

# **STUDENT SATISFACTION SURVEY REPORT**

Spring 2017

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**ROGERS STATE UNIVERSITY**  
Claremore, Oklahoma

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Office of Accountability and Academics






























## Item Frequency Report [Filter Results](#)


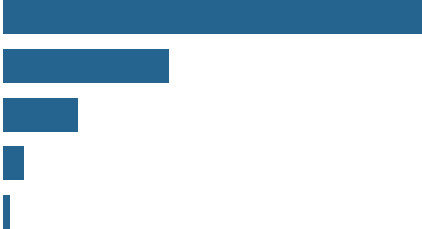
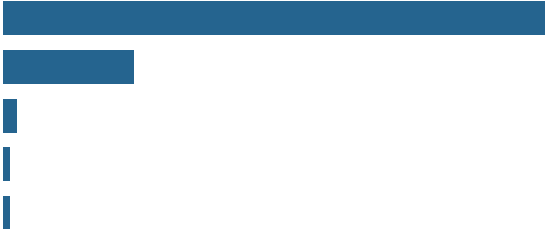

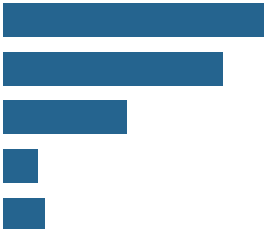
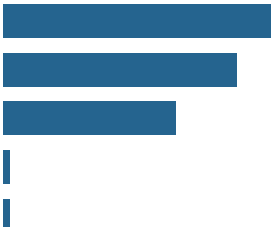
### 2017 Student Opinion Survey


























1. Please rate each of the following items with respect to how *important* it is to you.





























		Response Percent	Response Total
Academic calendar for this college (e.g. Semester or quarter system)			
Very Great Importance		46%	90
Great Importance		34%	67
Moderate Importance		14%	28
Little Importance		3%	5
No Importance		3%	5
Total Responses		195	
Academic probation and suspension policies			
Very Great Importance		16%	31
Great Importance		23%	44
Moderate Importance		31%	60
Little Importance		17%	34
No Importance		13%	26
Total Responses		195	
Accuracy of college information you received before enrolling			
Very Great Importance		60%	117
Great Importance		31%	60
Moderate Importance		7%	13
Little Importance		2%	3
No Importance		1%	1
Total Responses		194	
Attitude of the college non-teaching staff toward students			
Very Great Importance		53%	103
Great Importance		27%	53
Moderate Importance		12%	23
Little Importance		6%	11
No Importance		2%	3
Total Responses		193	
Attitude of the faculty toward students			
Very Great Importance		77%	149
Great Importance		19%	37
Moderate Importance		3%	6




























Little Importance		0%	0
No Importance		1%	1
Total Responses		193	
Availability of computers when you need them			
Very Great Importance		58%	112
Great Importance		25%	48
Moderate Importance		10%	20
Little Importance		3%	6
No Importance		4%	8
Total Responses		194	
Availability of financial information prior to enrolling			
Very Great Importance		71%	139
Great Importance		18%	36
Moderate Importance		5%	10
Little Importance		2%	4
No Importance		3%	6
Total Responses		195	
Availability of student housing			
Very Great Importance		26%	50
Great Importance		9%	17
Moderate Importance		16%	30
Little Importance		9%	18
No Importance		40%	78
Total Responses		193	
Availability of the courses you want at times you can take them			
Very Great Importance		85%	166
Great Importance		14%	27
Moderate Importance		1%	1
Little Importance		0%	0
No Importance		1%	1
Total Responses		195	
Availability of your advisor			
Very Great Importance		64%	124
Great Importance		26%	50
Moderate Importance		9%	17
Little Importance		2%	3
No Importance		1%	1
Total Responses		195	

Billing and fee payment procedures				
Very Great Importance		54%	104	
Great Importance		27%	52	
Moderate Importance		15%	29	
Little Importance		3%	5	
No Importance		2%	4	
		<b>Total Responses</b>	<b>194</b>	
Campus bookstore				
Very Great Importance		39%	75	
Great Importance		28%	55	
Moderate Importance		24%	46	
Little Importance		6%	12	
No Importance		3%	5	
		<b>Total Responses</b>	<b>193</b>	
Campus media (student newspaper, campus radio, etc.)				
Very Great Importance		14%	27	
Great Importance		9%	18	
Moderate Importance		34%	67	
Little Importance		19%	38	
No Importance		23%	45	
		<b>Total Responses</b>	<b>195</b>	
Class size relative to the type of course				
Very Great Importance		37%	72	
Great Importance		28%	55	
Moderate Importance		21%	40	
Little Importance		7%	13	
No Importance		7%	14	
		<b>Total Responses</b>	<b>194</b>	
Classroom facilities				
Very Great Importance		40%	77	
Great Importance		33%	63	
Moderate Importance		22%	42	
Little Importance		2%	4	
No Importance		4%	7	
		<b>Total Responses</b>	<b>193</b>	
Computer labs				
Very Great Importance		41%	79	
Great Importance		31%	61	


























Moderate Importance		16%	32
Little Importance		5%	9
No Importance		7%	14
Total Responses		195	
Concern for you as an individual			
Very Great Importance		61%	119
Great Importance		24%	46
Moderate Importance		11%	22
Little Importance		3%	5
No Importance		1%	2
Total Responses		194	
Course content in your major field			
Very Great Importance		79%	154
Great Importance		19%	36
Moderate Importance		2%	3
Little Importance		0%	0
No Importance		1%	1
Total Responses		194	
Expand athletic facilities			
Very Great Importance		9%	18
Great Importance		7%	13
Moderate Importance		19%	37
Little Importance		20%	39
No Importance		45%	88
Total Responses		195	
Flexibility to design your own program of study			
Very Great Importance		38%	75
Great Importance		32%	62
Moderate Importance		18%	36
Little Importance		5%	10
No Importance		6%	12
Total Responses		195	
General admission procedures			
Very Great Importance		39%	76
Great Importance		34%	66
Moderate Importance		25%	48
Little Importance		1%	2
No Importance		1%	2

			<b>Total Responses</b>	<b>194</b>
General condition of buildings and grounds				
<b>Very Great Importance</b>			<b>40%</b>	<b>77</b>
<b>Great Importance</b>			<b>31%</b>	<b>59</b>
<b>Moderate Importance</b>			<b>23%</b>	<b>45</b>
<b>Little Importance</b>			<b>3%</b>	<b>5</b>
<b>No Importance</b>			<b>4%</b>	<b>7</b>
			<b>Total Responses</b>	<b>193</b>
General registration procedures				
<b>Very Great Importance</b>			<b>46%</b>	<b>88</b>
<b>Great Importance</b>			<b>35%</b>	<b>67</b>
<b>Moderate Importance</b>			<b>18%</b>	<b>34</b>
<b>Little Importance</b>			<b>1%</b>	<b>1</b>
<b>No Importance</b>			<b>1%</b>	<b>1</b>
			<b>Total Responses</b>	<b>191</b>
Having athletic teams				
<b>Very Great Importance</b>			<b>12%</b>	<b>23</b>
<b>Great Importance</b>			<b>12%</b>	<b>23</b>
<b>Moderate Importance</b>			<b>23%</b>	<b>45</b>
<b>Little Importance</b>			<b>15%</b>	<b>28</b>
<b>No Importance</b>			<b>38%</b>	<b>74</b>
			<b>Total Responses</b>	<b>193</b>
Laboratory facilities				
<b>Very Great Importance</b>			<b>32%</b>	<b>63</b>
<b>Great Importance</b>			<b>27%</b>	<b>53</b>
<b>Moderate Importance</b>			<b>21%</b>	<b>41</b>
<b>Little Importance</b>			<b>9%</b>	<b>17</b>
<b>No Importance</b>			<b>10%</b>	<b>20</b>
			<b>Total Responses</b>	<b>194</b>
Opportunities for personal involvement in campus activities				
<b>Very Great Importance</b>			<b>22%</b>	<b>43</b>
<b>Great Importance</b>			<b>22%</b>	<b>43</b>
<b>Moderate Importance</b>			<b>31%</b>	<b>60</b>
<b>Little Importance</b>			<b>10%</b>	<b>19</b>
<b>No Importance</b>			<b>14%</b>	<b>27</b>
			<b>Total Responses</b>	<b>192</b>
Opportunities for student employment				

<b>Very Great Importance</b>		<b>34%</b>	<b>66</b>
<b>Great Importance</b>		<b>22%</b>	<b>43</b>
<b>Moderate Importance</b>		<b>21%</b>	<b>40</b>
<b>Little Importance</b>		<b>7%</b>	<b>14</b>
<b>No Importance</b>		<b>16%</b>	<b>31</b>
<b>Total Responses</b>		<b>194</b>	
Out-of-class availability of your instructors			
<b>Very Great Importance</b>		<b>41%</b>	<b>80</b>
<b>Great Importance</b>		<b>38%</b>	<b>73</b>
<b>Moderate Importance</b>		<b>16%</b>	<b>32</b>
<b>Little Importance</b>		<b>2%</b>	<b>4</b>
<b>No Importance</b>		<b>3%</b>	<b>5</b>
<b>Total Responses</b>		<b>194</b>	
Personal security/safety at this campus			
<b>Very Great Importance</b>		<b>67%</b>	<b>129</b>
<b>Great Importance</b>		<b>18%</b>	<b>34</b>
<b>Moderate Importance</b>		<b>11%</b>	<b>21</b>
<b>Little Importance</b>		<b>3%</b>	<b>5</b>
<b>No Importance</b>		<b>2%</b>	<b>3</b>
<b>Total Responses</b>		<b>192</b>	
Preparation you are receiving for your future occupation			
<b>Very Great Importance</b>		<b>78%</b>	<b>150</b>
<b>Great Importance</b>		<b>18%</b>	<b>35</b>
<b>Moderate Importance</b>		<b>4%</b>	<b>7</b>
<b>Little Importance</b>		<b>1%</b>	<b>1</b>
<b>No Importance</b>		<b>0%</b>	<b>0</b>
<b>Total Responses</b>		<b>193</b>	
Purposes for which student activity fees are used			
<b>Very Great Importance</b>		<b>62%</b>	<b>121</b>
<b>Great Importance</b>		<b>18%</b>	<b>34</b>
<b>Moderate Importance</b>		<b>14%</b>	<b>28</b>
<b>Little Importance</b>		<b>2%</b>	<b>4</b>
<b>No Importance</b>		<b>4%</b>	<b>7</b>
<b>Total Responses</b>		<b>194</b>	
Quality of instruction in your major field			
<b>Very Great Importance</b>		<b>86%</b>	<b>166</b>
<b>Great Importance</b>		<b>12%</b>	<b>24</b>
<b>Moderate Importance</b>		<b>2%</b>	<b>3</b>

<b>Little Importance</b>		<b>0%</b>	<b>0</b>
<b>No Importance</b>		<b>0%</b>	<b>0</b>
<b>Total Responses</b>		<b>193</b>	
Racial harmony at this college			
<b>Very Great Importance</b>		<b>56%</b>	<b>108</b>
<b>Great Importance</b>		<b>17%</b>	<b>33</b>
<b>Moderate Importance</b>		<b>16%</b>	<b>30</b>
<b>Little Importance</b>		<b>3%</b>	<b>6</b>
<b>No Importance</b>		<b>8%</b>	<b>16</b>
<b>Total Responses</b>		<b>193</b>	
Religious activities and programs			
<b>Very Great Importance</b>		<b>24%</b>	<b>46</b>
<b>Great Importance</b>		<b>19%</b>	<b>37</b>
<b>Moderate Importance</b>		<b>21%</b>	<b>41</b>
<b>Little Importance</b>		<b>10%</b>	<b>20</b>
<b>No Importance</b>		<b>25%</b>	<b>49</b>
<b>Total Responses</b>		<b>193</b>	
Residence hall rules and regulations			
<b>Very Great Importance</b>		<b>20%</b>	<b>38</b>
<b>Great Importance</b>		<b>15%</b>	<b>29</b>
<b>Moderate Importance</b>		<b>20%</b>	<b>39</b>
<b>Little Importance</b>		<b>11%</b>	<b>22</b>
<b>No Importance</b>		<b>34%</b>	<b>65</b>
<b>Total Responses</b>		<b>193</b>	
Rules governing student conduct at this college			
<b>Very Great Importance</b>		<b>34%</b>	<b>65</b>
<b>Great Importance</b>		<b>28%</b>	<b>55</b>
<b>Moderate Importance</b>		<b>25%</b>	<b>48</b>
<b>Little Importance</b>		<b>5%</b>	<b>9</b>
<b>No Importance</b>		<b>9%</b>	<b>17</b>
<b>Total Responses</b>		<b>194</b>	
Student government			
<b>Very Great Importance</b>		<b>16%</b>	<b>32</b>
<b>Great Importance</b>		<b>18%</b>	<b>35</b>
<b>Moderate Importance</b>		<b>32%</b>	<b>63</b>
<b>Little Importance</b>		<b>12%</b>	<b>24</b>
<b>No Importance</b>		<b>21%</b>	<b>40</b>






		<b>Total Responses</b>	<b>194</b>
Student union/community center			
<b>Very Great Importance</b>		<b>24%</b>	<b>47</b>
<b>Great Importance</b>		<b>22%</b>	<b>42</b>
<b>Moderate Importance</b>		<b>29%</b>	<b>57</b>
<b>Little Importance</b>		<b>7%</b>	<b>14</b>
<b>No Importance</b>		<b>18%</b>	<b>34</b>
		<b>Total Responses</b>	<b>194</b>
Student voice in college policies			
<b>Very Great Importance</b>		<b>46%</b>	<b>88</b>
<b>Great Importance</b>		<b>22%</b>	<b>42</b>
<b>Moderate Importance</b>		<b>18%</b>	<b>35</b>
<b>Little Importance</b>		<b>4%</b>	<b>7</b>
<b>No Importance</b>		<b>11%</b>	<b>21</b>
		<b>Total Responses</b>	<b>193</b>
Study areas			
<b>Very Great Importance</b>		<b>50%</b>	<b>96</b>
<b>Great Importance</b>		<b>24%</b>	<b>46</b>
<b>Moderate Importance</b>		<b>15%</b>	<b>28</b>
<b>Little Importance</b>		<b>5%</b>	<b>9</b>
<b>No Importance</b>		<b>7%</b>	<b>13</b>
		<b>Total Responses</b>	<b>192</b>
Value of the information provided by you advisor			
<b>Very Great Importance</b>		<b>75%</b>	<b>146</b>
<b>Great Importance</b>		<b>19%</b>	<b>37</b>
<b>Moderate Importance</b>		<b>4%</b>	<b>8</b>
<b>Little Importance</b>		<b>1%</b>	<b>2</b>
<b>No Importance</b>		<b>1%</b>	<b>1</b>
		<b>Total Responses</b>	<b>194</b>
Variety of courses offered at this college			
<b>Very Great Importance</b>		<b>76%</b>	<b>147</b>
<b>Great Importance</b>		<b>21%</b>	<b>40</b>
<b>Moderate Importance</b>		<b>3%</b>	<b>6</b>
<b>Little Importance</b>		<b>0%</b>	<b>0</b>
<b>No Importance</b>		<b>1%</b>	<b>1</b>
		<b>Total Responses</b>	<b>194</b>
2. Now please rate the following items with respect to how <i>satisfied</i> you are with each.		<b>Response Percent</b>	<b>Response Total</b>

Academic calendar for this college (e.g. Semester or quarter system)

<b>Very Satisfied</b>		<b>35%</b>	<b>58</b>
<b>Mostly Satisfied</b>		<b>35%</b>	<b>57</b>
<b>Satisfied</b>		<b>19%</b>	<b>32</b>
<b>Somewhat Satisfied</b>		<b>10%</b>	<b>16</b>
<b>Not At All Satisfied</b>		<b>1%</b>	<b>2</b>





**Total Responses 165**

Academic probation and suspension policies

<b>Very Satisfied</b>		<b>28%</b>	<b>44</b>
<b>Mostly Satisfied</b>		<b>18%</b>	<b>28</b>
<b>Satisfied</b>		<b>48%</b>	<b>76</b>
<b>Somewhat Satisfied</b>		<b>7%</b>	<b>11</b>
<b>Not At All Satisfied</b>		<b>1%</b>	<b>1</b>

**Total Responses 160**

Accuracy of college information you received before enrolling

<b>Very Satisfied</b>		<b>24%</b>	<b>39</b>
<b>Mostly Satisfied</b>		<b>21%</b>	<b>35</b>
<b>Satisfied</b>		<b>27%</b>	<b>45</b>
<b>Somewhat Satisfied</b>		<b>15%</b>	<b>24</b>
<b>Not At All Satisfied</b>		<b>13%</b>	<b>21</b>

**Total Responses 164**

Attitude of the college non-teaching staff toward students

<b>Very Satisfied</b>		<b>28%</b>	<b>45</b>
<b>Mostly Satisfied</b>		<b>28%</b>	<b>45</b>
<b>Satisfied</b>		<b>23%</b>	<b>38</b>
<b>Somewhat Satisfied</b>		<b>16%</b>	<b>26</b>
<b>Not At All Satisfied</b>		<b>6%</b>	<b>9</b>

**Total Responses 163**





























Attitude of the faculty toward students



























<b>Very Satisfied</b>		<b>31%</b>	<b>51</b>
<b>Mostly Satisfied</b>		<b>34%</b>	<b>55</b>
<b>Satisfied</b>		<b>17%</b>	<b>28</b>
<b>Somewhat Satisfied</b>		<b>15%</b>	<b>25</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>5</b>




























**Total Responses 164**




























Availability of computers when you need them

<b>Very Satisfied</b>		<b>48%</b>	<b>78</b>
<b>Mostly Satisfied</b>		<b>22%</b>	<b>36</b>

<b>Satisfied</b>		<b>23%</b>	<b>37</b>
<b>Somewhat Satisfied</b>		<b>5%</b>	<b>8</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>3</b>
<b>Total Responses</b>		<b>162</b>	
Availability of financial information prior to enrolling			
<b>Very Satisfied</b>		<b>24%</b>	<b>39</b>
<b>Mostly Satisfied</b>		<b>20%</b>	<b>32</b>
<b>Satisfied</b>		<b>31%</b>	<b>50</b>
<b>Somewhat Satisfied</b>		<b>15%</b>	<b>24</b>
<b>Not At All Satisfied</b>		<b>11%</b>	<b>18</b>
<b>Total Responses</b>		<b>163</b>	
Availability of student housing			
<b>Very Satisfied</b>		<b>25%</b>	<b>40</b>
<b>Mostly Satisfied</b>		<b>19%</b>	<b>30</b>
<b>Satisfied</b>		<b>51%</b>	<b>82</b>
<b>Somewhat Satisfied</b>		<b>2%</b>	<b>3</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>5</b>
<b>Total Responses</b>		<b>160</b>	
Availability of the courses you want at times you can take them			
<b>Very Satisfied</b>		<b>15%</b>	<b>24</b>
<b>Mostly Satisfied</b>		<b>22%</b>	<b>35</b>
<b>Satisfied</b>		<b>20%</b>	<b>33</b>
<b>Somewhat Satisfied</b>		<b>27%</b>	<b>44</b>
<b>Not At All Satisfied</b>		<b>16%</b>	<b>26</b>
<b>Total Responses</b>		<b>162</b>	
Availability of your advisor			
<b>Very Satisfied</b>		<b>28%</b>	<b>46</b>
<b>Mostly Satisfied</b>		<b>25%</b>	<b>40</b>
<b>Satisfied</b>		<b>25%</b>	<b>41</b>
<b>Somewhat Satisfied</b>		<b>13%</b>	<b>21</b>
<b>Not At All Satisfied</b>		<b>9%</b>	<b>15</b>
<b>Total Responses</b>		<b>163</b>	
Billing and fee payment procedures			
<b>Very Satisfied</b>		<b>15%</b>	<b>24</b>
<b>Mostly Satisfied</b>		<b>20%</b>	<b>33</b>
<b>Satisfied</b>		<b>39%</b>	<b>64</b>
<b>Somewhat Satisfied</b>		<b>16%</b>	<b>26</b>
<b>Not At All Satisfied</b>		<b>10%</b>	<b>17</b>

			<b>Total Responses</b>	<b>164</b>
Campus bookstore				
<b>Very Satisfied</b>			<b>28%</b>	<b>46</b>
<b>Mostly Satisfied</b>			<b>24%</b>	<b>39</b>
<b>Satisfied</b>			<b>32%</b>	<b>53</b>
<b>Somewhat Satisfied</b>			<b>12%</b>	<b>19</b>
<b>Not At All Satisfied</b>			<b>4%</b>	<b>7</b>
			<b>Total Responses</b>	<b>164</b>
Campus media (student newspaper, campus radio, etc.)				
<b>Very Satisfied</b>			<b>21%</b>	<b>34</b>
<b>Mostly Satisfied</b>			<b>13%</b>	<b>22</b>
<b>Satisfied</b>			<b>52%</b>	<b>85</b>
<b>Somewhat Satisfied</b>			<b>8%</b>	<b>13</b>
<b>Not At All Satisfied</b>			<b>6%</b>	<b>9</b>
			<b>Total Responses</b>	<b>163</b>
Class size relative to the type of course				
<b>Very Satisfied</b>			<b>33%</b>	<b>54</b>
<b>Mostly Satisfied</b>			<b>30%</b>	<b>49</b>
<b>Satisfied</b>			<b>32%</b>	<b>52</b>
<b>Somewhat Satisfied</b>			<b>3%</b>	<b>5</b>
<b>Not At All Satisfied</b>			<b>1%</b>	<b>2</b>
			<b>Total Responses</b>	<b>162</b>
Classroom facilities				
<b>Very Satisfied</b>			<b>27%</b>	<b>44</b>
<b>Mostly Satisfied</b>			<b>34%</b>	<b>55</b>
<b>Satisfied</b>			<b>33%</b>	<b>54</b>
<b>Somewhat Satisfied</b>			<b>4%</b>	<b>6</b>
<b>Not At All Satisfied</b>			<b>2%</b>	<b>4</b>
			<b>Total Responses</b>	<b>163</b>
Computer labs				
<b>Very Satisfied</b>			<b>32%</b>	<b>52</b>
<b>Mostly Satisfied</b>			<b>31%</b>	<b>50</b>
<b>Satisfied</b>			<b>31%</b>	<b>51</b>
<b>Somewhat Satisfied</b>			<b>2%</b>	<b>4</b>
<b>Not At All Satisfied</b>			<b>4%</b>	<b>6</b>
			<b>Total Responses</b>	<b>163</b>
Concern for you as an individual				
<b>Very Satisfied</b>			<b>23%</b>	<b>38</b>

<b>Mostly Satisfied</b>		<b>29%</b>	<b>47</b>
<b>Satisfied</b>		<b>31%</b>	<b>50</b>
<b>Somewhat Satisfied</b>		<b>11%</b>	<b>18</b>
<b>Not At All Satisfied</b>		<b>6%</b>	<b>10</b>
<b>Total Responses</b>		<b>163</b>	
Course content in your major field			
<b>Very Satisfied</b>		<b>27%</b>	<b>44</b>
<b>Mostly Satisfied</b>		<b>34%</b>	<b>56</b>
<b>Satisfied</b>		<b>26%</b>	<b>43</b>
<b>Somewhat Satisfied</b>		<b>9%</b>	<b>14</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>6</b>
<b>Total Responses</b>		<b>163</b>	
Expand athletic facilities			
<b>Very Satisfied</b>		<b>14%</b>	<b>22</b>
<b>Mostly Satisfied</b>		<b>10%</b>	<b>17</b>
<b>Satisfied</b>		<b>57%</b>	<b>93</b>
<b>Somewhat Satisfied</b>		<b>8%</b>	<b>13</b>
<b>Not At All Satisfied</b>		<b>10%</b>	<b>17</b>
<b>Total Responses</b>		<b>162</b>	
Flexibility to design your own program of study			
<b>Very Satisfied</b>		<b>13%</b>	<b>21</b>
<b>Mostly Satisfied</b>		<b>25%</b>	<b>40</b>
<b>Satisfied</b>		<b>31%</b>	<b>51</b>
<b>Somewhat Satisfied</b>		<b>21%</b>	<b>34</b>
<b>Not At All Satisfied</b>		<b>10%</b>	<b>16</b>
<b>Total Responses</b>		<b>162</b>	
General admission procedures			
<b>Very Satisfied</b>		<b>18%</b>	<b>30</b>
<b>Mostly Satisfied</b>		<b>18%</b>	<b>29</b>
<b>Satisfied</b>		<b>48%</b>	<b>79</b>
<b>Somewhat Satisfied</b>		<b>11%</b>	<b>18</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>7</b>
<b>Total Responses</b>		<b>163</b>	
General condition of buildings and grounds			
<b>Very Satisfied</b>		<b>24%</b>	<b>39</b>
<b>Mostly Satisfied</b>		<b>26%</b>	<b>42</b>
<b>Satisfied</b>		<b>41%</b>	<b>66</b>






<b>Somewhat Satisfied</b>		<b>6%</b>	<b>9</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>5</b>
		<b>Total Responses</b>	<b>161</b>
General registration procedures			
<b>Very Satisfied</b>		<b>15%</b>	<b>24</b>
<b>Mostly Satisfied</b>		<b>26%</b>	<b>42</b>
<b>Satisfied</b>		<b>38%</b>	<b>61</b>
<b>Somewhat Satisfied</b>		<b>11%</b>	<b>18</b>
<b>Not At All Satisfied</b>		<b>10%</b>	<b>17</b>
		<b>Total Responses</b>	<b>162</b>
Having athletic teams			
<b>Very Satisfied</b>		<b>16%</b>	<b>26</b>
<b>Mostly Satisfied</b>		<b>15%</b>	<b>25</b>
<b>Satisfied</b>		<b>54%</b>	<b>87</b>
<b>Somewhat Satisfied</b>		<b>8%</b>	<b>13</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>11</b>
		<b>Total Responses</b>	<b>162</b>
Laboratory facilities			
<b>Very Satisfied</b>		<b>15%</b>	<b>24</b>
<b>Mostly Satisfied</b>		<b>25%</b>	<b>40</b>
<b>Satisfied</b>		<b>48%</b>	<b>77</b>
<b>Somewhat Satisfied</b>		<b>9%</b>	<b>15</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>6</b>
		<b>Total Responses</b>	<b>162</b>
Opportunities for personal involvement in campus activities			
<b>Very Satisfied</b>		<b>23%</b>	<b>38</b>
<b>Mostly Satisfied</b>		<b>21%</b>	<b>34</b>
<b>Satisfied</b>		<b>43%</b>	<b>70</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>9</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>11</b>
		<b>Total Responses</b>	<b>162</b>
Opportunities for student employment			
<b>Very Satisfied</b>		<b>24%</b>	<b>39</b>
<b>Mostly Satisfied</b>		<b>18%</b>	<b>29</b>
<b>Satisfied</b>		<b>43%</b>	<b>69</b>
<b>Somewhat Satisfied</b>		<b>9%</b>	<b>14</b>
<b>Not At All Satisfied</b>		<b>6%</b>	<b>10</b>
		<b>Total Responses</b>	<b>161</b>

Out-of-class availability of your instructors

<b>Very Satisfied</b>		<b>24%</b>	<b>39</b>
<b>Mostly Satisfied</b>		<b>29%</b>	<b>48</b>
<b>Satisfied</b>		<b>29%</b>	<b>47</b>
<b>Somewhat Satisfied</b>		<b>11%</b>	<b>18</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>11</b>

**Total Responses 163**

Personal security/safety at this campus

<b>Very Satisfied</b>		<b>39%</b>	<b>62</b>
<b>Mostly Satisfied</b>		<b>23%</b>	<b>37</b>
<b>Satisfied</b>		<b>32%</b>	<b>52</b>
<b>Somewhat Satisfied</b>		<b>4%</b>	<b>6</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>4</b>

**Total Responses 161**

Preparation you are receiving for your future occupation

<b>Very Satisfied</b>		<b>23%</b>	<b>37</b>
<b>Mostly Satisfied</b>		<b>30%</b>	<b>47</b>
<b>Satisfied</b>		<b>29%</b>	<b>46</b>
<b>Somewhat Satisfied</b>		<b>14%</b>	<b>22</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>7</b>






**Total Responses 159**

Purposes for which student activity fees are used

<b>Very Satisfied</b>		<b>12%</b>	<b>20</b>
<b>Mostly Satisfied</b>		<b>12%</b>	<b>20</b>
<b>Satisfied</b>		<b>32%</b>	<b>52</b>
<b>Somewhat Satisfied</b>		<b>23%</b>	<b>38</b>
<b>Not At All Satisfied</b>		<b>20%</b>	<b>32</b>

**Total Responses 162**







Quality of instruction in your major field

<b>Very Satisfied</b>		<b>33%</b>	<b>53</b>
<b>Mostly Satisfied</b>		<b>28%</b>	<b>46</b>
<b>Satisfied</b>		<b>23%</b>	<b>38</b>
<b>Somewhat Satisfied</b>		<b>13%</b>	<b>21</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>4</b>

**Total Responses 162**























Racial harmony at this college



<b>Very Satisfied</b>		<b>30%</b>	<b>49</b>
<b>Mostly Satisfied</b>		<b>19%</b>	<b>31</b>

<b>Satisfied</b>		<b>44%</b>	<b>71</b>
<b>Somewhat Satisfied</b>		<b>2%</b>	<b>4</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>7</b>
	<b>Total Responses</b>	<b>162</b>	
Religious activities and programs			
<b>Very Satisfied</b>		<b>17%</b>	<b>28</b>
<b>Mostly Satisfied</b>		<b>19%</b>	<b>31</b>
<b>Satisfied</b>		<b>50%</b>	<b>80</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>10</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>12</b>
	<b>Total Responses</b>	<b>161</b>	
Residence hall rules and regulations			
<b>Very Satisfied</b>		<b>16%</b>	<b>26</b>
<b>Mostly Satisfied</b>		<b>13%</b>	<b>21</b>
<b>Satisfied</b>		<b>58%</b>	<b>94</b>
<b>Somewhat Satisfied</b>		<b>9%</b>	<b>15</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>6</b>
	<b>Total Responses</b>	<b>162</b>	
Rules governing student conduct at this college			
<b>Very Satisfied</b>		<b>20%</b>	<b>32</b>
<b>Mostly Satisfied</b>		<b>20%</b>	<b>33</b>
<b>Satisfied</b>		<b>52%</b>	<b>84</b>
<b>Somewhat Satisfied</b>		<b>4%</b>	<b>6</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>6</b>
	<b>Total Responses</b>	<b>161</b>	
Student government			
<b>Very Satisfied</b>		<b>19%</b>	<b>30</b>
<b>Mostly Satisfied</b>		<b>16%</b>	<b>25</b>
<b>Satisfied</b>		<b>56%</b>	<b>90</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>10</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>5</b>
	<b>Total Responses</b>	<b>160</b>	
Student union/community center			
<b>Very Satisfied</b>		<b>19%</b>	<b>31</b>
<b>Mostly Satisfied</b>		<b>21%</b>	<b>34</b>
<b>Satisfied</b>		<b>49%</b>	<b>80</b>
<b>Somewhat Satisfied</b>		<b>7%</b>	<b>11</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>6</b>



		<b>Total Responses</b>	<b>162</b>
Student voice in college policies			
<b>Very Satisfied</b>		<b>15%</b>	<b>24</b>
<b>Mostly Satisfied</b>		<b>17%</b>	<b>27</b>
<b>Satisfied</b>		<b>52%</b>	<b>84</b>
<b>Somewhat Satisfied</b>		<b>9%</b>	<b>15</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>12</b>
		<b>Total Responses</b>	<b>162</b>
Study areas			
<b>Very Satisfied</b>		<b>23%</b>	<b>38</b>
<b>Mostly Satisfied</b>		<b>25%</b>	<b>41</b>
<b>Satisfied</b>		<b>41%</b>	<b>67</b>
<b>Somewhat Satisfied</b>		<b>7%</b>	<b>12</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>4</b>
		<b>Total Responses</b>	<b>162</b>
Value of the information provided by you advisor			
<b>Very Satisfied</b>		<b>31%</b>	<b>50</b>
<b>Mostly Satisfied</b>		<b>23%</b>	<b>38</b>
<b>Satisfied</b>		<b>25%</b>	<b>40</b>
<b>Somewhat Satisfied</b>		<b>12%</b>	<b>19</b>
<b>Not At All Satisfied</b>		<b>9%</b>	<b>15</b>
		<b>Total Responses</b>	<b>162</b>
Variety of courses offered at this college			
<b>Very Satisfied</b>		<b>17%</b>	<b>27</b>
<b>Mostly Satisfied</b>		<b>23%</b>	<b>37</b>
<b>Satisfied</b>		<b>32%</b>	<b>52</b>
<b>Somewhat Satisfied</b>		<b>20%</b>	<b>33</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>12</b>
		<b>Total Responses</b>	<b>161</b>
3. Please select the type of degree you are seeking at RSU.		<b>Response Percent</b>	<b>Response Total</b>
<b>Bachelors</b>		<b>84%</b>	<b>143</b>
<b>Associate</b>		<b>16%</b>	<b>27</b>
		<b>Total Responses</b>	<b>170</b>
4. Please select your classification.		<b>Response Percent</b>	<b>Response Total</b>
<b>Freshman</b>		<b>16%</b>	<b>28</b>
<b>Sophomore</b>		<b>21%</b>	<b>35</b>

<b>Junior</b>		<b>25%</b>	<b>43</b>
<b>Senior</b>		<b>38%</b>	<b>64</b>
<b>Total Responses</b>		<b>170</b>	
5. Please select your status as of Spring 2013.		<b>Response Percent</b>	<b>Response Total</b>
<b>Full-time</b>		<b>75%</b>	<b>126</b>
<b>Part-time</b>		<b>25%</b>	<b>43</b>
<b>Total Responses</b>		<b>169</b>	
6. Gender		<b>Response Percent</b>	<b>Response Total</b>
<b>Female</b>		<b>72%</b>	<b>123</b>
<b>Male</b>		<b>28%</b>	<b>47</b>
<b>Total Responses</b>		<b>170</b>	
7. Age		<b>Response Percent</b>	<b>Response Total</b>
<b>19 or Under</b>		<b>12%</b>	<b>21</b>
<b>20</b>		<b>12%</b>	<b>20</b>
<b>21</b>		<b>12%</b>	<b>21</b>
<b>22</b>		<b>9%</b>	<b>15</b>
<b>23</b>		<b>3%</b>	<b>5</b>
<b>24</b>		<b>4%</b>	<b>7</b>
<b>25 to 29</b>		<b>12%</b>	<b>21</b>
<b>30 to 39</b>		<b>17%</b>	<b>29</b>
<b>40 to 49</b>		<b>11%</b>	<b>19</b>
<b>50 to 59</b>		<b>6%</b>	<b>10</b>
<b>Total Responses</b>		<b>168</b>	
8. Hispanic Ethnicity		<b>Response Percent</b>	<b>Response Total</b>
<b>No, am not of Hispanic ethnicity</b>		<b>95%</b>	<b>157</b>
<b>Yes, I am of Hispanic ethnicity</b>		<b>5%</b>	<b>8</b>
<b>Total Responses</b>		<b>165</b>	
9. Race		<b>Response Percent</b>	<b>Response Total</b>
<b>American Indian</b>		<b>22%</b>	<b>36</b>
<b>Asian</b>		<b>1%</b>	<b>2</b>
<b>Black</b>		<b>4%</b>	<b>6</b>
<b>White</b>		<b>70%</b>	<b>116</b>

<b>Multiracial</b>		<b>3%</b>	<b>5</b>
<b>Other</b>		<b>0%</b>	<b>0</b>
<b>Total Responses</b>		<b>165</b>	

10. Comments:

1. I recently had knee surgery and had a lab class upstairs in LH. It was difficult at times to use the lift to get upstairs. An elevator would have been more efficient.
2. Too bad my advisor is never here
3. Keep athletics, keep all of the library staff. Keep Olga and Hicks in Financial aid. Student affairs are rude and incompetent! Family housing is falling apart, and Sodexo sucks. Also, the bookstore is a rip off and a joke!
4. DO NOT allow this school to fall into the ignorant, unprofessional and censored ways that have affected so many schools in this nation such as UC Berkeley.
5. This was a waste of my precious time...  
  
It would be helpful if evening classes were available for those that aren't available online. For those of us who work during the day and are pursuing a different career path, it would be very helpful. Some online instructors tend to take a while to grade homework and/or return emails in a timely manner. Also, some, not all, online instructors tend to give "busy" work because we are not in the traditional class setting, I think. This is a bit frustrating and time consuming when it isn't necessary. In regards to admissions, somehow my transcripts from several years ago were lost and had to literally be searched for. Eventually, the issue was rectified. Other than those minor details, my experience at RSU has a decent one.  
  
Overall, I'm pleased with my education at RSU. The budget cuts are tragic. The lack of available classes at all campuses, not just Claremore, is frustrating and needs to improve and I believe are due to the budget cuts. I hope the budget cuts do not permanently damage this nice little university. I do believe I'm prepared to achieve a Master's degree and am looking forward to my upper graduate career. Thank you RSU and the college professors who helped me achieve my goals here.
7. No comments  
  
I don't necessarily believe in religious activities on campus, at least orchestrated by the school itself. I have no issues with religion in general, I just feel it's difficult to equally represent all religious groups. The school, as a state institution, should not be directly involved in religion and should only exist to provide services to its students. Also, the school has incredibly limited options for course availability. It has improved since I first started school, but it is still unbelievably bad. It seriously affects the students ability to graduate on time, let alone take courses in an order that is beneficial for the students learning vs what is available.  
  
On campus childcare is extremely important to many students success. We can't afford to go to school and pay for child care when we are working less. I and many other students feel that you shouldn't have taken away the childcare. Also, the nursing students new "computer lab" makes us feel like we are stuck in the broom closet. It used to be much better.
10. We don't even have paper readily available or a stapler. The bottom dollar isn't everything. Student success is supposed to be important. We can't succeed if everyone who isn't straight out of hs with no children has to jump through hoops to even attend classes. The new nursing instructor furlough days are a joke. Our instructors can't email us back for at the very least 3 days. That's not helpful. Childcare and decent computer rooms for all degrees! All students are important. RSU used to believe in that.
11. I feel as if my advisor could be better.  
  
I have never, in my two years at this college, had a positive experience at the registrar's office. They are always rude, offputting, and hesitant to help me. That is by far the worst thing about this school. They need to be taught how to help students in a way that isn't mean or condescending. This wasn't one occasion; I have visited several times in the last two years, and they have always treated me badly, and everyone I've talked to about it agrees with me. The registrar is a huge problem here.
13. I'm a Post-baccalaureate student, the year is incorrect...

Overall, RSU is a great smaller university. I have enjoyed class size, the one-on-one interaction you get with the staff, etc. Areas that have the biggest room for improvement for me is: 1.) better/more course selection (one class I needed to graduate was only offered at a specific time and place that interfered with my work schedule, it would have been nice to have a bigger selection), 2.) The graduation application process was extremely drawn out. I applied for graduation before the deadline, and did not hear anything back until a month and a half before my graduation date. It really stresses students out (and I know that there was only two bursars going through the applications, but if that's the case hire more staff to help) 3.) expanded parking lots (I cannot express how many times I could not find a parking spot. Expanding the parking lots would be very beneficial to students. I constantly have issues finding a parking spot in Baird Hall parking lot, Library parking lot, and Herrington Hall parking lot) I love RSU, and this feedback is purely to improve it's procedures/functions, and to provide a student's perspective. Thank you.

14.

15. I wish more classes were offered in Bartlesville. Online classes are horrible and are better at other area colleges

This survey does not ask if you are a master's student. It ask what the status of the student is as of Spring 2013. It needs

16. updated. It also needs a "not applicable" for those of us going back to school that most of the categories do not affect, or the student activities team will not respond to.

17. NEED MORE CRIMINAL JUSTICE PROFESSORS !

18. Social Sciences instructors are amazing-- Newcomb, Andrews, O'Malley, Elwell, and Moraro specifically. Classes should be smaller.

19. N/A

Overall satisfied with RSU, very dissatisfied with online instructors that deduct points for late or incomplete work, but

20. then do not adhere to the schedule of posting grades and opening assignments. If I should have to follow the rules to the letter, then the instructor should be held to the same standard.

21. On question #5, I actually did not attend RSU untill Spring of 2016.

I think student-to-student racial harmony is fine. However, the graduation rates for black people is low. I think the University does not treat its black students as it should - equally. One of my friends left the University because she was

22. mistreated because of her race by faculty and staff members. On another note, I think that the University should stop focusing on the athletics new building, and focus on getting the science department a proper ventilated building for its labs. I think that Loshbaugh Hall is in a horrible state, and students, faculty, and staff are in danger because of it.

Each year I become more and more disappointed with the faculty in higher positions at RSU. It seems they cannot

23. handle confrontation, and they are not listening to the student's feelings/attitudes concerning professors. I don't see how you can have a college with a strong foundation with weak people in influential positions within the college.

I am NOT pleased at the lack of professional communication from RSU. During the fall it was the delay of finacial aid disbursments, the epic failure of the transtion to the new software. Both spring and fall there has been a lack of personnel in financial aid and registration. Last thursday I went to drop a class, there were no less than six students waiting to see the registrar and the was no one at the registration desk. There was a young lady at the desk in the middle(admissions)

24. she was too busy with her BOYFRIEND to do her job. When you call financial aid no one ever anwsers and voice mails go unanswered. They never call back. This semester I had issues trying to get enrolled. After speaking with my advisor on the phone, I arrived at the school to find he'd left after saying he'd be there to sign my schedule. Now I am enformed that my major is being dropped, and am told oh they've known for a while yet NO ONE bothered to mention it to me until I recieved the email from the Department chair yesterday.

THE FIRE ALARMS IN UVB ARE VERY ANNOYING. They constantly go off, and NO staff member has EVER emailed us or talked to us about WHY they constantly go off. An acknowledgement of this would be great. I know people who REFUSE to live in UVB due to the fact that the alarms CONSTANTLY go off. Many of the professors in

25. the Communication degree have been very lackluster in my 3 years of being here. Plus, the Corporate Communication degree seems to push radio and television very strongly, which gets annoying as there is already a radio/TV option for students to take. The Corporate option does not seem to focus enough on corporate ideals. I feel like it would be more intermingled with business classes rather than radio and TV classes.

26. Mistake in question 5. Disappointed in something around campus. Lack of jobs especially for those on workstudy.

27. I'm a concurrent student at the Pryor campus and there aren't many classes I can take.

28. Nursing program needs to be more organized from ASN. A lot of confusion is seen from the outside and students seem stressed out.
29. the most frustrating thing at rsu is trying to work around My RSU and the major enrollment issues.
- Bursar's office is a joke. Disbursements processing time is ridiculous and there should be no room for errors but there are every semester. This semester my disbursement was divided into 2 payments I received one in February and then another in the second half of February and then when enrollment came around I had a hold on my account saying that I owed
30. money to the bursars office. They should have taken out the money out of my disbursement before disbursing it to me because now my disbursement has already been used and all the bursars office has to say for it is "sorry. You can take out a larger loan, or use the disbursement money we have you to pay for it." The whole reason why I took out a loan to be disbursed to me in the first place was so that I could pay my remaining balance from the bursars office.
31. I do not like that we have to wait on our advisors to email us back just so we can enroll. I would much rather go in and talk to someone in person and get it sorted out right then and there. Thank you
32. Waiting weeks for a refund is ridiculous. The criminal justice department is a disaster. I'm still waiting on my graduation application to be approved after turning it in months ago.
- The overall facility is complicated. I have to ask more than one person or get transferred all over the place for help. Help
33. does not come easy. Down to seeing how much you need to pay, or to get enrolled, and especially how to work the my RSU.
34. Communication is a serious problem at RSU.
35. RSU is a great college to start out at
- I was told by an enrollment advisor I would need a particular class for my degree plan and as a prerequisite for another
36. course, after being in that course all semester, I discovered that neither of these were true. After having paying for the 5 hour course and wasting my time, I am now even farther away from getting my degree. Thanks RSU!!
37. Most of this survey is gear towards on campus students and does not really apply to those of us that are online students
- This university needs WAY MORE study rooms. I RARELY see ANYONE touch any of the books on the third floor of the library when I'm up there which is 2-3 days out of the week. We don't have near the space to study that is needed
38. nor is it okay that the library closes at 10:30 most night. I don't know of any other universities where the library even closes. Most are 24 hours which is what the RSU library needs to be since the OMA lounge is the only other place to study in campus after 10:30 and it's usually FULL throughout the night.
- For the most-part, I am blessed to be here, as your Institution has been nothing short of amazing for me. I am so sorry
39. that the shortfall for education in Oklahoma is having such an adverse situation for RSU. I pray it gets better. Thank you for the good work all of you do.
- There isn't a very welcoming feel when you walk into Rogers State University. Also they don't tell the students how the financial aspects of the college goes. As a coming transfer student I was and am still confused on how things are handled.
40. Does the school take the financial aide and loan and pay off what you owe and refund you what is left over? Ive called and asked but kept getting passed around from person to person. When I went for a campus visit the lady forgot and was 30 minutes late.
41. Lab needs auto dispense paper towels and hand soap.
42. n/a
43. The amount of dog feces in the grassed areas by the dorms is very very gross and frustrating.
44. The billing department has the financial aid on hold until they have processed the tuition, therefore, I am not able to use my financial aid to purchase my books. This puts a huge burden on me.
- most of the teachers I have met have been easy to get along with and get back to you quickly. Although there are teachers like Mr. Todd Jackson, who is actually allowed to hold actual grade-confirmation to the end of the semester, before letting you know, then it is too late to do anything but repeat the class. I feel all teachers should be forced to post
45. mid-term grades so that students, who are not progressing can have ample time to adjust and consider ways to improve their scores. Mr. Jackson acts as though the fact that the scores are posted on McGraw, that we should be able to know if we are doing well or not. That is not actually accurate enough to confirm grades from.

46. I took an online class here (Dosage Calculations) and was extremely disappointed in the level of instruction and information I received from Professor Whitney Burke. I have had an extremely difficult time setting up appointments with an advisor, and was never able to successfully do so. My first semester here was an extremely disappointing experience overall.
- The campus police are horrible, speeding is a plague on the campus. I am constantly afraid I'm going to get ran over when crossing the street to go to class. People refuse to yield for students and speed across campus. Students park in spaces that are clearly not parking causing more danger because the lanes are blocked so you cannot drive through them safely. This needs to be addressed before someone finally gets killed trying to cross the street going to class. My first adviser before I changed majors was completely incompetent in the programs the school offers and spent 10 minutes just trying to figure out if the school offers a ART MINOR, told her repeatably that RSU does in fact offer this and then proceeds to tell me she doesn't think so when I had already looked at the classes offered for the minor. She then goes to
47. tell me financial aid would not cover my minor since "it doesn't pertain to my major" which is the entire point of having a minor so you can do something that you are also interested in, I informed her that my financial aid would cover those classes as long as I didn't go over a certain amount of hours. She also gives bad advice on classes to take and just tries to get you out of her office. I am glad I changed my major so I don't have to see her again because she seemed to not know anything about the programs the school offers and the classes you should take. The professors are amazing, but the second you need help from administration or anywhere that is not a professor good luck finding simple straight forward answers that actually help you make your college experience easier. So hopefully next time I'm walking to talk to someone for help I'll be ran over by a speeding student so I don't have to deal with the incompetence that the administration has.
48. This school needs more student involvement, a lot of students don't get to meet one another because there isn't anything fun to do on campus everyday.
49. n/a
50. IT is very weak at this campus. IT is well behind other universities. Not able to register online. Did not like the fact I was forced to finish education on campus sexual harassment to enroll my second semester.
51. Everyone is doing a great job! :) Thank you for helping keep our school so beautiful. #blessed
52. Overall my advisor and teachers were incredible!
53. I'm very happy here at RSU. I would like to see our university grow in course and degree offerings.

