99 26.1	70 18.4	69 18.2	32 8.4	380 100.0
3	CAREER PLANNING SERVICES	N %	87 22.9	91 23.9	95 25.0	40 10.5	33 8.7	34 8.9	380 100.0
4	JOB PLACEMENT SERVICES	N %	88 23.2	91 23.9	84 22.1	32 8.4	45 11.8	40 10.5	380 100.0
5	RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES	N %	45 11.8	49 12.9	100 26.3	72 18.9	81 21.3	33 8.7	380 100.0
6	LIBRARY FACILITIES AND SERVICES	N %	115 30.3	120 31.6	87 22.9	27 7.1	20 5.3	11 2.9	380 100.0
7	STUDENT HEALTH SERVICES	N %	70 18.4	86 22.6	92 24.2	46 12.1	51 13.4	35 9.2	380 100.0
8	STUDENT HEALTH INSURANCE PROGRAM	N %	60 15.8	60 15.8	75 19.7	50 13.2	95 25.0	40 10.5	380 100.0
9	COLLEGE-SPONSORED TUTORIAL SERVICES	N %	64 16.8	69 18.2	109 28.7	34 8.9	68 17.9	36 9.5	380 100.0
10	FINANCIAL AID SERVICES	N %	207 54.5	82 21.6	44 11.6	10 2.6	21 5.5	16 4.2	380 100.0
11	STUDENT EMPLOYMENT SERVICES	N %	62 16.3	78 20.5	82 21.6	45 11.8	73 19.2	40 10.5	380 100.0
12	RESIDENCE HALL SERVICES AND PROGRAMS	N %	49 12.9	45 11.8	73 19.2	44 11.6	130 34.2	39 10.3	380 100.0
13	FOOD SERVICES	N %	56 14.7	59 15.5		47 12.4	93 24.5	30 7.9	380 100.0

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#### SUMMARY FOR SECTION II: COLLEGE SERVICES

 IMPORTANCE OF COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES
 TOTAL SCANNED = 380
 PAGE 2 OF 2

ITEM NO.	ITEM TEXT		VERY GREAT IMPORTANCE	GREAT IMPORTANCE	MODERATE IMPORTANCE	LITTLE IMPORTANCE	NO IMPORTANCE	BLANK	TOTAL
14	COLLEGE-SPONSORED SOCIAL ACTIVITIES	N %	47 12.4	53 13.9	92 24.2	62 16.3	95 25.0	31 8.2	380 100.0
15	CULTURAL PROGRAMS	N %	37 9.7	45 11.8	97 25.5	65 17.1	98 25.8	38 10.0	380 100.0
16	COLLEGE ORIENTATION PROGRAM	N %	34 8.9	44 11.6	91 23.9	74 19.5	109 28.7	28 7.4	380 100.0
17	CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP)	N %	31 8.2	48 12.6	106 27.9	47 12.4	104 27.4	44 11.6	380 100.0
18	HONORS PROGRAMS	N %	39 10.3	55 14.5	94 24.7	49 12.9	101 26.6	42 11.1	380 100.0
19	COMPUTER SERVICES	N %	103 27.1	87 22.9	112 29.5	28 7.4	30 7.9	20 5.3	380 100.0
20	PARKING FACILITIES AND SERVICES	N %	152 40.0	101 26.6	88 23.2	16 4.2	15 3.9	8 2.1	380 100.0
21	DAY CARE SERVICES	N %	50 13.2	36 9.5	51 13.4	27 7.1	170 44.7	46 12.1	380 100.0

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#### SUMMARY FOR SECTION II: COLLEGE SERVICES

SATISFACTION WITH COLLEGE SERVICES - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 380

#### \*\*\* RANKED BY SATISFACTION \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

### SATISFACTION WITH COLLEGE SERVICES

ITEM NO.	ITEM TEXT	RANK	AVG**	SD	N W/O BLANKS 
6	LIBRARY FACILITIES AND SERVICES	1	4.02	0.85	303
10	FINANCIAL AID SERVICES	2	3.88	1.12	289
1	ACADEMIC ADVISING SERVICES	3	3.78	1.02	326
7	STUDENT HEALTH/WELLNESS SERVICES	4	3.72	0.90	166
19	COMPUTER SUPPORT AND SERVICES	5	3.72	1.08	281
13	FOOD SERVICES	6	3.67	1.00	198
14	COLLEGE-SPONSORED SOCIAL ACTIVITIES	7	3.58	0.98	171
9	COLLEGE-SPONSORED TUTORIAL SERVICES	8	3.57	0.91	149
18	HONORS PROGRAMS	9	3.52	0.89	95
2	PERSONAL COUNSELING SERVICES	10	3.51	0.94	168
11	STUDENT EMPLOYMENT SERVICES	11	3.50	0.93	127
5	RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES	12	3.46	1.00	156
17	CREDIT-BY-EXAMINATION PROGRAM (PEP. CLEP. ETC.)	13	3.43	0.77	110
з	CAREER PLANNING SERVICES	14	3.42	1.01	171
15	CULTURAL PROGRAMS	15	3.42	0.90	132
16	COLLEGE ORIENTATION PROGRAM	16	3.35	1.11	187
12	RESIDENCE HALL SERVICES AND PROGRAMS	17	3.28	0.97	117
8	STUDENT HEALTH INSURANCE PROGRAM	18	3.22	0.97	105
4	JOB PLACEMENT SERVICES	19	3.18	0.94	119
20	PARKING FACILITIES AND SERVICES	20	3.12	1.25	348
21	DAY CARE SERVICES	21	3.10	0.92	87

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### SUMMARY FOR SECTION II: COLLEGE SERVICES

	TISFACTION WITH COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES					TOTAL SCAN		-	
ITEM NO.	ITEM TEXT			SATISFIED				HAVE NOT USED/ NOT AVAILABLE	
1	ACADEMIC ADVISING SERVICES	N %	79 20.8	146 38.4	62 16.3		12 3.2	43 11.3	1 2.
2	PERSONAL COUNSELING SERVICES	N %	24 6.3	59 15.5	70 18.4		7 1.8	203 53.4	2.
3	CAREER PLANNING SERVICES	N %	25 6.6	56 14.7	64 16.8		8 2.1	201 52.9	2.
4	JOB PLACEMENT SERVICES	N %	9 2.4	30 7.9	61 16.1	11 2.9	8 2.1	253 66.6	2.
5	RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES	N %	24 6.3	49 12.9	65 17.1		8 2.1	215 56.6	1 2.
6	LIBRARY FACILITIES AND SERVICES	N %	97 25.5	127 33.4	68 17.9		2 0.5	63 16.6	1 3.
7	STUDENT HEALTH SERVICES	N %	35 9.2	62 16.3	60 15.8		3 0.8	203 53.4	1 2.
8	STUDENT HEALTH INSURANCE PROGRAM	N %	10 2.6	26 6.8	53 13.9		7 1.8	268 70.5	1.
9	COLLEGE-SPONSORED TUTORIAL SERVICES	N %	25 6.6	50 13.2	63 16.6		4 1.1	215 56.6	1 4.
10	FINANCIAL AID SERVICES	N %	109 28.7	83 21.8	59 15.5	29 7.6	9 2.4	80 21.1	1 2.
11	STUDENT EMPLOYMENT SERVICES	N %	20 5.3	37 9.7	61 16.1		5 1.3	243 63.9	1 2.
12	RESIDENCE HALL SERVICES AND PROGRAMS	N %	11 2.9	34 8.9	58 15.3	5 1.3	9 2.4	254 66.8	2.
13	FOOD SERVICES	N %	44 11.6	72 18.9	61 16.1		6 1.6	176 46.3	1 1.

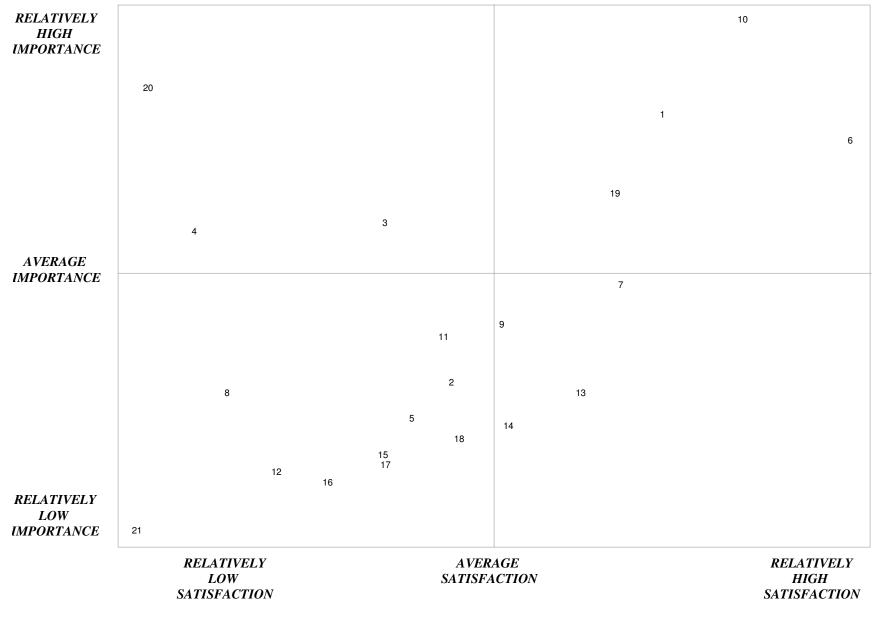


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#### SUMMARY FOR SECTION II: COLLEGE SERVICES

ITEM NO.	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DIS- SATISFIED	VERY DIS- SATISFIED	HAVE NOT USED/ NOT AVAILABLE	BLANK
14	COLLEGE-SPONSORED SOCIAL ACTIVITIES	N %	34 8.9	52 13.7	71 18.7	7 1.8	7 1.8	200 52.6	9 2.4
15	CULTURAL PROGRAMS	N %	16 4.2	39 10.3	66 17.4	6 1.6	5 1.3	239 62.9	9 2.4
16	COLLEGE ORIENTATION PROGRAM	N %	32 8.4	47 12.4	79 20.8	12 3.2	17 4.5	186 48.9	7 1.8
17	CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP)	N %	13 3.4	26 6.8	67 17.6	3 0.8	1 0.3	265 69.7	5 1.3
18	HONORS PROGRAMS	N %	16 4.2	25 6.6	48 12.6	4 1.1	2 0.5	277 72.9	8 2.9
19	COMPUTER SERVICES	N %	70 18.4	110 28.9	68 17.9	17 4.5	16 4.2	88 23.2	11 2.9
20	PARKING FACILITIES AND SERVICES	N %	52 13.7	95 25.0	87 22.9	70 18.4	44 11.6	22 5.8	10 2.6
21	DAY CARE SERVICES	N %	5 1.3	19 5.0	51 13.4	4 1.1	8 2.1	287 75.5	6 1.6

### ACT SURVEY OF STUDENT OPINIONS SUMMARY FOR SECTION II: COLLEGE SERVICES IMPORTANCE OF AND SATISFACTION WITH COLLEGE SERVICES MATRIX



### ACT SURVEY OF STUDENT OPINIONS (SSO) SUMMARY REPORT

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#### SUMMARY FOR SECTION II: COLLEGE SERVICES

 IMPORTANCE OF AND SATISFACTION WITH COLLEGE SERVICES
 TOTAL SCANNED = 380

ITEM NO.	ITEM TEXT	IMPORTAN		SATISFAC AVERAGE*	
1	ACADEMIC ADVISING SERVICES	3.86 /	376	3.78 /	326
2	PERSONAL COUNSELING SERVICES	2.86 /	348	3.51 /	168
з	CAREER PLANNING SERVICES	3.46 /	346	3.42 /	171
4	JOB PLACEMENT SERVICES	3.43 /	340	3.18 /	119
5	RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES	2.73 /	347	3.46 /	156
6	LIBRARY FACILITIES AND SERVICES	3.77 /	369	4.02 /	303
7	STUDENT HEALTH SERVICES	3.23 /	345	3.72 /	166
8	STUDENT HEALTH INSURANCE PROGRAM	2.82 /	340	3.22 /	105
9	COLLEGE-SPONSORED TUTORIAL SERVICES	3.08 /	344	3.57 /	149
10	FINANCIAL AID SERVICES	4.22 /	364	3.88 /	289
11	STUDENT EMPLOYMENT SERVICES	3.03 /	340	3.50 /	127
12	RESIDENCE HALL SERVICES AND PROGRAMS	2.53 /	341	3.28 /	117
13	FOOD SERVICES	2.82 /	350	3.67 /	198
14	COLLEGE-SPONSORED SOCIAL ACTIVITIES	2.70 /	349	3.58 /	171
15	CULTURAL PROGRAMS	2.58 /	342	3.42 /	132
16	COLLEGE ORIENTATION PROGRAM	2.49 /	352	3.35 /	187
17	CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP)	2.57 /	336	3.43 /	110
18	HONORS PROGRAMS	2.65 /	338	3.52 /	95
19	COMPUTER SERVICES	3.57 /	360	3.72 /	281
20	PARKING FACILITIES AND SERVICES	3.97 /	372	3.12 /	348
21	DAY CARE SERVICES	2.31 /	334	3.10 /	87

ROGERS STATE UNIVERSITY CLAREMORE, OK CODE 3420

#### SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

IMPORTANCE OF COLLEGE ENVIRONMENT FACTORS

 FOR THOSE WHO HAVE EXPERIENCE WITH - IMPORTANCE AVERAGES RANK ORDERED
 TOTAL SCANNED = 380
 PAGE 1 OF 2

#### \*\*\* RANKED BY IMPORTANCE \*\*\*

(5=VERY GREAT IMPORTANCE, 4=GREAT IMPORTANCE, 3=MODERATE IMPORTANCE, 2=LITTLE IMPORTANCE, 1=NO IMPORTANCE)

ITEM					N W/O
NO.	ITEM TEXT	RANK	AVG**	SD	BLANKS
З	QUALITY OF INSTRUCTION IN YOUR MAJOR FIELD	1	4.41	0.82	362
2	COURSE CONTENT IN YOUR MAJOR FIELD	2	4.33	0.84	364
5	ATTITUDE OF THE FACULTY TOWARD STUDENTS	3	4.32	0.79	368
6	VARIETY OF COURSES OFFERED AT THIS COLLEGE	4	4.31	0.79	370
31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM	5	4.28	0.87	366
11	PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION	6	4.25	0.90	358
43	THIS COLLEGE IN GENERAL	7	4.19	0.88	362
1	TESTING/GRADING SYSTEM	8	4.19	0.86	368
10	VALUE OF THE INFORMATION PROVIDED BY YOU ADVISOR	9	4.09	0.88	360
13	AVAILABILITY OF FINANCIAL INFORMATION PRIOR TO ENROLLING	10	4.08	1.08	355
_					
7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE	11	4.05	0.93	369
35	AVAILABILITY OF COMPUTERS WHEN YOU NEED THEM	12	4.04	0.99	361
21	CLASSROOM FACILITIES	13	4.03	0.89	366
29	COMPUTER LABS	14	4.00	1.02	362
9	AVAILABILITY OF YOUR ADVISOR	15	3.96	0.94	361
14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING	16	3.94	0.98	359
34	CONCERN FOR YOU AS AN INDIVIDUAL	17	3.92	1.03	365
20	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	18	3.91	1.13	363
4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS	19	3.89	0.96	363
26	CAMPUS BOOKSTORE	20	3.86	0.97	364

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#### SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

 IMPORTANCE OF COLLEGE ENVIRONMENT FACTORS

 FOR THOSE WHO HAVE EXPERIENCE WITH - IMPORTANCE AVERAGES RANK ORDERED
 TOTAL SCANNED = 380
 PAGE 1 OF 2

#### \*\*\* RANKED BY IMPORTANCE \*\*\*

(5=VERY GREAT IMPORTANCE, 4=GREAT IMPORTANCE, 3=MODERATE IMPORTANCE, 2=LITTLE IMPORTANCE, 1=NO IMPORTANCE)

ITEM NO.	ITEM TEXT	RANK	AVG**	SD	N W/O BLANKS
32	ACADEMIC CALENDAR FOR THIS COLLEGE(e.g. SEMESTER OR QUARTER SYSTEM)	21	3.82	1.01	358
22	LABORATORY FACILITIES	22	3.76		348
33	BILLING AND FEE PAYMENT PROCEDURES	23	3.76	0.99	354
24	STUDY AREAS	24	3.76	1.12	355
36	ATTITUDE OF THE COLLEGE NONTEACHING STAFF TOWARD STUDENTS	25	3.73	1.04	357
8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY	26	3.69	1.07	355
12	GENERAL ADMISSION PROCEDURES	27	3.68	0.98	364
28	GENERAL CONDITION OF BUILDINGS AND GROUNDS	28	3.66	1.00	361
37	RACIAL HARMONY AT THIS COLLEGE	29	3.64	1.22	350
30	GENERAL REGISTRATION PROCEDURES	30	3.61	1.04	365
25	STUDENT UNION/COMMUNITY CENTER	31	3.49	1.23	351
19	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED	32	3.49	1.22	344
16	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE	33	3.31	1.14	355
15	STUDENT VOICE IN COLLEGE POLICIES	34	3.30	1.20	336
38	OPPORTUNITIES FOR STUDENT EMPLOYMENT	35	3.27	1.30	334
39	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES	36	3.12	1.35	338
42	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO, etc.)	37	3.03	1.27	337
18	ACADEMIC PROBATION AND SUSPENSION POLICIES	38	2.97	1.30	326
41	RELIGIOUS ACTIVITIES AND PROGRAMS	39	2.89	1.35	331
23	ATHLETIC FACILITIES	40	2.81	1.45	327
40	STUDENT GOVERNMENT	41	2.73	1.27	329
27	AVAILABILITY OF STUDENT HOUSING	42	2.69	1.51	323
17	RESIDENCE HALL RULES AND REGULATIONS	43	2.60	1.41	325

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#### SUMMARY FOR SECTION III: COLLEGE SERVICES

 IMPORTANCE OF FACTORS IN COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES
 TOTAL SCANNED = 380 PAGE 1 OF 4

ITEM NO.	ITEM TEXT	-	VERY GREAT IMPORTANCE	GREAT IMPORTANCE	MODERATE IMPORTANCE	LITTLE IMPORTANCE	NO IMPORTANCE	BLANK
1	TESTING/GRADING SYSTEM	N %	161 42.4	131 34.5	65 17.1	8 2.1	3 0.8	12 3.2
2	COURSE CONTENT IN YOUR MAJOR FIELD	N %	187 49.2	126 33.2	42 11.1	3 0.8	6 1.6	16 4.2
3	QUALITY OF INSTRUCTION IN YOUR MAJOR FIELD	N %	207 54.5	111 29.2	35 9.2	4 1.1	5 1.3	18 4.7
4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS	N %	112 29.5	133 35.0	88 23.2	26 6.8	4 1.1	17 4.5
5	ATTITUDE OF THE FACULTY TOWARD STUDENTS	N %	182 47.9	129 33.9	49 12.9	7 1.8	1 0.3	12 3.2
6	VARIETY OF COURSES OFFERED AT THIS COLLEGE	N %	184 48.4	126 33.2	53 13.9	6 1.6	1 0.3	10 2.6
7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE	N %	144 37.9	122 32.1	85 22.4	14 3.7	4 1.1	11 2.9
8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY	N %	95 25.0	107 28.2	118 31.1	18 4.7	17 4.5	25 6.6
9	AVAILABILITY OF YOUR ADVISOR	N %	120 31.6	131 34.5	89 23.4	16 4.2	5 1.3	19 5.0
10	VALUE OF THE INFORMATION PROVIDED BY YOU ADVISOR	N %	139 36.6	129 33.9	79 20.8	11 2.9	2 0.5	20 5.3
11	PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION	N %	178 46.8	111 29.2	55 14.5	9 2.4	5 1.3	22 5.8
12	GENERAL ADMISSION PROCEDURES	N %	87 22.9	111 29.2	139 36.6	17 4.5	10 2.6	16 4.2

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#### SUMMARY FOR SECTION III: COLLEGE SERVICES

 IMPORTANCE OF FACTORS IN COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES
 TOTAL SCANNED = 380 PAGE 2 OF 4

ITEM NO.	ITEM TEXT		VERY GREAT IMPORTANCE	GREAT IMPORTANCE	MODERATE IMPORTANCE	LITTLE IMPORTANCE	NO IMPORTANCE	BLANK
13	AVAILABILITY OF FINANCIAL INFORMATION PRIOR TO ENROLLING	N %	168 44.2		74 19.5	10 2.6	15 3.9	25 6.6
14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING	N %	123 32.4	122 32.1			8 2.1	21 5.5
15	STUDENT VOICE IN COLLEGE POLICIES	N %	61 16.1	88 23.2	113 29.7		36 9.5	44 11.6
16	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE	N %	61 16.1	87 22.9	140 36.8	34 8.9	33 8.7	25 6.6
17	RESIDENCE HALL RULES AND REGULATIONS	N %	41 10.8	48 12.6	91 23.9	30 7.9	115 30.3	55 14.5
18	ACADEMIC PROBATION AND SUSPENSION POLICIES	N %	51 13.4	53 13.9	120 31.6	38 10.0	64 16.8	54 14.2
19	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED	N %	88 23.2	90 23.7	95 25.0	45 11.8	26 6.8	36 9.5
20	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	N %	146 38.4	90 23.7	91 23.9	19 5.0	17 4.5	17 4.5
21	CLASSROOM FACILITIES	N %	132 34.7	128 33.7	95 25.0	7 1.8	4 1.1	14 3.7
22	LABORATORY FACILITIES	N %	112 29.5	106 27.9	87 22.9	22 5.8	21 5.5	32 8.4
23	ATHLETIC FACILITIES	N %	60 15.8	44 11.6	91 23.9		94 24.7	53 13.9
24	STUDY AREAS	N %	114 30.0	98 25.8	106 27.9	17 4.5	20 5.3	25 6.6

06/02/10 ACT SURVEY OF STUDENT OPINIONS (SSO) SUMMARY REPORT

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#### SUMMARY FOR SECTION III: COLLEGE SERVICES

IMPORTANCE OF FACTORS IN COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTA	GES TOTAL SCANNED = 380 PAGE 3 OF 4

ITEM NO.	ITEM TEXT	-	VERY GREAT IMPORTANCE	GREAT IMPORTANCE	MODERATE IMPORTANCE	LITTLE IMPORTANCE	NO IMPORTANCE	BLANK
25	STUDENT UNION/COMMUNITY CENTER	N %	93 24.5	82 21.6	113 29.7	31 8.2	32 8.4	29 7.6
26	CAMPUS BOOKSTORE	N %	113 29.7	120 31.6	105 27.6	20 5.3	6 1.6	16 4.2
27	AVAILABILITY OF STUDENT HOUSING	N %	56 14.7	46 12.1	82 21.6	21 5.5	118 31.1	57 15.0
28	GENERAL CONDITION OF BUILDINGS AND GROUNDS	N %	85 22.4	114 30.0	129 33.9	22 5.8	11 2.9	19 5.0
29	COMPUTER LABS	N %	145 38.2	104 27.4	89 23.4	15 3.9	9 2.4	18 4.7
30	GENERAL REGISTRATION PROCEDURES	N %	88 23.2	97 25.5	143 37.6	22 5.8	15 3.9	15 3.9
31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM	N %	189 49.7	102 26.8	65 17.1	8 2.1	2 0.5	14 3.7
32	ACADEMIC CALENDAR FOR THIS COLLEGE (e.g. SEMESTER OR QUARTER SYSTEM)	N %	114 30.0	100 26.3	117 30.8	20 5.3	7 1.8	22 5.8
33	BILLING AND FEE PAYMENT PROCEDURES	N %	93 24.5	121 31.8	112 29.5	18 4.7	10 2.6	26 6.8
34	CONCERN FOR YOU AS AN INDIVIDUAL	N %	133 35.0	108 28.4	98 25.8	15 3.9	11 2.9	15 3.9
35	AVAILABILITY OF COMPUTERS WHEN YOU NEED THEM	N %	149 39.2	105 27.6	87 22.9	13 3.4	7 1.8	19 5.0
36	ATTITUDE OF THE COLLEGE NONTEACHING STAFF TOWARD STUDENTS	N %	102 26.8	99 26.1	124 32.6	21 5.5	11 2.9	23 6.1

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#### SUMMARY FOR SECTION III: COLLEGE SERVICES

 IMPORTANCE OF FACTORS IN COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES
 TOTAL SCANNED = 380 PAGE 4 OF 4

ITEM NO.	ITEM TEXT		VERY GREAT IMPORTANCE	GREAT IMPORTANCE	MODERATE IMPORTANCE	LITTLE IMPORTANCE	NO IMPORTANCE	BLANK
37	RACIAL HARMONY AT THIS COLLEGE	N %	107 28.2	90 23.7	105 27.6	16 4.2	32 8.4	30 7.9
38	OPPORTUNITIES FOR STUDENT EMPLOYMENT	N %	72 18.9	71 18.7	120 31.6	17 4.5	54 14.2	46 12.1
39	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES	N %	66 17.4	69 18.2	106 27.9	33 8.7	64 16.8	42 11.1
40	STUDENT GOVERNMENT	N %	34 8.9	48 12.6	123 32.4	42 11.1	82 21.6	51 13.4
41	RELIGIOUS ACTIVITIES AND PROGRAMS	N %	52 13.7	52 13.7	112 29.5	36 9.5	79 20.8	49 12.9
42	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO, etc.)	N %	51 13.4	66 17.4	120 31.6	43 11.3	57 15.0	43 11.3
43	THIS COLLEGE IN GENERAL	N %	163 42.9	122 32.1	65 17.1	8 2.1	4 1.1	18 4.7

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#### SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH FACTORS IN COLLEGE ENVIRONMENT: SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 380 PAGE 1 OF 2

#### \*\*\* RANKED BY SATISFACTION \*\*\*

#### (5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY SATISFIED)

ITEM					N W/O
NO.	ITEM TEXT	RANK	AVG**	SD	BLANKS
7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE	1	4.16	0.77	364
5	ATTITUDE OF THE FACULTY TOWARD STUDENTS	2	4.05	0.83	361
25	STUDENT UNION/COMMUNITY CENTER	з	3.96	1.00	285
37	RACIAL HARMONY AT THIS COLLEGE	4	3.94	0.84	300
1	TESTING/GRADING SYSTEM	5	3.91	0.76	358
00		6	0.00	0.04	327
20 43	PERSONAL SECURITY/SAFETY AT THIS COLLEGE THIS COLLEGE IN GENERAL	7	3.90 3.87	0.94 0.99	327
43	QUALITY OF INSTRUCTION IN YOUR FIELD	8	3.87	0.99	337
32	ACADEMIC CALENDAR FOR THIS COLLEGE (e.g SEMESTER OR QUARTER SYSTEM)	9	3.82	0.88	346
21	CLASSROOM FACILITIES	10	3.82	0.88	357
21		10	0.02	0.00	007
28	GENERAL CONDITION OF BUILDINGS AND GROUNDS	11	3.81	0.92	347
9	AVAILABILITY OF YOUR ADVISOR	12	3.78	1.00	342
4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS	13	3.77	0.92	337
10	VALUE OF THE INFORMATION PROVIDED BY YOUR ADVISOR	14	3.76	0.98	344
2	COURSE CONTENT IN YOUR MAJOR FIELD	15	3.75	1.02	339
29	COMPUTER LABS	16	3.73	1.04	340
35	AVAILABILITY OF THE COMPUTERS WHEN YOU NEED THEM	17	3.73	1.06	342
36	ATTITUDE OF COLLEGE NONTEACHING STAFF TOWARD STUDENTS	18	3.72	0.94	325
24	STUDY AREAS	19	3.71	0.94	316
12	GENERAL ADMISSIONS PROCEDURES	20	3.69	0.93	348
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ROGERS STATE UNIVERSITY

CLAREMORE, OK

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#### SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH FACTORS IN COLLEGE ENVIRONMENT: SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 380 PAGE 2 OF 2

#### \*\*\* RANKED BY SATISFACTION \*\*\*

#### (5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY SATISFIED)

ITEM NO.	ITEM TEXT	RANK	AVG**	SD	N W/O BLANKS
42 22	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO etc.) LABORATORY FACILITIES	21 22	3.66 3.65	0.85 0.99	235 291
34	CONCERN FOR YOU AS AN INDIVIDUAL	23	3.65	0.98	337
30	GENERAL REGISTRATION PROCEDURES	24	3.63	0.89	342
26	CAMPUS BOOKSTORE	25	3.62	1.10	352
14 11 16	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE	26 27 28	3.62 3.61 3.59	0.97 1.02 0.85	348 333 274
8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY	29	3.57	0.95	302
33	BILLING AND FEE PAYMENT PROCEDURES	30	3.56	0.93	329
13 39 18 23 38	AVAILABILITY OF FINANCIAL AID INFORMATION PRIOR TO ENROLLING OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES ACADEMIC PROBATION AND SUSPENSION POLICIES ATHLETIC FACILITIES OPPORTUNITIES FOR STUDENT EMPLOYMENT	31 32 33 34 35	3.56 3.53 3.44 3.43 3.38	1.10 0.94 0.87 0.98 0.95	324 222 188 156 205
40	STUDENT GOVERNMENT	36	3.37	0.79	166
41	RELIGIOUS ACTIVITIES AND PROGRAMS	37	3.37	0.94	173
6	VARIETY OF COURSES OFFERED BY THIS COLLEGE	38	3.32	1.17	364
15	STUDENT VOICE IN COLLEGE POLICIES	39	3.29	0.88	231
17	RESIDENCE HALL RULES AND REGULATIONS	40	3.24	1.03	148
31 27 19	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM AVAILABILITY OF STUDENT HOUSING PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED	41 42 43	3.13 3.07 2.97	1.20 1.02 1.02	357 147 272

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#### SUMMARY FOR SECTION III: COLLEGE SERVICES

SATISFACTION WITH ASPECTS OF COLLEGE ENVIRONMENT -	- FREQUENCIES AND PERCENTAGES	TOTAL SCANNED =	380	PAGE 1 OF 4

ITEM NO.	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DIS- SATISFIED	VERY DIS- SATISFIED	NO EXPERIENCE/ NOT AVAILABLE	BLANK
1	TESTING/GRADING SYSTEM	N %	72 18.9	197 51.8	77 20.3	9 2.4	3 0.8	4 1.1	18 4.7
2	COURSE CONTENT IN YOUR MAJOR FIELD	N %	82 21.6	143 37.6	73 19.2	30 7.9	11 2.9	24 6.3	17 4.5
3	QUALITY OF INSTRUCTION IN YOUR MAJOR	N	94	143	67	27	6	29	14
	FIELD	%	24.7	37.6	17.6	7.1	1.6	7.6	3.7
4	OUT-OF-CLASS AVAILABILITY OF YOUR	N	75	140	97	19	6	30	13
	INSTRUCTORS	%	19.7	36.8	25.5	5.0	1.6	7.9	3.4
5	ATTITUDE OF THE FACULTY TOWARD STUDENTS	N %	117 30.8	162 42.6	68 17.9	12 3.2	2 0.5	3 0.8	16 4.2
6	VARIETY OF COURSES OFFERED AT THIS	N	52	136	82	63	31	2	14
	COLLEGE	%	13.7	35.8	21.6	16.6	8.2	0.5	3.7
7	CLASS SIZE RELATIVE TO THE TYPE OF	N	133	161	66	2	2	3	13
	COURSE	%	35.0	42.4	17.4	0.5	0.5	0.8	3.4
8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM	N	51	114	97	36	4	65	13
	OF STUDY	%	13.4	30.0	25.5	9.5	1.1	17.1	3.4
9	AVAILABILITY OF YOUR ADVISOR	N %	83 21.8	146 38.4	81 21.3	19 5.0	13 3.4	23 6.1	15 3.9
10	VALUE OF THE INFORMATION PROVIDED BY	N	81	143	86	24	10	22	14
	YOUR ADVISOR	%	21.3	37.6	22.6	6.3	2.6	5.8	3.7
11	PREPARATION YOU ARE RECEIVING FOR YOUR	N	65	128	96	32	12	32	15
	FUTURE OCCUPATION	%	17.1	33.7	25.3	8.4	3.2	8.4	3.9
12	GENERAL ADMISSION PROCEDURES	N %	63 16.6	153 40.3	104 27.4	17 4.5	11 2.9	18 4 . 7	14 3.7

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#### SUMMARY FOR SECTION III: COLLEGE SERVICES

SATISFACTION WITH ASPECTS OF COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 380 PAGE 2 OF 4

ITEM NO.	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DIS- SATISFIED	VERY DIS- SATISFIED	NO EXPERIENCE/ NOT AVAILABLE	BLANK
13	AVAILABILITY OF FINANCIAL INFORMATION PRIOR TO ENROLLING	N %	65 17.1	123 32.4	81 21.3	37 9.7	18 4.7	43 11.3	13 3.4
14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING	N %	61 16.1	143 37.6	107 28.2	25 6.6	12 3.2	19 5.0	13 3.4
15	STUDENT VOICE IN COLLEGE POLICIES	N %	25 6.6	50 13.2	132 34.7	16 4.2	8 2.1	135 35.5	14 3.7
16	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE	N %	41 10.8	102 26.8	115 30.3	11 2.9	5 1.3	93 24.5	13 3.4
17	RESIDENCE HALL RULES AND REGULATIONS	N %	18 4.7	34 8.9	73 19.2	11 2.9	12 3.2	220 57.9	12 3.2
18	ACADEMIC PROBATION AND SUSPENSION POLICIES	N %	23 6.1	54 14.2	100 26.3	4 1.1	7 1.8	180 47.4	12 3.2
19	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED	N %	21 5.5	49 12.9	131 34.5	44 11.6	27 7.1	96 25.3	12 3.2
20	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	N %	95 25.0	128 33.7	87 22.9	9 2.4	8 2.1	36 9.5	17 4.5
21	CLASSROOM FACILITIES	N %	78 20.5	159 41.8	98 25.8	20 5.3	2 0.5	7 1.8	16 4.2
22	LABORATORY FACILITIES	N %	56 14.7	124 32.6	74 19.5	28 7.4	9 2.4	76 20.0	13 3.4
23	ATHLETIC FACILITIES	N %	21 5.5	53 13.9	61 16.1	14 3.7	7 1.8	211 55.5	13 3.4
24	STUDY AREAS	N %	67 17.6	124 32.6	100 26.3	17 4.5	8 2.1	48 12.6	16 4.2

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#### SUMMARY FOR SECTION III: COLLEGE SERVICES

SATISFACTION WITH ASPECTS OF COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 380 PAGE 3 OF 4

ITEM NO.	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DIS- SATISFIED	VERY DIS- SATISFIED	NO EXPERIENCE/ NOT AVAILABLE	BLANK
25	STUDENT UNION/COMMUNITY CENTER	N %	100 26.3	102 26.8	65 17.1	8 2.1	10 2.6	82 21.6	13 3.4
26	CAMPUS BOOKSTORE	N %	85 22.4	119 31.3	96 25.3	35 9.2	17 4.5	12 3.2	16 4.2
27	AVAILABILITY OF STUDENT HOUSING	N %	15 3.9	26 6.8	73 19.2	21 5.5	12 3.2	220 57.9	13 3.4
28	GENERAL CONDITION OF BUILDINGS AND GROUNDS	N %	83 21.8	148 38.9	86 22.6	26 6.8	4 1.1	15 3.9	18 4.7
29	COMPUTER LABS	N %	84 22.1	133 35.0	86 22.6	22 5.8	15 3.9	22 5.8	18 4.7
30	GENERAL REGISTRATION PROCEDURES	N %	60 15.8	125 32.9	136 35.8	13 3.4	8 2.1	19 5.0	19 5.0
31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM	N %	45 11.8	106 27.9	97 25.5	67 17.6	42 11.1	6 1.6	17 4.5
32	ACADEMIC CALENDAR FOR THIS COLLEGE (e.g. SEMESTER OR QUARTER SYSTEM)	N %	83 21.8	140 36.8	107 28.2	11 2.9	5 1.3	15 3.9	19 5.0
33	BILLING AND FEE PAYMENT PROCEDURES	N %	51 13.4	126 33.2	117 30.8	27 7.1	8 2.1	33 8.7	18 4.7
34	CONCERN FOR YOU AS AN INDIVIDUAL	N %	75 19.7	112 29.5	116 30.5	26 6.8	8 2.1	27 7.1	16 4.2
35	AVAILABILITY OF COMPUTERS WHEN YOU NEED THEM	N %	91 23.9	122 32.1	87 22.9	30 7.9	12 3.2	19 5.0	19 5.0
36	ATTITUDE OF THE COLLEGE NONTEACHING STAFF TOWARD STUDENTS	N %	72 18.9	119 31.3	112 29.5	14 3.7	8 2.1	40 10.5	15 3.9

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#### SUMMARY FOR SECTION III: COLLEGE SERVICES

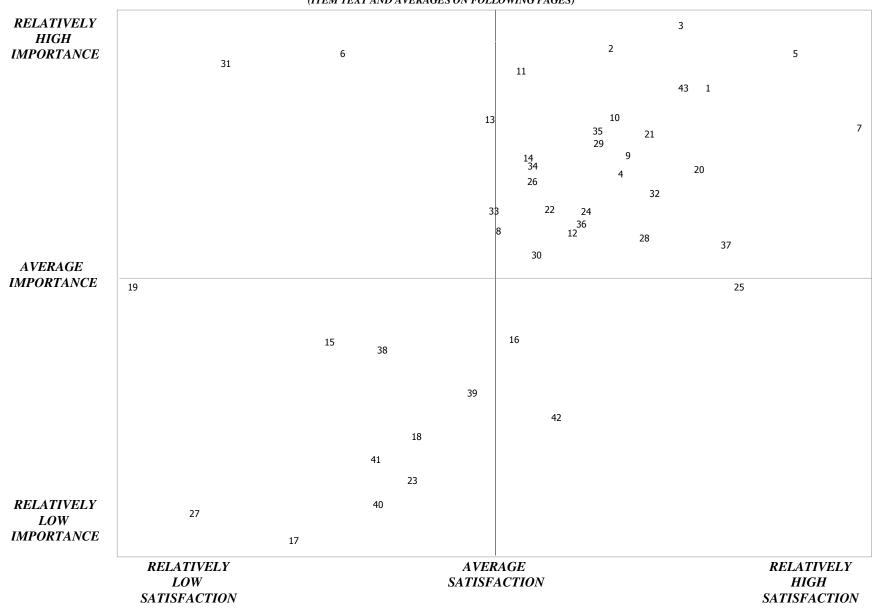
SATISFACTION WITH ASPECTS OF COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 380 PAGE 4 OF 4

ITEM NO.	ITEM TEXT	_	VERY SATISFIED	SATISFIED	NEUTRAL	DIS- SATISFIED	VERY DIS- SATISFIED	NO EXPERIENCE/ NOT AVAILABLE	BLANK
37	RACIAL HARMONY AT THIS COLLEGE	N %	87 22.9	117 30.8	89 23.4	5 1.3	2 0.5	63 16.6	17 4.5
38	OPPORTUNITIES FOR STUDENT EMPLOYMENT	N %	25 6.6	64 16.8	88 23.2	20 5.3	8 2.1	163 42.9	12 3.2
39	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES	N %	35 9.2	74 19.5	94 24.7	11 2.9	8 2.1	144 37.9	14 3.7
40	STUDENT GOVERNMENT	N %	16 4.2	44 11.6	95 25.0	8 2.1	3 0.8	203 53.4	11 2.9
41	RELIGIOUS ACTIVITIES AND PROGRAMS	N %	20 5.3	51 13.4	85 22.4	7 1.8	10 2.6	195 51.3	12 3.2
42	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO, etc.)	N %	43 11.3	83 21.8	98 25.8	9 2.4	2 0.5	133 35.0	12 3.2
43	THIS COLLEGE IN GENERAL	N %	100 26.3	154 40.5	70 18.4	20 5.3	12 3.2	7 1.8	17 4.5

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### ACT SURVEY OF STUDENT OPINIONS SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT IMPORTANCE OF AND SATISFACTION WITH COLLEGE SERVICES MATRIX (ITEM TEXT AND AVERAGES ON FOLLOWING PAGES)



NOTE: AVERAGES NOT COMPUTED FOR ITEMS WITH FEWER THAN 5 RESPONSES.

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ROGERS STATE UNIVERSITY

CLAREMORE, OK

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#### SUMMARY FOR SECTION III: COLLEGE SERVICES

IMPOR	TANCE OF AND SATISFACTION WITH ASPECTS OF THE COLLEGE ENVIRONMENT		
ITEM NO.	ITEM TEXT	IMPORTANCE AVERAGE*/N	SATISFACTION AVERAGE*/N
1	TESTING/GRADING SYSTEM	4.19 / 368	3.91 / 358
2	COURSE CONTENT IN YOUR MAJOR FIELD	4.33 / 364	3.75 / 339
з	QUALITY OF INSTRUCTION IN YOUR MAJOR FIELD	4.41 / 362	3.87 / 337
4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS	3.89 / 363	3.77 / 337
5	ATTITUDE OF THE FACULTY TOWARD STUDENTS	4.32 / 368	4.05 / 361
6	VARIETY OF COURSES OFFERED AT THIS COLLEGE	4.31 / 370	3.32 / 364
7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE	4.05 / 369	4.16 / 364
8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY	3.69 / 355	3.57 / 302
9	AVAILABILITY OF YOUR ADVISOR	3.96 / 361	3.78 / 342
10	VALUE OF THE INFORMATION PROVIDED BY YOU ADVISOR	4.09 / 360	3.76 / 344
11	PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION	4.25 / 358	3.61 / 333
12	GENERAL ADMISSION PROCEDURES	3.68 / 364	3.69 / 348
13	AVAILABILITY OF FINANCIAL INFORMATION PRIOR TO ENROLLING	4.08 / 355	3.56 / 324
14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING	3.94 / 359	3.62 / 348
15	STUDENT VOICE IN COLLEGE POLICIES	3.30 / 336	3.29 / 231
16	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE	3.31 / 355	3.59 / 274
17	RESIDENCE HALL RULES AND REGULATIONS	2.60 / 325	3.24 / 148
18	ACADEMIC PROBATION AND SUSPENSION POLICIES	2.97 / 326	3.44 / 188
19	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED	3.49 / 344	2.97 / 272
20	PERSONAL SECURITY/SAFETY AT THIS COLLEGE	3.91 / 363	3.90 / 327
21	CLASSROOM FACILITIES	4.03 / 366	3.82 / 357

### ACT SURVEY OF STUDENT OPINIONS (SSO) SUMMARY REPORT

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CODE 3420

#### SUMMARY FOR SECTION III: COLLEGE SERVICES

	TANCE OF AND SATISFACTION WITH ASPECTS OF THE COLLEGE ENVIRONMENT			CANNED =	380	PAGE 2 OF
TEM	ITEM TEXT	IMPORTA AVERAGE	*/N	AVERA	FACTION GE*/N	
22	LABORATORY FACILITIES	3.76 /	348	3.65	/ 291	
23	ATHLETIC FACILITIES	2.81 /	327	3.43	/ 156	
24	STUDY AREAS	3.76 /	355	3.71	/ 316	
25	STUDENT UNION/COMMUNITY CENTER	3.49 /	351	3.96	/ 285	
26	CAMPUS BOOKSTORE	3.86 /	364	3.62	/ 352	
27	AVAILABILITY OF STUDENT HOUSING	2.69 /	323	3.07	/ 147	
28	GENERAL CONDITION OF BUILDINGS AND GROUNDS	3.66 /	361	3.81	/ 347	
29	COMPUTER LABS	4.00 /	362	3.73	/ 340	
30	GENERAL REGISTRATION PROCEDURES	3.61 /	365	3.63	/ 342	
31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM	4.28 /	366	3.13	/ 357	
32	ACADEMIC CALENDAR FOR THIS COLLEGE(e.g. SEMESTER OR QUARTER SYSTEM)	3.82 /	358	3.82	/ 346	
33	BILLING AND FEE PAYMENT PROCEDURES	3.76 /	354	3.56	/ 329	
34	CONCERN FOR YOU AS AN INDIVIDUAL	3.92 /	365	3.65	/ 337	
35	AVAILABILITY OF COMPUTERS WHEN YOU NEED THEM	4.04 /	361	3.73	/ 342	
36	ATTITUDE OF THE COLLEGE NONTEACHING STAFF TOWARD STUDENTS	3.73 /	357	3.72	/ 325	
37	RACIAL HARMONY AT THIS CAMPUS	3.64 /	350	3.94	/ 300	
38	OPPORTUNITIES FOR STUDENT EMPLOYMENT	3.27 /	334	3.38	/ 205	
39	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES	3.12 /	338	3.53	/ 222	
40	STUDENT GOVERNMENT	2.73 /	329	3.37	/ 166	
4 <b>1</b>	RELIGIOUS ACTIVITIES AND PROGRAMS	2.89 /	331	3.37	/ 173	
42	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO, etc.)	3.03 /	337	3.66	/ 235	
43	THIS COLLEGE IN GENERAL	4.19 /	362	3.87	/ 356	

ACT

ROGERS STATE UNIVERSITY

CLAREMORE, OK

CODE 3420

#### SUMMARY FOR SECTION IV: COLLEGE IMPRESSIONS

PART A: AGREEMENT WITH STATEMENTS ABOUT THIS COLLEGE - AGREEMENT AVERAGES RANK ORDERED TOTAL SCANNED = 380

(5=STRONGLY AGREE, 4=AGREE, 3=NEUTRAL, 2=DISAGREE, 1=STRONGLY DISAGREE)

ITEM NO.	ITEM TEXT	RANK	AVG**	SD	N W/O BLANKS 
4	THIS COLLEGE IS EQUALLY SUPPORTIVE OF WOMEN AND MEN.	1	4.19	0.84	373
6	THIS COLLEGE IS EQUALLY SUPPORTIVE OF ALL RACIAL/ETHNIC GROUPS.	2	4.10	0.88	370
7	I AM PROUD OF MY ACCOMPLISHMENTS AT THIS COLLEGE.	З	4.02	0.94	370
З	I WOULD RECOMMEND THIS COLLEGE TO OTHERS.	4	3.88	0.98	373
1	THIS COLLEGE HELPED ME MEET THE GOALS I CAME HERE TO ACHIEVE.	5	3.84	0.90	374
5	MY EXPERIENCES HERE HAVE HELPED MOTIVATE ME TO MAKE SOMETHING OF MY LIFE.	6	3.79	0.94	370
8	THIS COLLEGE WELCOMES AND USES FEEDBACK FROM STUDENTS TO IMPROVE THE COLLEGE.	7	3.68	1.06	369
2	MY EXPERIENCES HERE HAVE EQUIPPED ME TO DEAL WITH POSSIBLE CAREER CHANGES.	8	3.55	0.98	374

ROGERS STATE UNIVERSITY CLAREMORE, OK CODE 3420

#### SUMMARY FOR SECTION IV: COLLEGE IMPRESSIONS

PART A: AGREEMENT WITH STATEMENTS ABOUT THIS COLLEGE - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 380

ITEM NO.	ITEM TEXT		STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL WHO RESPONDED
1	THIS COLLEGE HELPED ME MEET THE GOALS I CAME	N	89	167	94	18	6	374
	HERE TO ACHIEVE.	%	23.4	43.9	24.7	4.7	1.6	98.4
2	MY EXPERIENCES HERE HAVE EQUIPPED ME TO	N	57	152	122	27	16	374
	DEAL WITH POSSIBLE CAREER CHANGES.	%	15.0	40.0	32.1	7.1	4.2	98.4
3	I WOULD RECOMMEND THIS COLLEGE TO OTHERS.	N %	103 27.1	168 44.2	71 18.7	18 4.7	13 3.4	373 98.2
4	THIS COLLEGE IS EQUALLY SUPPORTIVE OF WOMEN AND MEN.	N %	153 40.3	154 40.5	54 14.2	8 2.1	4 1.1	373 98.2
5	MY EXPERIENCES HERE HAVE HELPED MOTIVATE ME	N	89	151	101	21	8	370
	TO MAKE SOMETHING OF MY LIFE.	%	23.4	39.7	26.6	5.5	2.1	97.4
6	THIS COLLEGE IS EQUALLY SUPPORTIVE OF ALL	N	137	151	71	4	7	370
	RACIAL/ETHNIC GROUPS.	%	36.1	39.7	18.7	1.1	1.8	97.4
7	I AM PROUD OF MY ACCOMPLISHMENTS AT THIS COLLEGE.	N %	127 33.4	155 40.8	68 17.9	10 2.6	10 2.6	370 97.4
8	THIS COLLEGE WELCOMES AND USES FEEDBACK FROM	N	88	133	109	19	20	369
	STUDENTS TO IMPROVE THE COLLEGE.	%	23.2	35.0	28.7	5.0	5.3	97.1

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ROGERS STATE UNIVERSITY

TOTAL

CLAREMORE, OK

CODE 3420

#### SUMMARY FOR SECTION IV: COLLEGE IMPRESSIONS

PART B:	RATING C	DF THIS	COLLEGE	AT	TIME	OF	APPLICATION	FOR	ADMISSION	ТОТА	L	SCANNED	=	380	 	 	
											. = =				 	 	
					Ν		% W/O BL										
				===		=	=======										
					221		59.7										
IT WAS M IT WAS M	-				104		28.1										
IT WAS M	-				25		6.8										
IT WAS M					20		5.4										
BLANK					10		N/A										

## PART C: IF YOU COULD START COLLEGE OVER, WOULD YOU CHOOSE ATTEND THIS COLLEGE? TOTAL SCANNED = 380

	Ν	% W/O BL
	=======	=======
DEFINITELY YES	136	36.5
PROBABLY YES	121	32.4
UNCERTAIN	66	17.7
PROBABLY NO	30	8.0
DEFINITELY NO	20	5.4
BLANK	7	N/A
TOTAL	380	100.0

380

100.0

## PART D: OVERALL IMPRESSION OF THE QUALITY OF EDUCATION AT THIS COLLEGE TOTAL SCANNED = 380

	Ν	% W/O BL
	=======	=======
	10.1	<b>20</b> 4
EXCELLENT	104	28.1
GOOD	194	52.4
AVERAGE	62	16.8
BELOW AVERAGE	9	2.4
VERY INADEQUATE	1	0.3
BLANK	10	N/A
TOTAL	380	100.0

ROGERS STATE UNIVERSITY CLAREMORE, OK CODE 3420

#### SUMMARY FOR SECTION V: YOUR EXPERIENCES AT THIS COLLEGE

PART A: CONTRIBUTION EDUCATIONAL EXPERIENCES MADE TO GROWTH AND PREPARATION TOTAL SCANNED = 380

ITEM NO.	ITEM TEXT		VERY GREAT	GREAT	MODERATE	LITTLE	NONE	BLANK	AVERAGE	SD
1	INTELLECTUAL GROWTH	N %	77 20.3	159 41.8	118 31.1	14 3.7	4 1.1	8 2.1	3.78	0.85
2	PERSONAL GROWTH	N %	69 18.2	146 38.4	119 31.3	31 8.2	7 1.8	8 2.1	3.64	0.94
3	SOCIAL GROWTH	N %	66 17.4	123 32.4	118 31.1	44 11.6	20 5.3	9 2.4	3.46	1.08
4	PREPARATION FOR FURTHER STUDY	N %	77 20.3	152 40.0	104 27.4	24 6.3	14 3.7	9 2.4	3.68	0.99
5	PREPARATION FOR A CAREER	N %	74 19.5	137 36.1	114 30.0	32 8.4	13 3.4	10 2.6	3.61	1.01

#### PART B: COLLEGE GRADE AVERAGE

TOTAL SCANNED = 380.0

\_\_\_\_\_

	N	% W BL	% W/O BL
	========	======	=======
A- to A (3.50 - 4.00) B to A- (3.00 - 3.49) B- to B (2.50 - 2.99) C to B- (2.00 - 2.49) C- to C (1.50 - 1.99) D to C- (1.00 - 1.49) BELOW D (0.00 - 0.99) DOES NOT APPLY BLANK TOTAL	62 109 88 54 10 3 0 1 53 380	16.3 28.7 23.2 14.2 2.6 0.8 0.0 0.3 13.9 100.0	19.0 33.3 26.9 16.5 3.1 0.9 0.0 0.0 0.3 N/A 100.0