

STUDENT SATISFACTION SURVEY REPORT

Spring 2019

ROGERS STATE UNIVERSITY
Claremore, Oklahoma

Office of Accountability and Academics



2019 Student Opinion Survey

1. Please rate each of the following items with respect to how *important* it is to you.

Response
Percent

Response
Total






Accuracy of college information you received before enrolling

Very Great Importance		58%	64
Great Importance		26%	29
Moderate Importance		13%	14
Little Importance		2%	2
No Importance		1%	1
Total Responses			110





Activities on campus for you

Very Great Importance		12%	13
Great Importance		15%	16
Moderate Importance		33%	36
Little Importance		27%	29
No Importance		14%	15
Total Responses			109




Activities on campus for your family


























Very Great Importance		5%	5
Great Importance		8%	9
Moderate Importance		20%	22
Little Importance		31%	34
No Importance		36%	40
Total Responses			110


























Attitude of RSU's non-teaching staff toward students

Very Great Importance		43%	47
Great Importance		30%	33
Moderate Importance		22%	24
Little Importance		2%	2
No Importance		4%	4
Total Responses			110

Attitude of the faculty toward students


Very Great Importance		81%	89
Great Importance		16%	18
Moderate Importance		2%	2

1. Please rate each of the following items with respect to how <i>important</i> it is to you.		Response Percent	Response Total
Little Importance		0%	0
No Importance		1%	1
Total Responses			110
Availability of computers when you need them			
Very Great Importance		58%	64
Great Importance		25%	27
Moderate Importance		12%	13
Little Importance		3%	3
No Importance		3%	3
Total Responses			110
Availability of financial information prior to enrolling			
Very Great Importance		65%	71
Great Importance		26%	29
Moderate Importance		6%	7
Little Importance		0%	0
No Importance		3%	3
Total Responses			110
Availability of student housing			
Very Great Importance		15%	16
Great Importance		11%	12
Moderate Importance		14%	15
Little Importance		17%	19
No Importance		44%	48
Total Responses			110
Availability of the courses you want at times you can take them			
Very Great Importance		83%	91
Great Importance		15%	17
Moderate Importance		2%	2
Little Importance		0%	0
No Importance		0%	0
Total Responses			110
Availability of your advisor			
Very Great Importance		57%	63
Great Importance		28%	31
Moderate Importance		12%	13






1. Please rate each of the following items with respect to how <i>important</i> it is to you.		Response Percent	Response Total
Little Importance		2%	2
No Importance		1%	1
Total Responses			110
Billing and fee payment procedures			
Very Great Importance		51%	56
Great Importance		32%	35
Moderate Importance		16%	18
Little Importance		0%	0
No Importance		1%	1
Total Responses			110
Campus bookstore			
Very Great Importance		30%	33
Great Importance		30%	33
Moderate Importance		26%	29
Little Importance		6%	7
No Importance		7%	8
Total Responses			110
Campus media (campus radio, TV, social media)			
Very Great Importance		6%	7
Great Importance		15%	16
Moderate Importance		33%	36
Little Importance		25%	27
No Importance		21%	23
Total Responses			109
Class schedule (Monday thru Thursday classes rather than Friday classes)			
Very Great Importance		56%	62
Great Importance		19%	21
Moderate Importance		12%	13
Little Importance		5%	6
No Importance		7%	8
Total Responses			110
Class size relative to the type of course			
Very Great Importance		39%	43
Great Importance		31%	34
Moderate Importance		18%	20

1. Please rate each of the following items with respect to how *important* it is to you.

Response
Percent Response
Total

Little Importance		7%	8
No Importance		5%	5
Total Responses			110






Classroom facilities

Very Great Importance		34%	37
Great Importance		36%	39
Moderate Importance		21%	23
Little Importance		5%	5
No Importance		5%	5
Total Responses			109






Computer labs

Very Great Importance		40%	44
Great Importance		30%	33
Moderate Importance		24%	26
Little Importance		5%	6
No Importance		1%	1
Total Responses			110

Concern for you as an individual


























Very Great Importance		53%	58
Great Importance		32%	35
Moderate Importance		13%	14
Little Importance		1%	1
No Importance		1%	1
Total Responses			109


























Course content in your major field


























Very Great Importance		75%	83
Great Importance		22%	24
Moderate Importance		3%	3
Little Importance		0%	0
No Importance		0%	0
Total Responses			110

General admission procedures

Very Great Importance		36%	40
Great Importance		35%	39




1. Please rate each of the following items with respect to how <i>important</i> it is to you.		Response Percent	Response Total
Moderate Importance		24%	26
Little Importance		4%	4
No Importance		1%	1
Total Responses			110
General condition of buildings and grounds			
Very Great Importance		25%	28
Great Importance		34%	37
Moderate Importance		36%	40
Little Importance		2%	2
No Importance		3%	3
Total Responses			110
General registration procedures			
Very Great Importance		32%	35
Great Importance		39%	43
Moderate Importance		28%	31
Little Importance		0%	0
No Importance		1%	1
Total Responses			110
Having athletic teams			
Very Great Importance		11%	12
Great Importance		4%	4
Moderate Importance		25%	28
Little Importance		24%	26
No Importance		36%	40
Total Responses			110
Opportunities for personal involvement in campus activities			
Very Great Importance		18%	20
Great Importance		16%	18
Moderate Importance		35%	38
Little Importance		14%	15
No Importance		17%	19
Total Responses			110
Opportunities for student employment			
Very Great Importance		21%	23
Great Importance		28%	31

1. Please rate each of the following items with respect to how <i>important</i> it is to you.		Response Percent	Response Total
Moderate Importance		20%	22
Little Importance		10%	11
No Importance		21%	23
Total Responses			110
Out-of-class availability of your instructors			
Very Great Importance		27%	30
Great Importance		37%	41
Moderate Importance		27%	30
Little Importance		5%	5
No Importance		4%	4
Total Responses			110
Personal security/safety at this campus			
Very Great Importance		60%	66
Great Importance		27%	30
Moderate Importance		5%	6
Little Importance		4%	4
No Importance		4%	4
Total Responses			110
Preparation you are receiving for your future occupation			
Very Great Importance		70%	77
Great Importance		24%	26
Moderate Importance		4%	4
Little Importance		2%	2
No Importance		1%	1
Total Responses			110
Purposes for which student activity fees are used			
Very Great Importance		42%	46
Great Importance		26%	29
Moderate Importance		24%	26
Little Importance		4%	4
No Importance		5%	5
Total Responses			110
Quality of instruction in your major field			
Very Great Importance		78%	86
Great Importance		17%	19





















1. Please rate each of the following items with respect to how <i>important</i> it is to you.			Response Percent	Response Total
Moderate Importance			4%	4
Little Importance			0%	0
No Importance			1%	1
Total Responses				110
Racial harmony at RSU				
Very Great Importance			51%	56
Great Importance			23%	25
Moderate Importance			15%	16
Little Importance			5%	6
No Importance			6%	7
Total Responses				110
Religious activities and programs				
Very Great Importance			14%	15
Great Importance			13%	14
Moderate Importance			25%	27
Little Importance			17%	18
No Importance			32%	35
Total Responses				109
Residence hall rules and regulations				
Very Great Importance			10%	11
Great Importance			11%	12
Moderate Importance			25%	28
Little Importance			14%	15
No Importance			40%	44
Total Responses				110
Rules governing student conduct at RSU				
Very Great Importance			20%	22
Great Importance			26%	28
Moderate Importance			36%	39
Little Importance			12%	13
No Importance			6%	7
Total Responses				109
Science laboratory facilities				
Very Great Importance			25%	27
Great Importance			21%	23

1. Please rate each of the following items with respect to how <i>important</i> it is to you.		Response Percent	Response Total
Moderate Importance	<div></div>	26%	28
Little Importance	<div></div>	18%	20
No Importance	<div></div>	10%	11
Total Responses			109
Student government			
Very Great Importance	<div></div>	7%	8
Great Importance	<div></div>	15%	16
Moderate Importance	<div></div>	36%	40
Little Importance	<div></div>	22%	24
No Importance	<div></div>	20%	22
Total Responses			110
Student voice in university policies			
Very Great Importance	<div></div>	30%	33
Great Importance	<div></div>	30%	33
Moderate Importance	<div></div>	30%	33
Little Importance	<div></div>	5%	6
No Importance	<div></div>	5%	5
Total Responses			110
Study areas			
Very Great Importance	<div></div>	35%	38
Great Importance	<div></div>	30%	33
Moderate Importance	<div></div>	24%	26
Little Importance	<div></div>	3%	3
No Importance	<div></div>	8%	9
Total Responses			109
Value of the information provided by your advisor			
Very Great Importance	<div></div>	65%	71
Great Importance	<div></div>	25%	27
Moderate Importance	<div></div>	8%	9
Little Importance	<div></div>	0%	0
No Importance	<div></div>	3%	3
Total Responses			110
Variety of courses offered at RSU			
Very Great Importance	<div></div>	69%	76
Great Importance	<div></div>	20%	22


























1. Please rate each of the following items with respect to how *important* it is to you.

		Response Percent	Response Total
Moderate Importance		9%	10
Little Importance		1%	1
No Importance		1%	1
Total Responses			110

2. Now please rate the following items with respect to how *satisfied* you are with each.

		Response Percent	Response Total
Accuracy of college information you received before enrolling			
Very Satisfied		27%	22
Mostly Satisfied		27%	22
Satisfied		27%	22
Somewhat Satisfied		16%	13
Not At All Satisfied		4%	3
Total Responses			82
Activities on campus for you			
Very Satisfied		13%	11
Mostly Satisfied		21%	17
Satisfied		44%	36
Somewhat Satisfied		16%	13
Not At All Satisfied		6%	5
Total Responses			82
Activities on campus for your family			
Very Satisfied		9%	7
Mostly Satisfied		11%	9
Satisfied		60%	49
Somewhat Satisfied		15%	12
Not At All Satisfied		6%	5
Total Responses			82
Attitude of RSU's non-teaching staff toward students			
Very Satisfied		29%	24
Mostly Satisfied		22%	18
Satisfied		33%	27
Somewhat Satisfied		11%	9
Not At All Satisfied		5%	4
Total Responses			82
Attitude of the faculty toward students			

2. Now please rate the following items with respect to how <i>satisfied</i> you are with each.			Response Percent	Response Total
Very Satisfied			28%	22
Mostly Satisfied			32%	26
Satisfied			21%	17
Somewhat Satisfied			18%	14
Not At All Satisfied			1%	1
Total Responses				80
Availability of computers when you need them				
Very Satisfied			31%	25
Mostly Satisfied			37%	30
Satisfied			28%	23
Somewhat Satisfied			2%	2
Not At All Satisfied			1%	1
Total Responses				81
Availability of financial information prior to enrolling				
Very Satisfied			23%	19
Mostly Satisfied			16%	13
Satisfied			35%	28
Somewhat Satisfied			20%	16
Not At All Satisfied			6%	5
Total Responses				81
Availability of student housing				
Very Satisfied			15%	12
Mostly Satisfied			15%	12
Satisfied			53%	43
Somewhat Satisfied			11%	9
Not At All Satisfied			6%	5
Total Responses				81
Availability of the courses you want at times you can take them				
Very Satisfied			15%	12
Mostly Satisfied			31%	25
Satisfied			19%	15
Somewhat Satisfied			25%	20
Not At All Satisfied			11%	9
Total Responses				81
Availability of your advisor				

2. Now please rate the following items with respect to how <i>satisfied</i> you are with each.		Response Percent	Response Total
Very Satisfied		34%	27
Mostly Satisfied		20%	16
Satisfied		25%	20
Somewhat Satisfied		15%	12
Not At All Satisfied		6%	5
Total Responses			80
Billing and fee payment procedures			
Very Satisfied		15%	12
Mostly Satisfied		20%	16
Satisfied		36%	29
Somewhat Satisfied		21%	17
Not At All Satisfied		8%	6
Total Responses			80
Campus bookstore			
Very Satisfied		19%	15
Mostly Satisfied		25%	20
Satisfied		32%	26
Somewhat Satisfied		16%	13
Not At All Satisfied		9%	7
Total Responses			81
Campus media (campus radio, TV, social media)			
Very Satisfied		9%	7
Mostly Satisfied		16%	13
Satisfied		60%	49
Somewhat Satisfied		12%	10
Not At All Satisfied		2%	2
Total Responses			81
Class schedule (Monday thru Thursday classes rather than Friday classes)			
Very Satisfied		42%	34
Mostly Satisfied		21%	17
Satisfied		30%	24
Somewhat Satisfied		6%	5
Not At All Satisfied		1%	1
Total Responses			81
Class size relative to the type of course			

2. Now please rate the following items with respect to how *satisfied* you are with each.

Response
Percent





Response
Total

Very Satisfied		40%	32
Mostly Satisfied		27%	22
Satisfied		26%	21
Somewhat Satisfied		7%	6
Not At All Satisfied		0%	0
Total Responses			81






Classroom facilities

Very Satisfied		23%	19
Mostly Satisfied		28%	23
Satisfied		32%	26
Somewhat Satisfied		16%	13
Not At All Satisfied		0%	0
Total Responses			81

Computer labs

Very Satisfied		27%	22
Mostly Satisfied		22%	18
Satisfied		40%	32
Somewhat Satisfied		9%	7
Not At All Satisfied		2%	2
Total Responses			81

Concern for you as an individual

Very Satisfied		26%	21
Mostly Satisfied		25%	20
Satisfied		35%	28
Somewhat Satisfied		9%	7
Not At All Satisfied		6%	5
Total Responses			81

Course content in your major field




Very Satisfied		32%	26
Mostly Satisfied		23%	19
Satisfied		25%	20
Somewhat Satisfied		17%	14
Not At All Satisfied		2%	2
Total Responses			81

General admission procedures






2. Now please rate the following items with respect to how *satisfied* you are with each.

Response
Percent






Response
Total

Very Satisfied		21%	17
Mostly Satisfied		25%	20
Satisfied		43%	35
Somewhat Satisfied		9%	7
Not At All Satisfied		2%	2
Total Responses			81






General condition of buildings and grounds

Very Satisfied		17%	14
Mostly Satisfied		33%	27
Satisfied		35%	28
Somewhat Satisfied		11%	9
Not At All Satisfied		4%	3
Total Responses			81






General registration procedures

Very Satisfied		21%	17
Mostly Satisfied		22%	18
Satisfied		48%	39
Somewhat Satisfied		5%	4
Not At All Satisfied		4%	3
Total Responses			81


























Having athletic teams

Very Satisfied		11%	9
Mostly Satisfied		17%	14
Satisfied		64%	52
Somewhat Satisfied		4%	3
Not At All Satisfied		4%	3
Total Responses			81

Opportunities for personal involvement in campus activities

Very Satisfied		14%	11
Mostly Satisfied		21%	17
Satisfied		48%	38
Somewhat Satisfied		12%	10
Not At All Satisfied		5%	4
Total Responses			80

Opportunities for student employment





2. Now please rate the following items with respect to how <i>satisfied</i> you are with each.			Response Percent	Response Total
Very Satisfied			16%	13
Mostly Satisfied			20%	16
Satisfied			51%	41
Somewhat Satisfied			11%	9
Not At All Satisfied			2%	2
Total Responses				81
Out-of-class availability of your instructors				
Very Satisfied			23%	19
Mostly Satisfied			28%	23
Satisfied			31%	25
Somewhat Satisfied			14%	11
Not At All Satisfied			4%	3
Total Responses				81
Personal security/safety at this campus				
Very Satisfied			32%	26
Mostly Satisfied			32%	26
Satisfied			27%	22
Somewhat Satisfied			5%	4
Not At All Satisfied			4%	3
Total Responses				81
Preparation you are receiving for your future occupation				
Very Satisfied			22%	18
Mostly Satisfied			26%	21
Satisfied			28%	23
Somewhat Satisfied			17%	14
Not At All Satisfied			6%	5
Total Responses				81
Purposes for which student activity fees are used				
Very Satisfied			6%	5
Mostly Satisfied			10%	8
Satisfied			44%	36
Somewhat Satisfied			26%	21
Not At All Satisfied			14%	11
Total Responses				81
Quality of instruction in your major field				

2. Now please rate the following items with respect to how *satisfied* you are with each.






Response
Percent Response
Total

Very Satisfied		33%	26
Mostly Satisfied		29%	23
Satisfied		27%	21
Somewhat Satisfied		6%	5
Not At All Satisfied		5%	4
Total Responses			79






Racial harmony at RSU

Very Satisfied		36%	29
Mostly Satisfied		21%	17
Satisfied		36%	29
Somewhat Satisfied		5%	4
Not At All Satisfied		2%	2
Total Responses			81






Religious activities and programs

Very Satisfied		14%	11
Mostly Satisfied		17%	14
Satisfied		58%	47
Somewhat Satisfied		7%	6
Not At All Satisfied		4%	3
Total Responses			81

Residence hall rules and regulations

Very Satisfied		7%	6
Mostly Satisfied		16%	13
Satisfied		65%	53
Somewhat Satisfied		7%	6
Not At All Satisfied		4%	3
Total Responses			81

Rules governing student conduct at RSU






Very Satisfied		19%	15
Mostly Satisfied		20%	16
Satisfied		52%	42
Somewhat Satisfied		6%	5
Not At All Satisfied		4%	3
Total Responses			81

Science laboratory facilities






2. Now please rate the following items with respect to how *satisfied* you are with each.

Response
Percent






Response
Total

Very Satisfied		7%	6
Mostly Satisfied		21%	17
Satisfied		52%	42
Somewhat Satisfied		16%	13
Not At All Satisfied		4%	3
Total Responses			81






Student government

Very Satisfied		10%	8
Mostly Satisfied		10%	8
Satisfied		70%	56
Somewhat Satisfied		8%	6
Not At All Satisfied		2%	2
Total Responses			80




Student voice in university policies

Very Satisfied		8%	6
Mostly Satisfied		14%	11
Satisfied		57%	46
Somewhat Satisfied		11%	9
Not At All Satisfied		10%	8
Total Responses			80

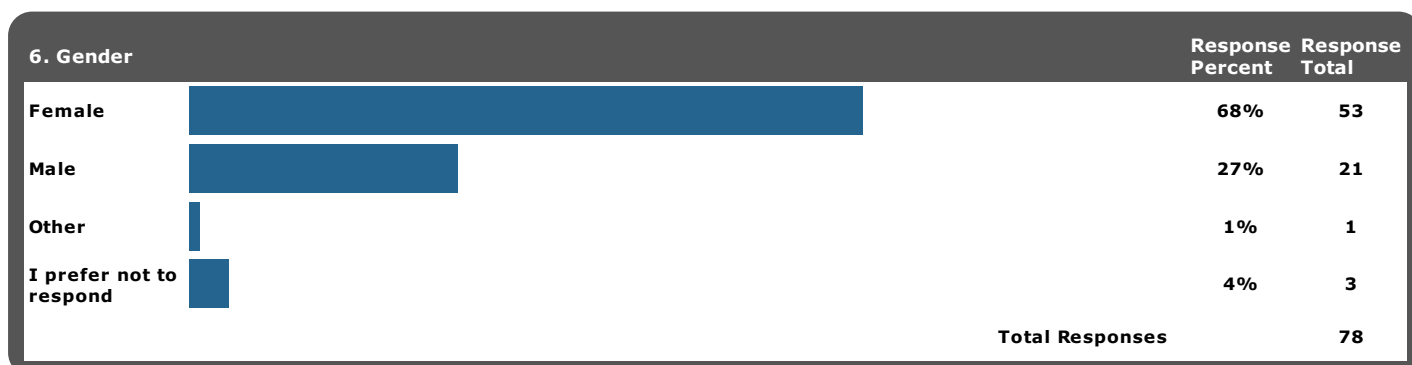
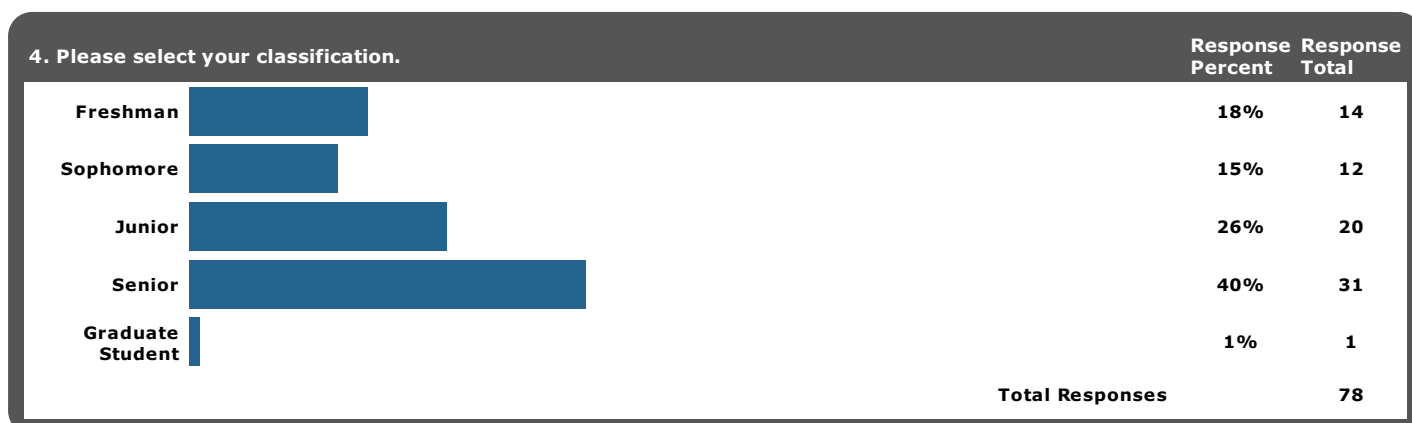
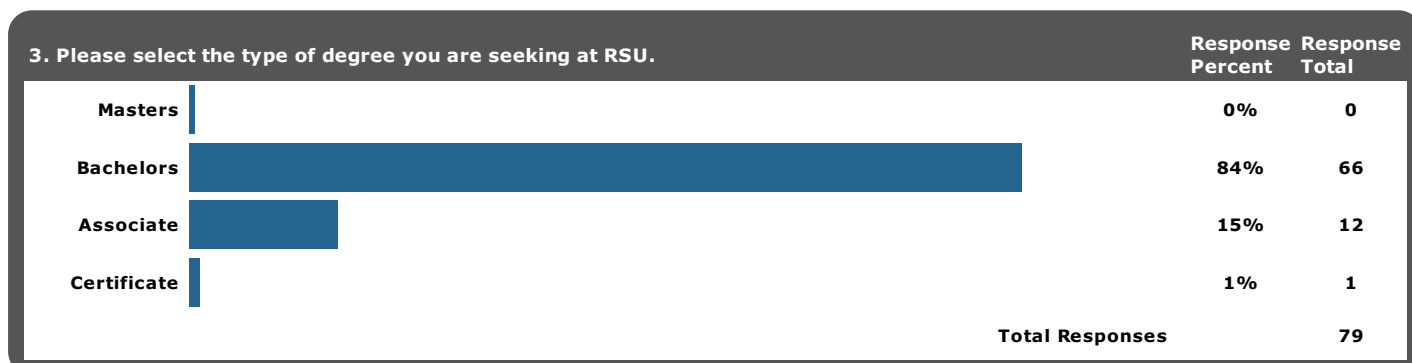
Study areas

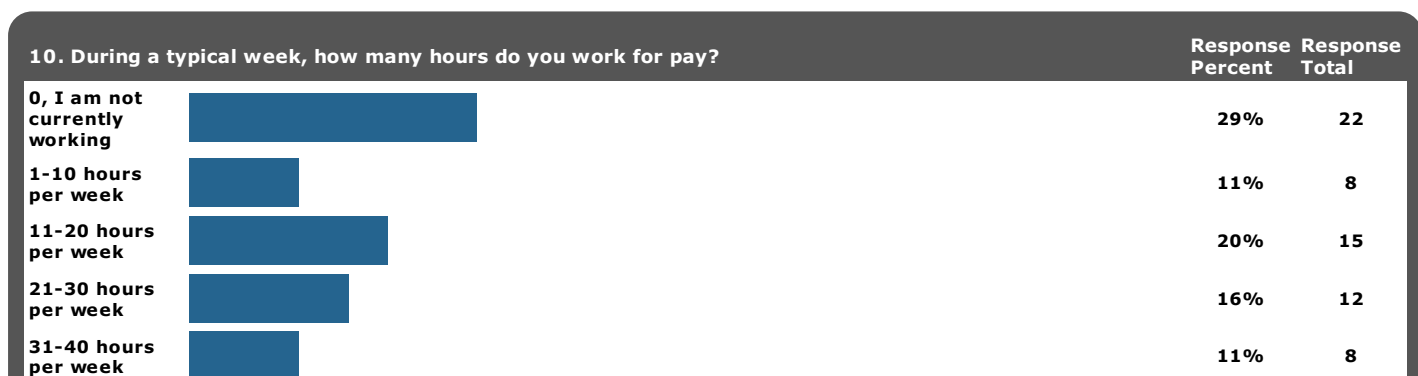
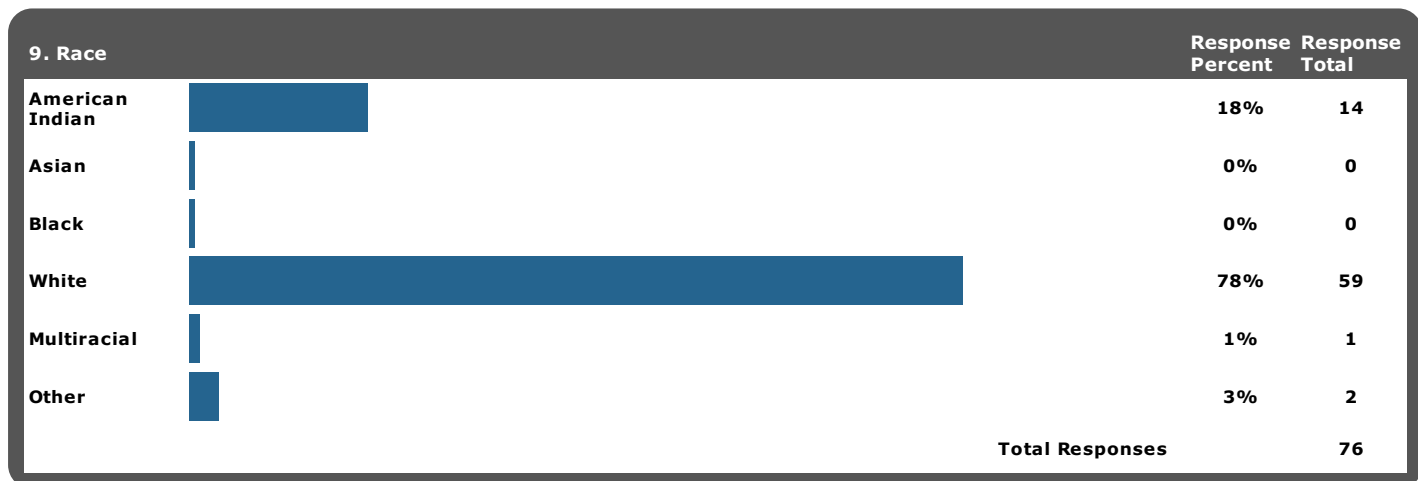
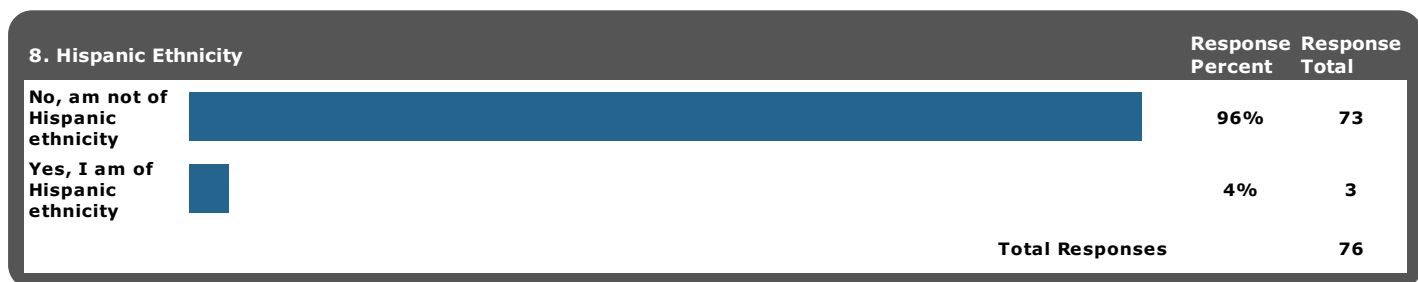
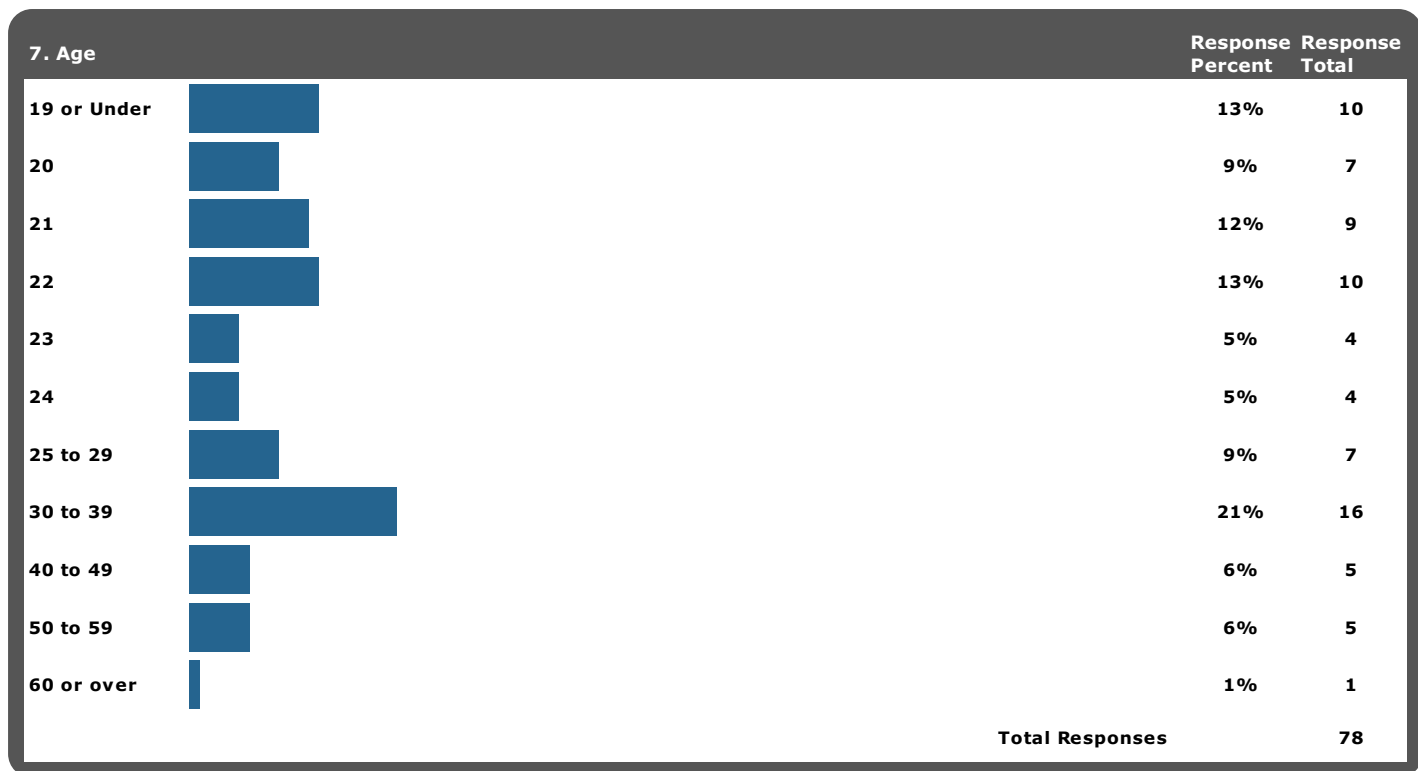
Very Satisfied		15%	12
Mostly Satisfied		30%	24
Satisfied		41%	33
Somewhat Satisfied		10%	8
Not At All Satisfied		4%	3
Total Responses			80

Value of the information provided by your advisor

Very Satisfied		30%	24
Mostly Satisfied		22%	18
Satisfied		31%	25
Somewhat Satisfied		10%	8
Not At All Satisfied		7%	6
Total Responses			81

Variety of courses offered at RSU





10. During a typical week, how many hours do you work for pay?

More than 40 hours per week



Response Percent Response Total

14%

11

Total Responses

76

11. Comments:

1.	As a first generation college student in my family, RSU has been great, and has really made me love the college experience. I greatly appreciate how much this school has done for me. Thank you.
2.	The English Faculty is abhorrent and aggressive. The leadership of the university is inept, and those in power will do all they can do ruin your education
3.	I am a transfer student from OSU Stillwater and making the switch from OSU to RSU has been one the best decisions I have made! Go Hillcats!!
4.	The instructors have been wonderful and accommodating, always willing to help out. They are understanding and give very good instruction. The facilities in Loshbaugh Hall could use some care though. The building is old, and unfortunately it shows. It does not distract from the learning environment, but a newer facility more capable of supporting the labs would be nice to see in the future.
5.	The criminal justice program has gone downhill drastically since I started 4 years ago. There are only 2 professors, XXX is available when you need him/her, promptly responds to emails, helps with whatever s/he has the ability to do so with, and is overall a great professor. XXX, on the other hand, needs to find a new job and is not professor material. Can't handle lasses, doesn't respond to emails from students, refuses to advise, fails students to keep them from graduating, has not order or schedule for classes, doesn't provide students with a syllabus, turns into the Devil if you dare contradict or try to argue a point on anything, and is overall an awful professor. Is irresponsible, unethical, and a horrible professor.
6.	My advisor is . She is of NO help. She has no knowledge of what I need help with. None. She is never available. She was gone for 2 weeks at one of the most crucial times. She can't help me figure anything out and pretty much tells me good luck. And to figure it out. She does the bare minimum to keep her job.
7.	I feel like once prospective students are admitted to RSU, they are hung out to dry in terms of getting information about scholarships, billing, and how to enroll, etc. I know so many current RSU students who don't know how to enroll in classes or don't know which office to go to resolve any problems they have.
8.	When I applied to RSU I was a transfer student from a NOC-Enid and the athletic academic advisor assigned to me did not let me know I needed declare a minor and ignorantly I thought that I did not need a minor for my degree. It was not until I met my permanent academic advisor that I found out a minor was required. With degree loads requiring students to take classes in the summer to graduate within four years, this would be nice to know. While I'm very satisfied with my experience in the psychology department while completing the courses for my major (psychology) I am not at all happy with my experience in the Arts department while working on my minor credits. While I do not feel that the art instructors are bad people, I feel they are very ignorant about the extent the mental health issues can inhibit a student's performance and ability to stay on the standard path. None of the art teachers used MyRSU and only two responded to my emails ever. They do not communicate well with their students and won't be lenient when a student had extenuating circumstances that completely kept them from turning an assignment in on time. I finished all of the work for a class and tried communicating with an instructor and never heard anything from them until the semester ended when they told me I failed through an email. All of the work was complete. What I started out the semester behind due to health issues, caught back up in the middle and then my employment situation left me without money to commute to campus and I ended up working full-time nights and didn't sleep for two weeks which made my health poor again and I fell behind right around finals. I still finished the work. I wasn't offered an incomplete or at least a D or C. Just an F for an entire semesters work and time. I don't have the money for this and I need to move on with my career because I am no longer in a financial situation that I can keep drawing my degree out any longer. No one is being understanding in the Arts and Sciences department about this and I have psych professors that I have opened up to that think this is a load of garbage. I am going to the vice president for a formal appeal and if that does not go well I will be seeing who else I can speak to. I am a low income student paying for school on my own, I have a disability and I am a minority. I make a big deal about that factors because my time with the USMC we threw our demographics out the window but there are circumstances all at one time that not every student has to deal with simultaneously. I don't want a hand out or no structure, I just think that if a student worked their ass off and took the class seriously, completed the work and it was done in a satisfactory manor, they should receive the credit. I also think that professors in the Art department should be held to the same standards as other departments. I recognize that it is a different culture but at least use MyRSU, the email system and communicate clearly with your students. Also, the foundation needs more people working over there because every time I try to contact Tonni she never gets back with me and when I do get ahold of her she says she has been over loaded and "just has so many students to help." I am grateful for the foundation and what they do but students are falling through the cracks due to the lack of communication. I shouldn't have to call and speak sternly to someone to get the aid I was promised I would receive. RSU is a good school and has some great people working at it. The psych department has literally played a major roll in saving my life and I do mean that literally. If it wasn't for the support from my professors in the psych department I would have committed suicide in 2017. Those professors still help me today with my academic and career journey and I am no longer their student.
9.	The only issues I have been dissatisfied with is the lack of consistency in online classes. Some information is in one place in one class but another area in a different class. However I have enjoyed and appreciated the online courses.
10.	an advisor, made me retake a class for my degree that I already took because she didn't have time to be helping me with my registration and figure out my course plans. I wasted about \$500 because she did not want to advise me. Thanks a lot RSU.
11.	I wish there were more class offerings. It seems like the same classes are being offered every single semester instead of ones students actually need.
12.	Concurrent RSU student attending Bartlesville Campus
13.	It is a very sincere school dedicated to its students success, something I very much needed this year due to personal circumstances. So having a school care so much about me and my experiences is very touching and makes me appreciate and love this school even more. Thank you for all that you do RSU. :)
14.	My experience at the university is good. I love RSU and that is thanks to the Honors Program of which I am a part.

15.	The bursar's office is a joke. You think you've paid your bill but then they add random fee's in the middle of the semester and then they add late fee's because you didn't pay the fee they didn't say you owed. And every time I've been in there it's some student worker who doesn't know jack about how to do their job. Also, why is President Rice getting pay raises while the professors are being furloughed and taking pay cuts? I am very satisfied with the professors at Roger's State. I am very dissatisfied with the administration of RSU
16.	Need proper hand washing sinks in science labs. Faucets hardly work, no hot water, paper towel dispensers hardly work, and paper towels themselves are scarce. Our lab professors are spending their own money on some items and that's disgraceful for a D2 University. The dummies in the nursing program are old/outdated and some skills can not be performed correctly due to this.
17.	There is an Econ professor that multiple students, along with myself, have had a negative experience with. Instead of reprimanding him, RSU added another class so people have another option aside from his. Which instead of addressing the issue, RSU just enabled his actions and attempted to give students another option. Sadly some students will still have to take his course and experience his unprofessional ways.
18.	As a nursing major and having to take specific pre-requisites for it I was disappointed in the availability of classes that are needed. For example; microbiology is only offered as a night class in fall of 2019, and since I am in a number of activities such as PLC, Alpha Sigma Alpha, CAT, along with other factors, there is no way that a night class would be possible for me to attend and maintain. I find it difficult to make a schedule of all classes that are mandatory when they are mostly all offered only once or twice and often overlapping eachother.
19.	I attend all online so a lot of these questions don't really apply to me. An N/A answer would help with the accuracy of your survey.
20.	I have been happy with my time at RSU. I would like to see more class options for online, or maybe blended online, with on campus courses. I do wish there was an option of having student family housing available with more than one bedroom.
21.	I am only taking two classes, and the only thing it has proved to me is that I can't handle the stress of raising four children, and trying to keep house, on top of all the reading requirements. If I can't handle that, then how am I supposed to handle the stress of a real job in the real world? I'm not. So, at this point, I am conflicted on if I continue on with college or if I quit.
22.	Over the past two years I have had 5 advisors and I haven't changed my major. They were nice people but they kept moving me around and none of my advisors new what classes I needed to be taking which is now hurting me going into my junior year. I had one advisor cancel our appointment 3 times and then she just opened up enrollment online for me. I need actual advisement. Then I was given a new one who told me they don't know about my degree and sent me back to my old one who said that she can't help me anymore. I think they need better training on a lot of our programs.
23.	I had a Title 9 situation this Spring semester for the first time at RSU and was very happy with the way RSU faculty handled it-- everyone from the person to whom I reported it to the top. They took my report seriously and withheld my desire to remain anonymous and respected my opinion on the recourse for the offender. They were prompt and professional with the way they handled it. It made me feel safe and valued as a student.
24.	the teachers (of the nursing program) and the faculty related, always have had problems with emailing me back the whole entire program i have been in. the content on the study material is sometimes not even correct. it is hard to get a straight answer on something important when no one will get back to you in regards to what you were needing to talk about...

