

# **SURVEY OF STUDENT OPINIONS RESULTS REPORT**

Spring 2012

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**ROGERS STATE UNIVERSITY**  
Claremore, Oklahoma

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Office of Accountability and Academics



## The Survey

During the spring 2012 semester, Rogers State University (RSU) conducted a survey of student opinions to assess the level of importance students attach to certain academic and non-academic components of their educational experience, as well as their level of satisfaction with those components. Included in the survey are an extended set of background items and a set of items related to students' impressions of the university's contributions to various outcomes. A stratified, random sample of Rogers State University freshmen, sophomores, juniors and seniors participated in *the ACT Survey of Student Opinions* (SSO) by completing a paper survey during the spring 2012 semester.

## Methodology

A random sample of 36 on-ground classes, stratified by course level and campus, was selected for participation in the survey; 24 from the Claremore campus, 6 from the Bartlesville Campus and 6 from the Pryor Campus. Six hundred and seventy students were enrolled in those classes. In order to avoid receiving duplicate responses from students enrolled in more than one sampled class, instructors asked students not to complete the survey twice. Completed survey packets were received from 32 of the 36 classes, which contained responses from 361 students. Therefore, from an unduplicated head count of 4297 students (population), a random, stratified sample of 670 was selected. Three hundred and sixty-one surveys were completed and returned with a five percent (5%) margin of error.

In past years, a locally developed instrument was used; however, the major disadvantages of questionable instrument quality, reliability and validity led to the selection of a standardized instrument developed by ACT Survey Services. The *ACT Survey of Student Opinions*, a commercial instrument with documented reliability and validity, was selected. Comparative data (user norms) were also available.

## Results

*Section I: Background Information* provides demographic information. When comparing the sample to the RSU population for spring 2012<sup>1</sup>, 23.1% of the respondents were self-declared juniors whereas 17% of the RSU population was juniors. Sophomores comprised 23.9% of the sample and 20% of the total population. Overall, the sophomore and junior samples were overrepresented, and the freshmen were underrepresented. Additionally, 20.8% of the sampled respondents indicated American Indian or Alaskan native heritage. However, 28% of the population indicated the same heritage. The sample was representative in the area of gender.

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<sup>1</sup> Rogers State University. (2012). *Enrollment Report Spring 2012 Semester*.  
<http://www.rsu.edu/accountability/docs/reports-surveys/EnrollmentReportSpring12%20.pdf>

*Section II: College Services* provides the respondents perception of the importance of, and satisfaction with, college services. A matrix of the importance and satisfaction is provided on page 15 of the report. *Parking facilities and services* are shown to be of high importance and low satisfaction. *Day care services* are reported with the lowest importance and lowest satisfaction. Areas with the highest importance and highest satisfaction include *financial aid services*, *library facilities and services*, *academic advising services* and *computer services*.

*Section III: College Environment* provides the respondents perception of the importance of, and satisfaction with, the college environment. A matrix of the importance and satisfaction is provided on page 29. Of the 43 aspects of college environment considered by the respondents, 25 are rated with average or higher satisfaction and average or higher importance. *Quality of instruction in your major field*, *attitude of the faculty toward students* and *course content in your major field* are shown to be of high importance and high satisfaction. *Availability of the courses you want at times you can take them* and *variety of courses offered at this college* are show to be of high importance and low satisfaction.

*Section IV: College Impressions* examined overall student perceptions about Rogers State University. Students ranked *this college is equally supportive of women and men* and *this college is equally supportive of all racial/ethnic groups* as first and second from a list of statements about this college. Fifty-eight percent rated RSU as their first choice and 29% as their second at the time of application for admission. When asked *if you could start college over, would you choose to attend this college*, 26% responded definitely yes and 39% responded probably yes. Students' *overall impression of the quality of education at RSU* was rated as 26.3% excellent and 53.7% good.

*Section V: Your Experiences at This College* examined students' perception of the contribution of educational experiences to their growth and preparation. RSU students ranked the following five items in descending order: *intellectual growth*, *personal growth*, *social growth*, *preparation for further study* and *preparation for a career*.

Twenty-four percent of the respondents' self-reported grade point average was 3.50 to 4.00 and 58% were 3.00 to 4.00. Ninety-four percent of the students reported a grade point average of C or higher (2.00 to 4.00).

### **Comparison to Survey of Student Opinions Spring 2011**

The results of the Survey of Student Opinions for Spring 2012 were similar to the results of the Survey of Student Opinions for Spring 2011. The top five most important college services remained the same. *Parking facilities and services* continued as highly important with low satisfaction. *Quality of instruction in your major field* and *course content in your major field* remained the most important college environment factors and *availability of the courses you want at times you can take them* and *variety of courses offered at this college* are remained as highly important with low satisfaction.

## **Implication**

Periodic solicitation of student opinions concerning university services, college environment and college impressions meets policy requirements of the Oklahoma State Regents for Higher Education and addresses the criteria for accreditation established by Higher Learning Commission. The findings from the annual Survey of Student Opinions may be used for institutional planning, preparation for the future and improvement of student learning. Specifically, these data provide evidence of the achievement of the RSU Mission, Strategic Plan and departmental goals and outcomes.

Dr. Mary Millikin  
Assistant Vice President

Michelle Canan  
Research Analyst

Accountability and Academics  
July 2012

**ACT SURVEY OF STUDENT OPINIONS (SSO) SUMMARY REPORT**

06/25/12

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ROGERS STATE UNIVERSITY

CLAREMORE, OK

CODE 3420

**GENERAL INFORMATION ABOUT THIS SUMMARY REPORT**

IN ADDITION TO THE INTRODUCTORY PAGES, THIS REPORT  
COMPRISES UP TO 37 PAGES OF SUMMARY DATA THAT PROVIDE  
AN OVERVIEW OF YOUR INSTITUTION'S RESULTS FOR THE SIX  
SSO SECTIONS LISTED BELOW.

SECTION I: BACKGROUND INFORMATION  
SECTION II: COLLEGE SERVICES  
SECTION III: COLLEGE ENVIRONMENT  
SECTION IV: COLLEGE IMPRESSIONS  
SECTION V: YOUR EXPERIENCES AT THIS COLLEGE  
SECTION VI: ADDITIONAL QUESTIONS

FOR INFORMATION/QUESTIONS RELATED TO...

- 
- 1) ORDERING  
CONTACT: ESS CUSTOMER SERVICES  
(319) 337-1893
  - 2) SCANNING AND REPORTING  
CONTACT: ESS PRODUCTION SERVICES  
(319) 337-1186
  - 3) RESEARCH-RELATED ISSUES (SUCH AS DATA ANALYSES,  
INTERPRETATION OF THE RESULTS, VALIDITY AND RELIABILITY)  
CONTACT: SURVEY RESEARCH SERVICES  
(319) 337-1098
  - 4) USE OF REPORT RESULTS FOR ACCREDITATION AND  
OUTCOMES ASSESSMENT, AND EFFECTIVENESS MEASURES  
CONTACT: EDUCATIONAL SERVICES  
(319) 337-1053  
EMAIL: OUTCOMES@ACT.ORG

ACT  
500 ACT DRIVE  
P.O. BOX 168  
IOWA CITY, IA 52243-0168

BELOW ARE EXPLANATIONS AND INFORMATION THAT MAY HELP  
YOU INTERPRET THE FINDINGS PRESENTED IN THIS REPORT.

**COLUMN HEADINGS**

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N = NUMBER RESPONDING TO ITEM  
% W BL = PERCENT OF TOTAL SCANNED (INCLUDING BLANK RESPONSES)  
% W/O BL = PERCENT OF TOTAL SCANNED (EXCLUDING BLANK RESPONSES)  
% = PERCENT OF NUMBER (N) RESPONDING TO ITEM  
\* = BLANKS EXCLUDED FROM CALCULATION OF AVERAGE  
\*\* = AVERAGE CALCULATED USING ONLY RECORDS OF STUDENTS  
NOT INDICATING "NO EXPERIENCE/NOT AVAILABLE"; EXCLUDING BLANKS  
SD = STANDARD DEVIATION

**SCALES**

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SECTIONS II & III IMPORTANCE SCALE (5-POINT)  
5=VERY GREAT IMPORTANCE, 4=GREAT IMPORTANCE, 3=MODERATE,  
IMPORTANCE, 2=LITTLE IMPORTANCE, 1=NO IMPORTANCE

SECTION II & III SATISFACTION SCALE (5-POINT)  
5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL,  
2=DISSATISFIED, 1=VERY DISSATISFIED

SECTION IV-A AGREEMENT SCALE (5-POINT)  
5=STRONGLY AGREE, 4=AGREE, 3=NEUTRAL, 2=DISAGREE,  
1=STRONGLY DISAGREE

SECTION IV-C CERTAINTY SCALE (5-POINT)  
5=DEFINITELY YES, 4=PROBABLY YES, 3=UNCERTAIN,  
2=PROBABLY NO, 1=DEFINITELY NO

SECTION IV-D QUALITY SCALE (5-POINT)  
5=EXCELLENT, 4=GOOD, 3=AVERAGE, 2=BELOW AVERAGE,  
1=VERY INADEQUATE

SECTION V-A CONTRIBUTION SCALE (5-POINT)  
5=VERY GREAT, 4=GREAT, 3=MODERATE, 2=LITTLE,  
1=NONE

**MATRIX**

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IMPORTANCE AND SATISFACTION AVERAGES FOR EACH ITEM  
PLOTTED ON SCATTER GRAM AND DESIGNATED BY ITEM NUMBER

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**SUMMARY FOR SECTION I: BACKGROUND INFORMATION**

ITEM B: AGE

|             | N     | % W BL | % W/O BL |
|-------------|-------|--------|----------|
|             | ===== | =====  | =====    |
| 18 OR UNDER | 30    | 8.3    | 8.4      |
| 19          | 47    | 13.0   | 13.1     |
| 20          | 41    | 11.4   | 11.4     |
| 21          | 58    | 16.1   | 16.2     |
| 22          | 44    | 12.2   | 12.3     |
| 23 TO 25    | 43    | 11.9   | 12.0     |
| 26 TO 29    | 33    | 9.1    | 9.2      |
| 30 TO 39    | 43    | 11.9   | 12.0     |
| 40 TO 61    | 20    | 5.5    | 5.6      |
| 62 OR OVER  | 0     | 0.0    | 0.0      |
| BLANK       | 2     | 0.6    | N/A      |
| TOTAL       | 361   | 100.0  | 100.0    |

ITEM C: RACE/ETHNICITY

|   | N     | % W BL | % W/O BL |
|---|-------|--------|----------|
|   | ===== | =====  | =====    |
| AFRICAN-AMERICAN OR BLACK                     | 12    | 3.3    | 3.4      |
| NATIVE AMERICAN (INDIAN, ALASKAN, HAWAIIAN)   | 73    | 20.2   | 20.8     |
| CAUCASIAN OR WHITE                            | 226   | 62.6   | 64.4     |
| MEXICAN-AMERICAN, MEXICAN ORIGIN              | 6     | 1.7    | 1.7      |
| ASIAN AMERICAN, ORIENTAL, PACIFIC ISLANDER    | 7     | 1.9    | 2.0      |
| PUERTO RICAN, CUBAN, OTHER LATINO OR HISPANIC | 9     | 2.5    | 2.6      |
| OTHER   | 6     | 1.7    | 1.7      |
| PREFER NOT TO RESPOND                         | 12    | 3.3    | 3.4      |
| BLANK   | 10    | 2.8    | N/A      |
| TOTAL   | 361   | 100.0  | 100.0    |

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SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM D: SEX

|        | N     | %W BL | % W/O BL |
|--------|-------|-------|----------|
|        | ===== | ===== | =====    |
| MALE   | 139   | 38.5  | 38.7     |
| FEMALE | 220   | 60.9  | 61.3     |
| BLANK  | 2     | 0.6   | N/A      |
| TOTAL  | 361   | 100.0 | 100.0    |

ITEM E: HOURS PER WEEK CURRENTLY EMPLOYED

|                           | N     | % W BL | % W/O BL |
|---------------------------|-------|--------|----------|
|                           | ===== | =====  | =====    |
| O OR ONLY OCCASIONAL JOBS | 138   | 38.2   | 38.4     |
| 1 TO 10                   | 32    | 8.9    | 8.9      |
| 11 TO 20                  | 64    | 17.7   | 17.8     |
| 21 TO 30                  | 66    | 18.3   | 18.4     |
| 31 TO 40                  | 38    | 10.5   | 10.6     |
| OVER 40                   | 21    | 5.8    | 5.8      |
| BLANK                     | 2     | 0.6    | N/A      |
| TOTAL                     | 361   | 100.0  | 100.0    |



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**SUMMARY FOR SECTION I: BACKGROUND INFORMATION**

ITEM F-A: MOTHER'S HIGHEST EDUCATIONAL ATTAINMENT

|  | N     | % W BL | % W/O BL |
|--|-------|--------|----------|
|  | ===== | =====  | =====    |
| SOME HIGH SCHOOL OR LESS                   | 22    | 6.1    | 6.3      |
| HIGH SCHOOL DIPLOMA OR GED                 | 90    | 24.9   | 25.6     |
| SOME COLLEGE/NO DEGREE OR CERTIFICATE      | 85    | 23.5   | 24.2     |
| VOCATIONAL/TECHNICAL DEGREE OR CERTIFICATE | 19    | 5.3    | 5.4      |
| ASSOCIATE DEGREE                           | 35    | 9.7    | 10.0     |
| BACHELOR'S DEGREE                          | 74    | 20.5   | 21.1     |
| MASTER'S DEGREE                            | 23    | 6.4    | 6.6      |
| DOCTORATE/PROFESSIONAL DEGREE              | 3     | 0.8    | 0.9      |
| (PHD, MD, EDD, JD)                         |       |        |          |
| BLANK                                      | 10    | 2.8    | N/A      |
| TOTAL                                      | 361   | 100.0  | 100.0    |

ITEM F-B: FATHER'S HIGHEST EDUCATIONAL ATTAINMENT

|  | N     | % W BL | % W/O BL |
|--|-------|--------|----------|
|  | ===== | =====  | =====    |
| SOME HIGH SCHOOL OR LESS                   | 21    | 5.8    | 5.9      |
| HIGH SCHOOL DIPLOMA OR GED                 | 115   | 31.9   | 32.6     |
| SOME COLLEGE/NO DEGREE OR CERTIFICATE      | 63    | 17.5   | 17.8     |
| VOCATIONAL/TECHNICAL DEGREE OR CERTIFICATE | 34    | 9.4    | 9.6      |
| ASSOCIATE DEGREE                           | 19    | 5.3    | 5.4      |
| BACHELOR'S DEGREE                          | 70    | 19.4   | 19.8     |
| MASTER'S DEGREE                            | 22    | 6.1    | 6.2      |
| DOCTORATE/PROFESSIONAL DEGREE              | 9     | 2.5    | 2.5      |
| (PHD, MD, EDD, JD)                         |       |        |          |
| BLANK                                      | 8     | 2.2    | N/A      |
| TOTAL                                      | 361   | 100.0  | 100.0    |

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**SUMMARY FOR SECTION I: BACKGROUND INFORMATION**

ITEM G: CLASS LEVEL

|                          | N     | % W BL | % W/O BL |
|--------------------------|-------|--------|----------|
|                          | ===== | =====  | =====    |
| FRESHMAN                 | 89    | 24.7   | 24.7     |
| SOPHOMORE                | 86    | 23.8   | 23.9     |
| JUNIOR                   | 83    | 23.0   | 23.1     |
| SENIOR                   | 84    | 23.3   | 23.3     |
| GRADUATE OR PROFESSIONAL | 3     | 0.8    | 0.8      |
| SPECIAL STUDENT          | 4     | 1.1    | 1.1      |
| OTHER/UNCLASSIFIED       | 11    | 3.0    | 3.1      |
| DOES NOT APPLY           | 0     | 0.0    | 0.0      |
| BLANK                    | 1     | 0.3    | N/A      |
| TOTAL                    | 361   | 100.0  | 100.0    |

ITEM H: PURPOSE FOR ENTERING THIS COLLEGE

|  | N     | % W BL | % W/O BL |
|--|-------|--------|----------|
|  | ===== | =====  | =====    |
| NO DEFINITE PURPOSE IN MIND                                      | 17    | 4.7    | 4.8      |
| TO TAKE A FEW JOB-RELATED COURSES                                | 0     | 0.0    | 0.0      |
| TO TAKE A FEW COURSES FOR SELF-IMPROVEMENT                       | 3     | 0.8    | 0.8      |
| TO TAKE COURSES NECESSARY FOR TRANSFERRING<br>TO ANOTHER COLLEGE | 28    | 7.8    | 7.8      |
| TO OBTAIN OR MAINTAIN A CERTIFICATION                            | 6     | 1.7    | 1.7      |
| TO COMPLETE A VOCATIONAL/TECHNICAL PROGRAM                       | 0     | 0.0    | 0.0      |
| TO OBTAIN AN ASSOCIATE DEGREE                                    | 49    | 13.6   | 13.7     |
| TO OBTAIN A BACHELOR'S DEGREE                                    | 244   | 67.6   | 68.3     |
| TO OBTAIN A MASTER'S DEGREE                                      | 6     | 1.7    | 1.7      |
| TO OBTAIN A DOCTORATE OR PROFESSIONAL DEGREE                     | 4     | 1.1    | 1.1      |
| BLANK  | 4     | 1.1    | N/A      |
| TOTAL  | 361   | 100.0  | 100.0    |

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**SUMMARY FOR SECTION I: BACKGROUND INFORMATION**

ITEM I: CURRENT ENROLLMENT STATUS

|                   | N     | % W BL | % W/O BL |
|-------------------|-------|--------|----------|
|                   | ===== | =====  | =====    |
| FULL-TIME STUDENT | 300   | 83.1   | 83.6     |
| PART-TIME STUDENT | 59    | 16.3   | 16.4     |
| BLANK             | 2     | 0.6    | N/A      |
| TOTAL             | 361   | 100.0  | 100.0    |

ITEM J: TYPE OF TUITION

|                                | N     | % W BL | % W/O BL |
|--------------------------------|-------|--------|----------|
|                                | ===== | =====  | =====    |
| IN-STATE TUITION               | 338   | 93.6   | 93.9     |
| OUT-OF-STATE TUITION           | 11    | 3.0    | 3.1      |
| DOES NOT APPLY TO THIS COLLEGE | 11    | 3.0    | 3.1      |
| BLANK                          | 1     | 0.3    | N/A      |
| TOTAL                          | 361   | 100.0  | 100.0    |

ITEM K: RESIDENCE CLASSIFICATION

|                       | N     | % W BL | % W/O BL |
|-----------------------|-------|--------|----------|
|                       | ===== | =====  | =====    |
| IN-STATE STUDENT      | 347   | 96.1   | 96.4     |
| OUT-OF-STATE STUDENT  | 10    | 2.8    | 2.8      |
| INTERNATIONAL STUDENT | 3     | 0.8    | 0.8      |
| BLANK                 | 1     | 0.3    | N/A      |
| TOTAL                 | 361   | 100.0  | 100.0    |

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**SUMMARY FOR SECTION I: BACKGROUND INFORMATION**

ITEM L: TRUE FOR YOU AT THE TIME YOU FIRST ENTERED THIS COLLEGE

=====

|   | N<br>===== | % W BL<br>===== | % W/O BL<br>===== |
|---|------------|-----------------|-------------------|
| ENTERED DIRECTLY FROM HIGH SCHOOL             | 180        | 49.9            | 50.1              |
| ENTERED AFTER WORKING FOR A PERIOD OF TIME    | 70         | 19.4            | 19.5              |
| TRANSFERRED FROM A 2-YEAR COLLEGE             | 40         | 11.1            | 11.1              |
| TRANSFERRED FROM A 4-YEAR COLLEGE             | 28         | 7.8             | 7.8               |
| ENTERED AFTER GRADUATE OR PROFESSIONAL SCHOOL | 1          | 0.3             | 0.3               |
| ENTERED AFTER COMPLETING MILITARY SERVICE     | 6          | 1.7             | 1.7               |
| OTHER   | 34         | 9.4             | 9.5               |
| BLANK   | 2          | 0.6             | N/A               |
| TOTAL   | 361        | 100.0           | 100.0             |

ITEM M: CURRENT COLLEGE RESIDENCE

=====

|                                 | N<br>===== | % W BL<br>===== | % W/O BL<br>===== |
|---------------------------------|------------|-----------------|-------------------|
| COLLEGE RESIDENCE HALL          | 48         | 13.3            | 13.3              |
| FRATERNITY OR SORORITY HOUSE    | 0          | 0.0             | 0.0               |
| COLLEGE MARRIED STUDENT HOUSING | 0          | 0.0             | 0.0               |
| OFF-CAMPUS ROOM/APARTMENT       | 78         | 21.6            | 21.7              |
| HOME OF PARENTS/RELATIVES       | 144        | 39.9            | 40.0              |
| OWN HOME                        | 79         | 21.9            | 21.9              |
| OTHER                           | 11         | 3.0             | 3.1               |
| BLANK                           | 1          | 0.3             | N/A               |
| TOTAL                           | 361        | 100.0           | 100.0             |

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**SUMMARY FOR SECTION I: BACKGROUND INFORMATION**

ITEM N: SOURCES OF FUNDING FOR POST SECONDARY EDUCATION

| =====      |  |   |                 |                 |                 |       |
|------------|--|---|-----------------|-----------------|-----------------|-------|
| ITEM<br>NO | ITEM TEXT  |   | MAJOR<br>SOURCE | MINOR<br>SOURCE | NOT A<br>SOURCE | BLANK |
| -----      | -----  |   | -----           | -----           | -----           | ----- |
| 1          | PARENTS OR RELATIVES   | N | 86              | 80              | 148             | 47    |
|            |  | % | 23.8            | 22.2            | 41.0            | 13.0  |
| 2          | EDUCATIONAL GRANTS<br>(PELL GRANTS, FSEOG, PRIVATE GRANTS, ETC.) | N | 144             | 47              | 125             | 45    |
|            |  | % | 39.9            | 13.0            | 34.6            | 12.5  |
| 3          | SCHOLARSHIPS (PRIVATE, FEDERAL, COLLEGE, ETC.)                   | N | 95              | 73              | 139             | 54    |
|            |  | % | 26.3            | 20.2            | 38.5            | 15.0  |
| 4          | STUDENT LOANS (PERKINS LOAN, FEDERAL DIRECT LOAN, ETC.)          | N | 115             | 56              | 148             | 42    |
|            |  | % | 31.9            | 15.5            | 41.0            | 11.6  |
| 5          | OTHER LOANS (BANK LOANS, ETC.)                                   | N | 5               | 11              | 272             | 73    |
|            |  | % | 1.4             | 3.0             | 75.3            | 20.2  |
| 6          | EMPLOYMENT WHILE ATTENDING COLLEGE(INCLUDING WORK-STUDY)         | N | 64              | 100             | 138             | 59    |
|            |  | % | 17.7            | 27.7            | 38.2            | 16.3  |
| 7          | SUMMER EMPLOYMENT  | N | 49              | 65              | 173             | 74    |
|            |  | % | 13.6            | 18.0            | 47.9            | 20.5  |
| 8          | PERSONAL SAVINGS   | N | 53              | 74              | 174             | 60    |
|            |  | % | 14.7            | 20.5            | 48.2            | 16.6  |

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**SUMMARY FOR SECTION I: BACKGROUND INFORMATION**

ITEMS O & P: MAJOR AND OCCUPATIONAL CHOICE

=====

|                                 | MAJOR AREA OF STUDY |        |          |  | OCCUPATIONAL CHOICE |        |          |
|---------------------------------|---------------------|--------|----------|--|---------------------|--------|----------|
|                                 | =====               |        |          |  | =====               |        |          |
|                                 | N                   | % W BL | % W/O BL |  | N                   | % W BL | % W/O BL |
|                                 | =====               | =====  | =====    |  | =====               | =====  | =====    |
| UNDECIDED                       | 29                  | 8.0    | 8.4      |  | 35                  | 9.7    | 11.1     |
| AGRICULTURE & AG TECHNOLOGIES   | 1                   | 0.3    | 0.3      |  | 4                   | 1.1    | 1.3      |
| ARCHITECTURE & ENVIRON DESIGN   | 0                   | 0.0    | 0.0      |  | 1                   | 0.3    | 0.3      |
| BUSINESS & MANAGEMENT           | 62                  | 17.2   | 18.0     |  | 54                  | 15.0   | 17.1     |
| BUSINESS & OFFICE               | 0                   | 0.0    | 0.0      |  | 3                   | 0.8    | 0.9      |
| MARKETING & DISTRIBUTION        | 2                   | 0.6    | 0.6      |  | 5                   | 1.4    | 1.6      |
| COMMUNICATIONS & COMM TECH      | 31                  | 8.6    | 9.0      |  | 26                  | 7.2    | 8.2      |
| COMMUNITY & PERSONAL SERVICES   | 12                  | 3.3    | 3.5      |  | 15                  | 4.2    | 4.7      |
| COMPUTER & INFORMATION SCI      | 13                  | 3.6    | 3.8      |  | 12                  | 3.3    | 3.8      |
| CROSS-DISCIPLINARY STUDIES      | 5                   | 1.4    | 1.5      |  | 3                   | 0.8    | 0.9      |
| EDUCATION                       | 8                   | 2.2    | 2.3      |  | 9                   | 2.5    | 2.8      |
| TEACHER EDUCATION               | 10                  | 2.8    | 2.9      |  | 15                  | 4.2    | 4.7      |
| ENGINEERING, PRE-ENGINEERING    | 4                   | 1.1    | 1.2      |  | 6                   | 1.7    | 1.9      |
| ENGINEERING-RELATED TECH        | 0                   | 0.0    | 0.0      |  | 1                   | 0.3    | 0.3      |
| FOREIGN LANGUAGE                | 0                   | 0.0    | 0.0      |  | 0                   | 0.0    | 0.0      |
| HEALTH SCIENCES & ALLIED HEALTH | 67                  | 18.6   | 19.5     |  | 81                  | 22.4   | 25.6     |
| HOME ECONOMICS                  | 0                   | 0.0    | 0.0      |  | 0                   | 0.0    | 0.0      |
| LETTERS                         | 7                   | 1.9    | 2.0      |  | 5                   | 1.4    | 1.6      |
| MATHEMATICS                     | 0                   | 0.0    | 0.0      |  | 0                   | 0.0    | 0.0      |
| PHILOSOPHY, RELIG, & THEOLOGY   | 0                   | 0.0    | 0.0      |  | 1                   | 0.3    | 0.3      |
| SCIENCES (BIO & PHYSICAL)       | 37                  | 10.2   | 10.8     |  | 7                   | 1.9    | 2.2      |
| SOCIAL SCIENCES                 | 28                  | 7.8    | 8.1      |  | 16                  | 4.4    | 5.1      |
| TRADE & INDUSTRIAL              | 1                   | 0.3    | 0.3      |  | 1                   | 0.3    | 0.3      |
| VISUAL & PERFORMING ARTS        | 27                  | 7.5    | 7.8      |  | 16                  | 4.4    | 5.1      |
| BLANK                           | 17                  | 4.7    | N/A      |  | 45                  | 12.5   | N/A      |
| TOTAL                           | 361                 | 100.0  | 100.0    |  | 361                 | 100.0  | 100.0    |

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**SUMMARY FOR SECTION II: COLLEGE SERVICES**

IMPORTANCE OF COLLEGE SERVICES - IMPORTANCE AVERAGES RANK ORDERED

TOTAL SCANNED = 361

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\*\*\* RANKED BY IMPORTANCE \*\*\*

(5=VERY GREAT IMPORTANCE, 4=GREAT IMPORTANCE, 3=MODERATE IMPORTANCE, 2=LITTLE IMPORTANCE, 1=NO IMPORTANCE)

| ITEM<br>NO. | ITEM TEXT   | IMPORTANCE OF<br>COLLEGE SERVICES<br>===== |       |      | N W/O<br>BLANKS |
|-------------|---|--|-------|------|-----------------|
|             |   | RANK                                       | AVG** | SD   |                 |
| 10          | FINANCIAL AID SERVICES                            | 1  | 4.21  | 1.11 | 351             |
| 20          | PARKING FACILITIES AND SERVICES                   | 2  | 3.88  | 1.07 | 351             |
| 1           | ACADEMIC ADVISING SERVICES                        | 3  | 3.83  | 1.01 | 353             |
| 6           | LIBRARY FACILITIES AND SERVICES                   | 4  | 3.73  | 1.10 | 344             |
| 19          | COMPUTER SUPPORT AND SERVICES                     | 5  | 3.56  | 1.10 | 341             |
| 3           | CAREER PLANNING SERVICES                          | 6  | 3.47  | 1.26 | 326             |
| 4           | JOB PLACEMENT SERVICES                            | 7  | 3.42  | 1.35 | 320             |
| 7           | STUDENT HEALTH/WEELLNESS SERVICES                 | 8  | 3.12  | 1.23 | 329             |
| 11          | STUDENT EMPLOYMENT SERVICES                       | 9  | 3.09  | 1.36 | 323             |
| 13          | FOOD SERVICES                                     | 10   | 2.92  | 1.39 | 339             |
| 9           | COLLEGE-SPONSORED TUTORIAL SERVICES               | 11   | 2.86  | 1.27 | 328             |
| 2           | PERSONAL COUNSELING SERVICES                      | 12   | 2.81  | 1.28 | 328             |
| 14          | COLLEGE-SPONSORED SOCIAL ACTIVITIES               | 13   | 2.69  | 1.23 | 335             |
| 5           | RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES | 14   | 2.62  | 1.24 | 326             |
| 18          | HONORS PROGRAMS                                   | 15   | 2.60  | 1.36 | 323             |
| 8           | STUDENT HEALTH INSURANCE PROGRAM                  | 16   | 2.58  | 1.31 | 323             |
| 12          | RESIDENCE HALL SERVICES AND PROGRAMS              | 17   | 2.53  | 1.40 | 327             |
| 17          | CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP, ETC.)   | 18   | 2.53  | 1.25 | 323             |
| 15          | CULTURAL PROGRAMS                                 | 19   | 2.50  | 1.20 | 323             |
| 16          | COLLEGE ORIENTATION PROGRAM                       | 20   | 2.45  | 1.22 | 332             |
| 21          | DAY CARE SERVICES                                 | 21   | 2.05  | 1.37 | 319             |

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**SUMMARY FOR SECTION II: COLLEGE SERVICES**

IMPORTANCE OF COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 361

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| ITEM NO. | ITEM TEXT   |   | VERY GREAT IMPORTANCE | GREAT IMPORTANCE | MODERATE IMPORTANCE | LITTLE IMPORTANCE | NO IMPORTANCE | BLANK | TOTAL |
|----------|---|---|-----------------------|------------------|---------------------|-------------------|---------------|-------|-------|
| 1        | ACADEMIC ADVISING SERVICES                        | N | 103                   | 129              | 89                  | 22                | 10            | 8     | 361   |
|          |   | % | 28.5                  | 35.7             | 24.7                | 6.1               | 2.8           | 2.2   | 100.0 |
| 2        | PERSONAL COUNSELING SERVICES                      | N | 40                    | 60               | 90                  | 73                | 65            | 33    | 361   |
|          |   | % | 11.1                  | 16.6             | 24.9                | 20.2              | 18.0          | 9.1   | 100.0 |
| 3        | CAREER PLANNING SERVICES                          | N | 80                    | 97               | 80                  | 35                | 34            | 35    | 361   |
|          |   | % | 22.2                  | 26.9             | 22.2                | 9.7               | 9.4           | 9.7   | 100.0 |
| 4        | JOB PLACEMENT SERVICES                            | N | 86                    | 85               | 69                  | 37                | 43            | 41    | 361   |
|          |   | % | 23.8                  | 23.5             | 19.1                | 10.2              | 11.9          | 11.4  | 100.0 |
| 5        | RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES | N | 28                    | 51               | 95                  | 73                | 79            | 35    | 361   |
|          |   | % | 7.8                   | 14.1             | 26.3                | 20.2              | 21.9          | 9.7   | 100.0 |
| 6        | LIBRARY FACILITIES AND SERVICES                   | N | 96                    | 122              | 79                  | 31                | 16            | 17    | 361   |
|          |   | % | 26.6                  | 33.8             | 21.9                | 8.6               | 4.4           | 4.7   | 100.0 |
| 7        | STUDENT HEALTH SERVICES                           | N | 41                    | 99               | 95                  | 45                | 49            | 32    | 361   |
|          |   | % | 11.4                  | 27.4             | 26.3                | 12.5              | 13.6          | 8.9   | 100.0 |
| 8        | STUDENT HEALTH INSURANCE PROGRAM                  | N | 28                    | 58               | 82                  | 59                | 96            | 38    | 361   |
|          |   | % | 7.8                   | 16.1             | 22.7                | 16.3              | 26.6          | 10.5  | 100.0 |
| 9        | COLLEGE-SPONSORED TUTORIAL SERVICES               | N | 34                    | 73               | 105                 | 46                | 70            | 33    | 361   |
|          |   | % | 9.4                   | 20.2             | 29.1                | 12.7              | 19.4          | 9.1   | 100.0 |
| 10       | FINANCIAL AID SERVICES                            | N | 194                   | 86               | 41                  | 11                | 19            | 10    | 361   |
|          |   | % | 53.7                  | 23.8             | 11.4                | 3.0               | 5.3           | 2.8   | 100.0 |
| 11       | STUDENT EMPLOYMENT SERVICES                       | N | 54                    | 86               | 81                  | 38                | 64            | 38    | 361   |
|          |   | % | 15.0                  | 23.8             | 22.4                | 10.5              | 17.7          | 10.5  | 100.0 |
| 12       | RESIDENCE HALL SERVICES AND PROGRAMS              | N | 31                    | 65               | 72                  | 38                | 121           | 34    | 361   |
|          |   | % | 8.6                   | 18.0             | 19.9                | 10.5              | 33.5          | 9.4   | 100.0 |
| 13       | FOOD SERVICES                                     | N | 52                    | 78               | 84                  | 42                | 83            | 22    | 361   |
|          |   | % | 14.4                  | 21.6             | 23.3                | 11.6              | 23.0          | 6.1   | 100.0 |



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**SUMMARY FOR SECTION II: COLLEGE SERVICES**

IMPORTANCE OF COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 361

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| ITEM<br>NO. | ITEM TEXT                                 |   | VERY GREAT<br>IMPORTANCE | GREAT<br>IMPORTANCE | MODERATE<br>IMPORTANCE | LITTLE<br>IMPORTANCE | NO<br>IMPORTANCE | BLANK | TOTAL |
|-------------|---|---|--------------------------|---------------------|------------------------|----------------------|------------------|-------|-------|
| 14          | COLLEGE-SPONSORED SOCIAL ACTIVITIES       | N | 25                       | 63                  | 111                    | 56                   | 80               | 26    | 361   |
|             |   | % | 6.9                      | 17.5                | 30.7                   | 15.5                 | 22.2             | 7.2   | 100.0 |
| 15          | CULTURAL PROGRAMS                         | N | 13                       | 57                  | 105                    | 53                   | 95               | 38    | 361   |
|             |   | % | 3.6                      | 15.8                | 29.1                   | 14.7                 | 26.3             | 10.5  | 100.0 |
| 16          | COLLEGE ORIENTATION PROGRAM               | N | 16                       | 57                  | 89                     | 69                   | 101              | 29    | 361   |
|             |   | % | 4.4                      | 15.8                | 24.7                   | 19.1                 | 28.0             | 8.0   | 100.0 |
| 17          | CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP) | N | 24                       | 47                  | 98                     | 60                   | 94               | 38    | 361   |
|             |   | % | 6.6                      | 13.0                | 27.1                   | 16.6                 | 26.0             | 10.5  | 100.0 |
| 18          | HONORS PROGRAMS                           | N | 34                       | 58                  | 78                     | 51                   | 102              | 38    | 361   |
|             |   | % | 9.4                      | 16.1                | 21.6                   | 14.1                 | 28.3             | 10.5  | 100.0 |
| 19          | COMPUTER SERVICES                         | N | 76                       | 107                 | 110                    | 27                   | 21               | 20    | 361   |
|             |   | % | 21.1                     | 29.6                | 30.5                   | 7.5                  | 5.8              | 5.5   | 100.0 |
| 20          | PARKING FACILITIES AND SERVICES           | N | 122                      | 112                 | 85                     | 17                   | 15               | 10    | 361   |
|             |   | % | 33.8                     | 31.0                | 23.5                   | 4.7                  | 4.2              | 2.8   | 100.0 |
| 21          | DAY CARE SERVICES                         | N | 26                       | 34                  | 50                     | 29                   | 180              | 42    | 361   |
|             |   | % | 7.2                      | 9.4                 | 13.9                   | 8.0                  | 49.9             | 11.6  | 100.0 |

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**SUMMARY FOR SECTION II: COLLEGE SERVICES**

SATISFACTION WITH COLLEGE SERVICES - SATISFACTION AVERAGES RANK ORDERED

TOTAL SCANNED = 361

\*\*\* RANKED BY SATISFACTION \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

| ITEM NO. | ITEM TEXT   | RANK | AVG** | SD   | N W/O BLANKS |
|----------|---|------|-------|------|--------------|
| 6        | LIBRARY FACILITIES AND SERVICES                   | 1    | 4.05  | 0.89 | 285          |
| 10       | FINANCIAL AID SERVICES                            | 2    | 3.88  | 1.07 | 277          |
| 7        | STUDENT HEALTH/WEELLNESS SERVICES                 | 3    | 3.78  | 0.93 | 159          |
| 19       | COMPUTER SUPPORT AND SERVICES                     | 4    | 3.71  | 0.95 | 259          |
| 1        | ACADEMIC ADVISING SERVICES                        | 5    | 3.69  | 1.07 | 311          |
| 9        | COLLEGE-SPONSORED TUTORIAL SERVICES               | 6    | 3.63  | 0.95 | 142          |
| 16       | COLLEGE ORIENTATION PROGRAM                       | 7    | 3.58  | 0.94 | 164          |
| 14       | COLLEGE-SPONSORED SOCIAL ACTIVITIES               | 8    | 3.57  | 0.87 | 182          |
| 5        | RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES | 9    | 3.55  | 0.96 | 141          |
| 11       | STUDENT EMPLOYMENT SERVICES                       | 10   | 3.54  | 1.01 | 123          |
| 2        | PERSONAL COUNSELING SERVICES                      | 11   | 3.52  | 0.90 | 151          |
| 12       | RESIDENCE HALL SERVICES AND PROGRAMS              | 12   | 3.45  | 0.94 | 118          |
| 3        | CAREER PLANNING SERVICES                          | 13   | 3.44  | 0.99 | 163          |
| 17       | CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP, ETC.)   | 14   | 3.42  | 0.88 | 104          |
| 15       | CULTURAL PROGRAMS                                 | 15   | 3.35  | 0.88 | 116          |
| 18       | HONORS PROGRAMS                                   | 16   | 3.32  | 0.93 | 93           |
| 8        | STUDENT HEALTH INSURANCE PROGRAM                  | 17   | 3.28  | 0.81 | 83           |
| 21       | DAY CARE SERVICES                                 | 18   | 3.19  | 1.04 | 67           |
| 4        | JOB PLACEMENT SERVICES                            | 19   | 3.15  | 1.00 | 120          |
| 13       | FOOD SERVICES                                     | 20   | 3.01  | 1.18 | 201          |
| 20       | PARKING FACILITIES AND SERVICES                   | 21   | 3.00  | 1.26 | 317          |

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**SUMMARY FOR SECTION II: COLLEGE SERVICES**

SATISFACTION WITH COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 361

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| ITEM NO. | ITEM TEXT   |   | VERY SATISFIED | SATISFIED | NEUTRAL | DIS-SATISFIED | VERY DIS-SATISFIED | HAVE NOT USED/NOT AVAILABLE | BLANK |
|----------|---|---|----------------|-----------|---------|---------------|--------------------|-----------------------------|-------|
| 1        | ACADEMIC ADVISING SERVICES                        | N | 77             | 117       | 74      | 31            | 12                 | 35                          | 15    |
|          |   | % | 21.3           | 32.4      | 20.5    | 8.6           | 3.3                | 9.7                         | 4.2   |
| 2        | PERSONAL COUNSELING SERVICES                      | N | 24             | 47        | 67      | 10            | 3                  | 201                         | 9     |
|          |   | % | 6.6            | 13.0      | 18.6    | 2.8           | 0.8                | 55.7                        | 2.5   |
| 3        | CAREER PLANNING SERVICES                          | N | 24             | 54        | 61      | 18            | 6                  | 186                         | 12    |
|          |   | % | 6.6            | 15.0      | 16.9    | 5.0           | 1.7                | 51.5                        | 3.3   |
| 4        | JOB PLACEMENT SERVICES                            | N | 13             | 23        | 61      | 15            | 8                  | 228                         | 13    |
|          |   | % | 3.6            | 6.4       | 16.9    | 4.2           | 2.2                | 63.2                        | 3.6   |
| 5        | RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES | N | 25             | 45        | 58      | 8             | 5                  | 207                         | 15    |
|          |   | % | 6.9            | 12.5      | 16.1    | 2.2           | 1.4                | 57.3                        | 3.6   |
| 6        | LIBRARY FACILITIES AND SERVICES                   | N | 95             | 130       | 45      | 10            | 5                  | 61                          | 15    |
|          |   | % | 26.3           | 36.0      | 12.5    | 2.8           | 1.4                | 16.9                        | 4.2   |
| 7        | STUDENT HEALTH SERVICES                           | N | 36             | 67        | 45      | 7             | 4                  | 185                         | 15    |
|          |   | % | 10.0           | 18.6      | 12.5    | 1.9           | 1.1                | 51.2                        | 4.7   |
| 8        | STUDENT HEALTH INSURANCE PROGRAM                  | N | 7              | 19        | 49      | 6             | 2                  | 267                         | 11    |
|          |   | % | 1.9            | 5.3       | 13.6    | 1.7           | 0.6                | 74.0                        | 3.0   |
| 9        | COLLEGE-SPONSORED TUTORIAL SERVICES               | N | 28             | 47        | 58      | 4             | 5                  | 205                         | 14    |
|          |   | % | 7.8            | 13.0      | 16.1    | 1.1           | 1.4                | 56.8                        | 3.9   |
| 10       | FINANCIAL AID SERVICES                            | N | 95             | 94        | 54      | 27            | 7                  | 69                          | 14    |
|          |   | % | 26.3           | 26.0      | 15.0    | 7.5           | 1.9                | 19.1                        | 4.2   |
| 11       | STUDENT EMPLOYMENT SERVICES                       | N | 22             | 43        | 44      | 8             | 6                  | 226                         | 15    |
|          |   | % | 6.1            | 11.9      | 12.2    | 2.2           | 1.7                | 62.6                        | 3.3   |
| 12       | RESIDENCE HALL SERVICES AND PROGRAMS              | N | 15             | 41        | 49      | 8             | 5                  | 230                         | 13    |
|          |   | % | 4.2            | 11.4      | 13.6    | 2.2           | 1.4                | 63.7                        | 3.6   |
| 13       | FOOD SERVICES                                     | N | 22             | 52        | 56      | 48            | 23                 | 147                         | 14    |
|          |   | % | 6.1            | 14.4      | 15.5    | 13.3          | 6.4                | 40.7                        | 3.6   |

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**SUMMARY FOR SECTION II: COLLEGE SERVICES**

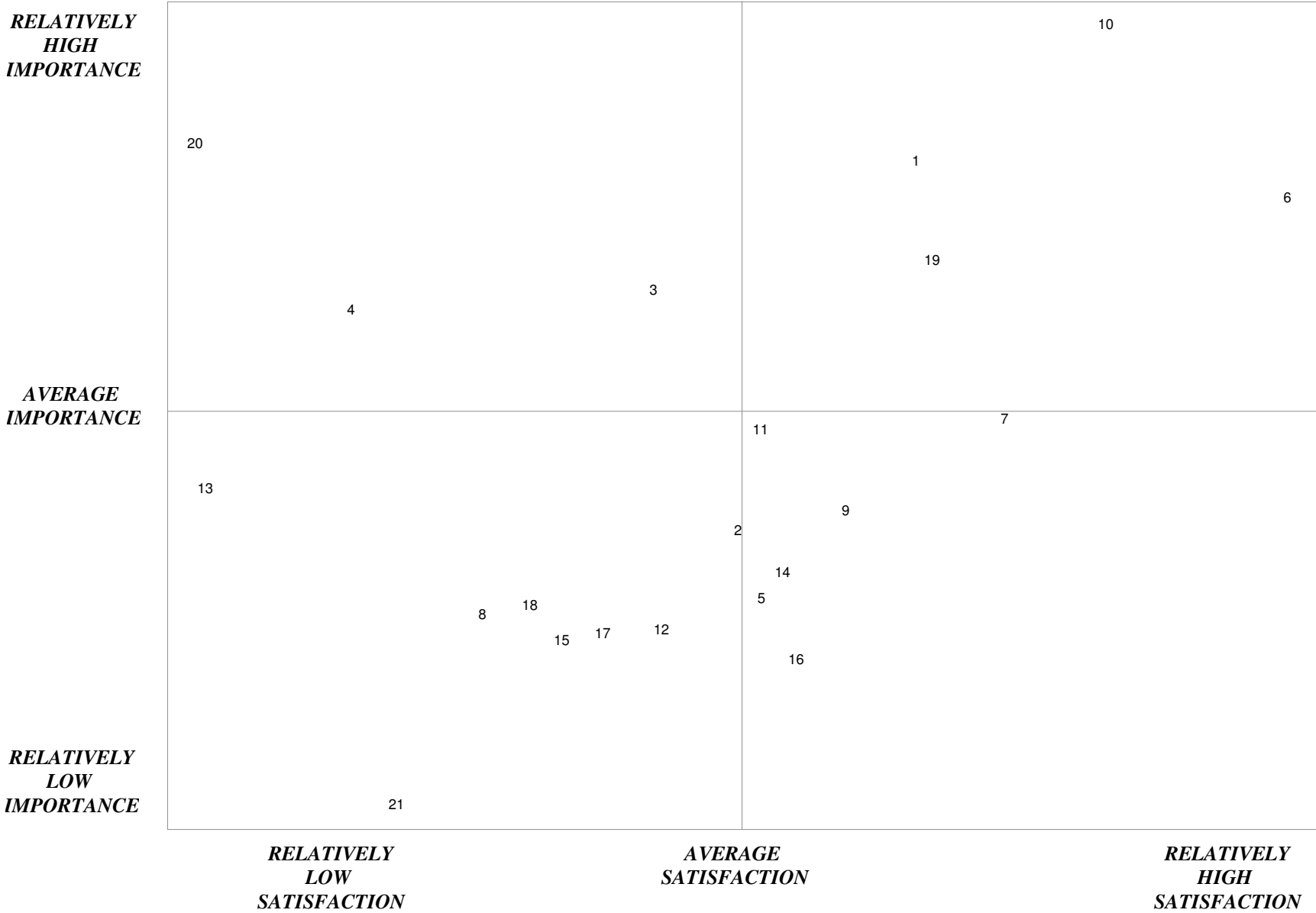
SATISFACTION WITH COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 361

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| ITEM NO. | ITEM TEXT                                 |   | VERY SATISFIED | SATISFIED | NEUTRAL | DIS-SATISFIED | VERY DIS-SATISFIED | HAVE NOT USED/NOT AVAILABLE | BLANK |
|----------|---|---|----------------|-----------|---------|---------------|--------------------|-----------------------------|-------|
| 14       | COLLEGE-SPONSORED SOCIAL ACTIVITIES       | N | 21             | 81        | 65      | 10            | 5                  | 167                         | 12    |
|          |   | % | 5.8            | 22.4      | 18.0    | 2.8           | 1.4                | 46.3                        | 3.3   |
| 15       | CULTURAL PROGRAMS                         | N | 12             | 33        | 59      | 8             | 4                  | 235                         | 10    |
|          |   | % | 3.3            | 9.1       | 16.3    | 2.2           | 1.1                | 65.1                        | 2.8   |
| 16       | COLLEGE ORIENTATION PROGRAM               | N | 32             | 48        | 70      | 11            | 3                  | 187                         | 10    |
|          |   | % | 8.9            | 13.3      | 19.4    | 3.0           | 0.8                | 51.8                        | 2.8   |
| 17       | CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP) | N | 14             | 26        | 58      | 2             | 4                  | 246                         | 11    |
|          |   | % | 3.9            | 7.2       | 16.1    | 0.6           | 1.1                | 68.1                        | 3.0   |
| 18       | HONORS PROGRAMS                           | N | 11             | 23        | 48      | 7             | 4                  | 257                         | 11    |
|          |   | % | 3.0            | 6.4       | 13.3    | 1.9           | 1.1                | 71.2                        | 3.9   |
| 19       | COMPUTER SERVICES                         | N | 54             | 107       | 73      | 19            | 6                  | 88                          | 14    |
|          |   | % | 15.0           | 29.6      | 20.2    | 5.3           | 1.7                | 24.4                        | 3.9   |
| 20       | PARKING FACILITIES AND SERVICES           | N | 37             | 91        | 74      | 65            | 50                 | 30                          | 14    |
|          |   | % | 10.2           | 25.2      | 20.5    | 18.0          | 13.9               | 8.3                         | 3.9   |
| 21       | DAY CARE SERVICES                         | N | 9              | 10        | 40      | 1             | 7                  | 285                         | 9     |
|          |   | % | 2.5            | 2.8       | 11.1    | 0.3           | 1.9                | 78.9                        | 2.5   |

**ACT SURVEY OF STUDENT OPINIONS**  
**SUMMARY FOR SECTION II: COLLEGE SERVICES**  
**IMPORTANCE OF AND SATISFACTION WITH COLLEGE SERVICES MATRIX**



NOTE: AVERAGES NOT COMPUTED FOR ITEMS WITH FEWER THAN 5 RESPONSES.

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**SUMMARY FOR SECTION II: COLLEGE SERVICES**

IMPORTANCE OF AND SATISFACTION WITH COLLEGE SERVICES

TOTAL SCANNED = 361

| ITEM NO. | ITEM TEXT   | IMPORTANCE AVERAGE*/N | SATISFACTION AVERAGE*/N |
|----------|---|-----------------------|-------------------------|
| 1        | ACADEMIC ADVISING SERVICES                        | 3.83 / 353            | 3.69 / 311              |
| 2        | PERSONAL COUNSELING SERVICES                      | 2.81 / 328            | 3.52 / 151              |
| 3        | CAREER PLANNING SERVICES                          | 3.47 / 326            | 3.44 / 163              |
| 4        | JOB PLACEMENT SERVICES                            | 3.42 / 320            | 3.15 / 120              |
| 5        | RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES | 2.62 / 326            | 3.55 / 141              |
| 6        | LIBRARY FACILITIES AND SERVICES                   | 3.73 / 344            | 4.05 / 285              |
| 7        | STUDENT HEALTH SERVICES                           | 3.12 / 329            | 3.78 / 159              |
| 8        | STUDENT HEALTH INSURANCE PROGRAM                  | 2.58 / 323            | 3.28 / 83               |
| 9        | COLLEGE-SPONSORED TUTORIAL SERVICES               | 2.86 / 328            | 3.63 / 142              |
| 10       | FINANCIAL AID SERVICES                            | 4.21 / 351            | 3.88 / 277              |
| 11       | STUDENT EMPLOYMENT SERVICES                       | 3.09 / 323            | 3.54 / 123              |
| 12       | RESIDENCE HALL SERVICES AND PROGRAMS              | 2.53 / 327            | 3.45 / 118              |
| 13       | FOOD SERVICES                                     | 2.92 / 339            | 3.01 / 201              |
| 14       | COLLEGE-SPONSORED SOCIAL ACTIVITIES               | 2.69 / 335            | 3.57 / 182              |
| 15       | CULTURAL PROGRAMS                                 | 2.50 / 323            | 3.35 / 116              |
| 16       | COLLEGE ORIENTATION PROGRAM                       | 2.45 / 332            | 3.58 / 164              |
| 17       | CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP)         | 2.53 / 323            | 3.42 / 104              |
| 18       | HONORS PROGRAMS                                   | 2.60 / 323            | 3.32 / 93               |
| 19       | COMPUTER SERVICES                                 | 3.56 / 341            | 3.71 / 259              |
| 20       | PARKING FACILITIES AND SERVICES                   | 3.88 / 351            | 3.00 / 317              |
| 21       | DAY CARE SERVICES                                 | 2.05 / 319            | 3.19 / 67               |

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CODE 3420

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

IMPORTANCE OF COLLEGE ENVIRONMENT FACTORS

FOR THOSE WHO HAVE EXPERIENCE WITH - IMPORTANCE AVERAGES RANK ORDERED

TOTAL SCANNED = 361

PAGE 1 OF 2

\*\*\* RANKED BY IMPORTANCE \*\*\*

(5=VERY GREAT IMPORTANCE, 4=GREAT IMPORTANCE, 3=MODERATE IMPORTANCE, 2=LITTLE IMPORTANCE, 1=NO IMPORTANCE)

| ITEM NO. | ITEM TEXT   | RANK | AVG** | SD   | N W/O BLANKS |
|----------|---|------|-------|------|--------------|
| 3        | QUALITY OF INSTRUCTION IN YOUR MAJOR FIELD                          | 1    | 4.47  | 0.72 | 346          |
| 2        | COURSE CONTENT IN YOUR MAJOR FIELD                                  | 2    | 4.39  | 0.79 | 351          |
| 11       | PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION            | 3    | 4.38  | 0.86 | 345          |
| 31       | AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM     | 4    | 4.37  | 0.84 | 353          |
| 5        | ATTITUDE OF THE FACULTY TOWARD STUDENTS                             | 5    | 4.35  | 0.79 | 355          |
| 6        | VARIETY OF COURSES OFFERED AT THIS COLLEGE                          | 6    | 4.31  | 0.80 | 353          |
| 43       | THIS COLLEGE IN GENERAL   | 7    | 4.22  | 0.91 | 349          |
| 35       | AVAILABILITY OF COMPUTERS WHEN YOU NEED THEM                        | 8    | 4.17  | 0.90 | 346          |
| 1        | TESTING/GRADING SYSTEM  | 9    | 4.16  | 0.88 | 352          |
| 10       | VALUE OF THE INFORMATION PROVIDED BY YOU ADVISOR                    | 10   | 4.13  | 0.96 | 346          |
| 13       | AVAILABILITY OF FINANCIAL INFORMATION PRIOR TO ENROLLING            | 11   | 4.07  | 1.04 | 346          |
| 29       | COMPUTER LABS   | 12   | 4.06  | 0.93 | 346          |
| 21       | CLASSROOM FACILITIES  | 13   | 4.02  | 0.92 | 350          |
| 4        | OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS                       | 14   | 4.01  | 0.97 | 353          |
| 7        | CLASS SIZE RELATIVE TO THE TYPE OF COURSE                           | 15   | 4.01  | 0.97 | 355          |
| 14       | ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING       | 16   | 3.99  | 0.96 | 350          |
| 20       | PERSONAL SECURITY/SAFETY AT THIS CAMPUS                             | 17   | 3.99  | 1.05 | 345          |
| 9        | AVAILABILITY OF YOUR ADVISOR  | 18   | 3.94  | 0.99 | 350          |
| 34       | CONCERN FOR YOU AS AN INDIVIDUAL                                    | 19   | 3.92  | 1.04 | 342          |
| 32       | ACADEMIC CALENDAR FOR THIS COLLEGE(e.g. SEMESTER OR QUARTER SYSTEM) | 20   | 3.81  | 1.04 | 345          |

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**SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT**

IMPORTANCE OF COLLEGE ENVIRONMENT FACTORS

FOR THOSE WHO HAVE EXPERIENCE WITH - IMPORTANCE AVERAGES RANK ORDERED

TOTAL SCANNED = 361

PAGE 1 OF 2

\*\*\* RANKED BY IMPORTANCE \*\*\*

(5=VERY GREAT IMPORTANCE, 4=GREAT IMPORTANCE, 3=MODERATE IMPORTANCE, 2=LITTLE IMPORTANCE, 1=NO IMPORTANCE)

| ITEM NO. | ITEM TEXT   | RANK | AVG** | SD   | N W/O BLANKS |
|----------|---|------|-------|------|--------------|
| 8        | FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY             | 21   | 3.77  | 1.06 | 337          |
| 28       | GENERAL CONDITION OF BUILDINGS AND GROUNDS                  | 22   | 3.76  | 0.99 | 347          |
| 22       | LABORATORY FACILITIES                                       | 23   | 3.74  | 1.16 | 336          |
| 26       | CAMPUS BOOKSTORE  | 24   | 3.73  | 1.10 | 351          |
| 24       | STUDY AREAS   | 25   | 3.70  | 1.13 | 347          |
| 33       | BILLING AND FEE PAYMENT PROCEDURES                          | 26   | 3.69  | 1.09 | 338          |
| 36       | ATTITUDE OF THE COLLEGE NONTEACHING STAFF TOWARD STUDENTS   | 27   | 3.67  | 1.13 | 337          |
| 12       | GENERAL ADMISSION PROCEDURES                                | 28   | 3.61  | 1.05 | 347          |
| 37       | RACIAL HARMONY AT THIS COLLEGE                              | 29   | 3.60  | 1.26 | 335          |
| 19       | PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED           | 30   | 3.57  | 1.21 | 328          |
| 30       | GENERAL REGISTRATION PROCEDURES                             | 31   | 3.56  | 1.02 | 343          |
| 15       | STUDENT VOICE IN COLLEGE POLICIES                           | 32   | 3.44  | 1.26 | 327          |
| 16       | RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE             | 33   | 3.37  | 1.18 | 335          |
| 38       | OPPORTUNITIES FOR STUDENT EMPLOYMENT                        | 34   | 3.37  | 1.38 | 319          |
| 25       | STUDENT UNION/COMMUNITY CENTER                              | 35   | 3.29  | 1.26 | 332          |
| 39       | OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES | 36   | 3.20  | 1.31 | 328          |
| 42       | CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO, etc.)        | 37   | 2.99  | 1.34 | 328          |
| 18       | ACADEMIC PROBATION AND SUSPENSION POLICIES                  | 38   | 2.98  | 1.31 | 324          |
| 27       | AVAILABILITY OF STUDENT HOUSING                             | 39   | 2.80  | 1.56 | 321          |
| 41       | RELIGIOUS ACTIVITIES AND PROGRAMS                           | 40   | 2.79  | 1.49 | 322          |
| 40       | STUDENT GOVERNMENT  | 41   | 2.75  | 1.37 | 320          |
| 17       | RESIDENCE HALL RULES AND REGULATIONS                        | 42   | 2.74  | 1.43 | 320          |
| 23       | ATHLETIC FACILITIES   | 43   | 2.71  | 1.48 | 317          |



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**SUMMARY FOR SECTION III: COLLEGE SERVICES**

IMPORTANCE OF FACTORS IN COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 361 PAGE 1 OF 4

| ITEM NO. | ITEM TEXT  |   | VERY GREAT IMPORTANCE | GREAT IMPORTANCE | MODERATE IMPORTANCE | LITTLE IMPORTANCE | NO IMPORTANCE | BLANK |
|----------|--|---|-----------------------|------------------|---------------------|-------------------|---------------|-------|
| 1        | TESTING/GRADING SYSTEM                                   | N | 148                   | 130              | 60                  | 10                | 4             | 9     |
|          |  | % | 41.0                  | 36.0             | 16.6                | 2.8               | 1.1           | 2.5   |
| 2        | COURSE CONTENT IN YOUR MAJOR FIELD                       | N | 188                   | 126              | 28                  | 5                 | 4             | 10    |
|          |  | % | 52.1                  | 34.9             | 7.8                 | 1.4               | 1.1           | 2.8   |
| 3        | QUALITY OF INSTRUCTION IN YOUR MAJOR FIELD               | N | 201                   | 112              | 29                  | 2                 | 2             | 15    |
|          |  | % | 55.7                  | 31.0             | 8.0                 | 0.6               | 0.6           | 4.2   |
| 4        | OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS            | N | 133                   | 122              | 75                  | 16                | 7             | 8     |
|          |  | % | 36.8                  | 33.8             | 20.8                | 4.4               | 1.9           | 2.2   |
| 5        | ATTITUDE OF THE FACULTY TOWARD STUDENTS                  | N | 183                   | 122              | 43                  | 5                 | 2             | 6     |
|          |  | % | 50.7                  | 33.8             | 11.9                | 1.4               | 0.6           | 1.7   |
| 6        | VARIETY OF COURSES OFFERED AT THIS COLLEGE               | N | 169                   | 136              | 37                  | 9                 | 2             | 8     |
|          |  | % | 46.8                  | 37.7             | 10.2                | 2.5               | 0.6           | 2.2   |
| 7        | CLASS SIZE RELATIVE TO THE TYPE OF COURSE                | N | 134                   | 120              | 76                  | 20                | 5             | 6     |
|          |  | % | 37.1                  | 33.2             | 21.1                | 5.5               | 1.4           | 1.7   |
| 8        | FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY          | N | 94                    | 120              | 88                  | 20                | 15            | 24    |
|          |  | % | 26.0                  | 33.2             | 24.4                | 5.5               | 4.2           | 6.6   |
| 9        | AVAILABILITY OF YOUR ADVISOR                             | N | 116                   | 133              | 75                  | 16                | 10            | 11    |
|          |  | % | 32.1                  | 36.8             | 20.8                | 4.4               | 2.8           | 3.0   |
| 10       | VALUE OF THE INFORMATION PROVIDED BY YOU ADVISOR         | N | 146                   | 129              | 52                  | 9                 | 10            | 15    |
|          |  | % | 40.4                  | 35.7             | 14.4                | 2.5               | 2.8           | 4.2   |
| 11       | PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION | N | 194                   | 104              | 35                  | 7                 | 5             | 16    |
|          |  | % | 53.7                  | 28.8             | 9.7                 | 1.9               | 1.4           | 4.4   |
| 12       | GENERAL ADMISSION PROCEDURES                             | N | 81                    | 107              | 115                 | 31                | 13            | 14    |
|          |  | % | 22.4                  | 29.6             | 31.9                | 8.6               | 3.6           | 3.9   |

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IMPORTANCE OF FACTORS IN COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 361 PAGE 2 OF 4

| ITEM NO. | ITEM TEXT   |        | VERY GREAT IMPORTANCE | GREAT IMPORTANCE | MODERATE IMPORTANCE | LITTLE IMPORTANCE | NO IMPORTANCE | BLANK      |
|----------|---|--------|-----------------------|------------------|---------------------|-------------------|---------------|------------|
| 13       | AVAILABILITY OF FINANCIAL INFORMATION PRIOR TO ENROLLING      | N<br>% | 150<br>41.6           | 111<br>30.7      | 57<br>15.8          | 16<br>4.4         | 12<br>3.3     | 15<br>4.2  |
| 14       | ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING | N<br>% | 123<br>34.1           | 133<br>36.8      | 70<br>19.4          | 17<br>4.7         | 7<br>1.9      | 11<br>3.0  |
| 15       | STUDENT VOICE IN COLLEGE POLICIES                             | N<br>% | 86<br>23.8            | 73<br>20.2       | 99<br>27.4          | 36<br>10.0        | 33<br>9.1     | 34<br>9.4  |
| 16       | RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE               | N<br>% | 69<br>19.1            | 83<br>23.0       | 111<br>30.7         | 46<br>12.7        | 26<br>7.2     | 26<br>7.2  |
| 17       | RESIDENCE HALL RULES AND REGULATIONS                          | N<br>% | 39<br>10.8            | 76<br>21.1       | 70<br>19.4          | 33<br>9.1         | 102<br>28.3   | 41<br>11.4 |
| 18       | ACADEMIC PROBATION AND SUSPENSION POLICIES                    | N<br>% | 50<br>13.9            | 60<br>16.6       | 112<br>31.0         | 36<br>10.0        | 66<br>18.3    | 37<br>10.2 |
| 19       | PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED             | N<br>% | 93<br>25.8            | 84<br>23.3       | 91<br>25.2          | 36<br>10.0        | 24<br>6.6     | 33<br>9.1  |
| 20       | PERSONAL SECURITY/SAFETY AT THIS CAMPUS                       | N<br>% | 139<br>38.5           | 101<br>28.0      | 82<br>22.7          | 10<br>2.8         | 13<br>3.6     | 16<br>4.4  |
| 21       | CLASSROOM FACILITIES  | N<br>% | 121<br>33.5           | 138<br>38.2      | 74<br>20.5          | 10<br>2.8         | 7<br>1.9      | 11<br>3.0  |
| 22       | LABORATORY FACILITIES   | N<br>% | 106<br>29.4           | 99<br>27.4       | 93<br>25.8          | 14<br>3.9         | 24<br>6.6     | 25<br>6.9  |
| 23       | ATHLETIC FACILITIES   | N<br>% | 53<br>14.7            | 49<br>13.6       | 74<br>20.5          | 35<br>9.7         | 106<br>29.4   | 44<br>12.2 |
| 24       | STUDY AREAS   | N<br>% | 98<br>27.1            | 109<br>30.2      | 99<br>27.4          | 19<br>5.3         | 22<br>6.1     | 14<br>3.9  |

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IMPORTANCE OF FACTORS IN COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 361 PAGE 3 OF 4

| ITEM NO. | ITEM TEXT  |   | VERY GREAT IMPORTANCE | GREAT IMPORTANCE | MODERATE IMPORTANCE | LITTLE IMPORTANCE | NO IMPORTANCE | BLANK |
|----------|--|---|-----------------------|------------------|---------------------|-------------------|---------------|-------|
| 25       | STUDENT UNION/COMMUNITY CENTER                                       | N | 66                    | 85               | 101                 | 38                | 42            | 29    |
|          |  | % | 18.3                  | 23.5             | 28.0                | 10.5              | 11.6          | 8.0   |
| 26       | CAMPUS BOOKSTORE   | N | 106                   | 103              | 99                  | 28                | 15            | 10    |
|          |  | % | 29.4                  | 28.5             | 27.4                | 7.8               | 4.2           | 2.8   |
| 27       | AVAILABILITY OF STUDENT HOUSING                                      | N | 63                    | 61               | 59                  | 25                | 113           | 40    |
|          |  | % | 17.5                  | 16.9             | 16.3                | 6.9               | 31.3          | 11.1  |
| 28       | GENERAL CONDITION OF BUILDINGS AND GROUNDS                           | N | 88                    | 127              | 102                 | 20                | 10            | 14    |
|          |  | % | 24.4                  | 35.2             | 28.3                | 5.5               | 2.8           | 3.9   |
| 29       | COMPUTER LABS  | N | 130                   | 130              | 72                  | 6                 | 8             | 15    |
|          |  | % | 36.0                  | 36.0             | 19.9                | 1.7               | 2.2           | 4.2   |
| 30       | GENERAL REGISTRATION PROCEDURES                                      | N | 70                    | 103              | 131                 | 26                | 13            | 18    |
|          |  | % | 19.4                  | 28.5             | 36.3                | 7.2               | 3.6           | 5.0   |
| 31       | AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM      | N | 194                   | 108              | 41                  | 6                 | 4             | 8     |
|          |  | % | 53.7                  | 29.9             | 11.4                | 1.7               | 1.1           | 2.2   |
| 32       | ACADEMIC CALENDAR FOR THIS COLLEGE (e.g. SEMESTER OR QUARTER SYSTEM) | N | 102                   | 117              | 96                  | 17                | 13            | 16    |
|          |  | % | 28.3                  | 32.4             | 26.6                | 4.7               | 3.6           | 4.4   |
| 33       | BILLING AND FEE PAYMENT PROCEDURES                                   | N | 93                    | 100              | 110                 | 17                | 18            | 23    |
|          |  | % | 25.8                  | 27.7             | 30.5                | 4.7               | 5.0           | 6.4   |
| 34       | CONCERN FOR YOU AS AN INDIVIDUAL                                     | N | 126                   | 101              | 86                  | 20                | 9             | 19    |
|          |  | % | 34.9                  | 28.0             | 23.8                | 5.5               | 2.5           | 5.3   |
| 35       | AVAILABILITY OF COMPUTERS WHEN YOU NEED THEM                         | N | 155                   | 110              | 69                  | 8                 | 4             | 15    |
|          |  | % | 42.9                  | 30.5             | 19.1                | 2.2               | 1.1           | 4.2   |
| 36       | ATTITUDE OF THE COLLEGE NONTEACHING STAFF TOWARD STUDENTS            | N | 96                    | 99               | 94                  | 31                | 17            | 24    |
|          |  | % | 26.6                  | 27.4             | 26.0                | 8.6               | 4.7           | 6.6   |

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**SUMMARY FOR SECTION III: COLLEGE SERVICES**

IMPORTANCE OF FACTORS IN COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 361 PAGE 4 OF 4

| ITEM<br>NO. | ITEM TEXT  |   | VERY GREAT<br>IMPORTANCE | GREAT<br>IMPORTANCE | MODERATE<br>IMPORTANCE | LITTLE<br>IMPORTANCE | NO<br>IMPORTANCE | BLANK |
|-------------|--|---|--------------------------|---------------------|------------------------|----------------------|------------------|-------|
| 37          | RACIAL HARMONY AT THIS COLLEGE                                 | N | 101                      | 92                  | 81                     | 30                   | 31               | 26    |
|             |  | % | 28.0                     | 25.5                | 22.4                   | 8.3                  | 8.6              | 7.2   |
| 38          | OPPORTUNITIES FOR STUDENT EMPLOYMENT                           | N | 86                       | 75                  | 80                     | 26                   | 52               | 42    |
|             |  | % | 23.8                     | 20.8                | 22.2                   | 7.2                  | 14.4             | 11.6  |
| 39          | OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN<br>CAMPUS ACTIVITIES | N | 67                       | 69                  | 105                    | 36                   | 51               | 33    |
|             |  | % | 18.6                     | 19.1                | 29.1                   | 10.0                 | 14.1             | 9.1   |
| 40          | STUDENT GOVERNMENT   | N | 42                       | 54                  | 95                     | 40                   | 89               | 41    |
|             |  | % | 11.6                     | 15.0                | 26.3                   | 11.1                 | 24.7             | 11.4  |
| 41          | RELIGIOUS ACTIVITIES AND PROGRAMS                              | N | 60                       | 46                  | 83                     | 31                   | 102              | 39    |
|             |  | % | 16.6                     | 12.7                | 23.0                   | 8.6                  | 28.3             | 10.8  |
| 42          | CAMPUS MEDIA<br>(STUDENT NEWSPAPER, CAMPUS RADIO, etc.)        | N | 54                       | 67                  | 92                     | 52                   | 63               | 33    |
|             |  | % | 15.0                     | 18.6                | 25.5                   | 14.4                 | 17.5             | 9.1   |
| 43          | THIS COLLEGE IN GENERAL  | N | 165                      | 115                 | 57                     | 5                    | 7                | 12    |
|             |  | % | 45.7                     | 31.9                | 15.8                   | 1.4                  | 1.9              | 3.3   |

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SATISFACTION WITH FACTORS IN COLLEGE ENVIRONMENT: SATISFACTION AVERAGES RANK ORDERED      TOTAL SCANNED =      361      PAGE 1 OF 2

\*\*\* RANKED BY SATISFACTION \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY SATISFIED)

| ITEM NO. | ITEM TEXT   | RANK | AVG** | SD   | N W/O BLANKS |
|----------|---|------|-------|------|--------------|
| 7        | CLASS SIZE RELATIVE TO THE TYPE OF COURSE                           | 1    | 4.18  | 0.78 | 343          |
| 5        | ATTITUDE OF THE FACULTY TOWARD STUDENTS                             | 2    | 4.08  | 0.83 | 343          |
| 21       | CLASSROOM FACILITIES  | 3    | 4.07  | 0.76 | 340          |
| 29       | COMPUTER LABS   | 4    | 4.07  | 0.86 | 327          |
| 20       | PERSONAL SECURITY/SAFETY AT THIS COLLEGE                            | 5    | 4.03  | 0.85 | 312          |
| 37       | RACIAL HARMONY AT THIS COLLEGE                                      | 6    | 4.01  | 0.87 | 292          |
| 35       | AVAILABILITY OF THE COMPUTERS WHEN YOU NEED THEM                    | 7    | 3.98  | 0.93 | 328          |
| 43       | THIS COLLEGE IN GENERAL   | 8    | 3.97  | 0.86 | 342          |
| 4        | OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS                       | 9    | 3.96  | 0.91 | 330          |
| 28       | GENERAL CONDITION OF BUILDINGS AND GROUNDS                          | 10   | 3.94  | 0.84 | 331          |
| 3        | QUALITY OF INSTRUCTION IN YOUR FIELD                                | 11   | 3.94  | 0.98 | 314          |
| 32       | ACADEMIC CALENDAR FOR THIS COLLEGE (e.g SEMESTER OR QUARTER SYSTEM) | 12   | 3.89  | 0.79 | 325          |
| 24       | STUDY AREAS   | 13   | 3.88  | 0.91 | 313          |
| 25       | STUDENT UNION/COMMUNITY CENTER                                      | 14   | 3.85  | 0.85 | 252          |
| 1        | TESTING/GRADING SYSTEM  | 15   | 3.85  | 0.79 | 339          |
| 2        | COURSE CONTENT IN YOUR MAJOR FIELD                                  | 16   | 3.84  | 0.98 | 314          |
| 36       | ATTITUDE OF COLLEGE NONTeaching STAFF TOWARD STUDENTS               | 17   | 3.83  | 0.93 | 303          |
| 9        | AVAILABILITY OF YOUR ADVISOR  | 18   | 3.73  | 1.07 | 325          |
| 30       | GENERAL REGISTRATION PROCEDURES                                     | 19   | 3.72  | 0.88 | 321          |
| 34       | CONCERN FOR YOU AS AN INDIVIDUAL                                    | 20   | 3.71  | 0.99 | 325          |

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SATISFACTION WITH FACTORS IN COLLEGE ENVIRONMENT: SATISFACTION AVERAGES RANK ORDERED      TOTAL SCANNED =    361      PAGE 2 OF 2

\*\*\* RANKED BY SATISFACTION \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY SATISFIED)

| ITEM NO. | ITEM TEXT   | RANK | AVG** | SD   | N W/O BLANKS |
|----------|---|------|-------|------|--------------|
| 42       | CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO etc.)             | 21   | 3.70  | 0.84 | 227          |
| 10       | VALUE OF THE INFORMATION PROVIDED BY YOUR ADVISOR               | 22   | 3.69  | 1.11 | 326          |
| 14       | ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING   | 23   | 3.68  | 0.94 | 327          |
| 12       | GENERAL ADMISSIONS PROCEDURES                                   | 24   | 3.68  | 0.92 | 323          |
| 13       | AVAILABILITY OF FINANCIAL AID INFORMATION PRIOR TO ENROLLING    | 25   | 3.67  | 1.07 | 309          |
| 8        | FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY                 | 26   | 3.66  | 0.97 | 297          |
| 39       | OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES     | 27   | 3.66  | 0.93 | 225          |
| 23       | ATHLETIC FACILITIES   | 28   | 3.65  | 0.97 | 143          |
| 33       | BILLING AND FEE PAYMENT PROCEDURES                              | 29   | 3.65  | 0.90 | 307          |
| 16       | RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE                 | 30   | 3.64  | 0.90 | 271          |
| 22       | LABORATORY FACILITIES   | 31   | 3.60  | 1.07 | 288          |
| 41       | RELIGIOUS ACTIVITIES AND PROGRAMS                               | 32   | 3.59  | 0.92 | 161          |
| 11       | PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION        | 33   | 3.57  | 1.00 | 316          |
| 18       | ACADEMIC PROBATION AND SUSPENSION POLICIES                      | 34   | 3.54  | 0.93 | 164          |
| 40       | STUDENT GOVERNMENT  | 35   | 3.53  | 0.87 | 159          |
| 26       | CAMPUS BOOKSTORE  | 36   | 3.49  | 1.14 | 338          |
| 38       | OPPORTUNITIES FOR STUDENT EMPLOYMENT                            | 37   | 3.49  | 0.99 | 191          |
| 27       | AVAILABILITY OF STUDENT HOUSING                                 | 38   | 3.47  | 1.03 | 146          |
| 6        | VARIETY OF COURSES OFFERED BY THIS COLLEGE                      | 39   | 3.37  | 1.12 | 342          |
| 17       | RESIDENCE HALL RULES AND REGULATIONS                            | 40   | 3.29  | 0.99 | 148          |
| 15       | STUDENT VOICE IN COLLEGE POLICIES                               | 41   | 3.25  | 1.01 | 224          |
| 31       | AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM | 42   | 3.16  | 1.21 | 344          |
| 19       | PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED               | 43   | 3.02  | 1.02 | 256          |

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SATISFACTION WITH ASPECTS OF COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 361 PAGE 1 OF 4

| ITEM NO. | ITEM TEXT  |   | VERY SATISFIED | SATISFIED | NEUTRAL | DIS-SATISFIED | VERY DIS-SATISFIED | NO EXPERIENCE/NOT AVAILABLE | BLANK |
|----------|--|---|----------------|-----------|---------|---------------|--------------------|-----------------------------|-------|
| 1        | TESTING/GRADING SYSTEM                                   | N | 59             | 191       | 71      | 15            | 3                  | 5                           | 17    |
|          |  | % | 16.3           | 52.9      | 19.7    | 4.2           | 0.8                | 1.4                         | 4.7   |
| 2        | COURSE CONTENT IN YOUR MAJOR FIELD                       | N | 78             | 152       | 49      | 26            | 9                  | 29                          | 18    |
|          |  | % | 21.6           | 42.1      | 13.6    | 7.2           | 2.5                | 8.0                         | 5.0   |
| 3        | QUALITY OF INSTRUCTION IN YOUR MAJOR FIELD               | N | 100            | 131       | 54      | 22            | 7                  | 32                          | 15    |
|          |  | % | 27.7           | 36.3      | 15.0    | 6.1           | 1.9                | 8.9                         | 4.2   |
| 4        | OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS            | N | 100            | 143       | 66      | 16            | 5                  | 18                          | 13    |
|          |  | % | 27.7           | 39.6      | 18.3    | 4.4           | 1.4                | 5.0                         | 3.6   |
| 5        | ATTITUDE OF THE FACULTY TOWARD STUDENTS                  | N | 115            | 154       | 60      | 13            | 1                  | 4                           | 14    |
|          |  | % | 31.9           | 42.7      | 16.6    | 3.6           | 0.3                | 1.1                         | 3.9   |
| 6        | VARIETY OF COURSES OFFERED AT THIS COLLEGE               | N | 54             | 117       | 96      | 53            | 22                 | 7                           | 12    |
|          |  | % | 15.0           | 32.4      | 26.6    | 14.7          | 6.1                | 1.9                         | 3.3   |
| 7        | CLASS SIZE RELATIVE TO THE TYPE OF COURSE                | N | 133            | 144       | 62      | 2             | 2                  | 4                           | 14    |
|          |  | % | 36.8           | 39.9      | 17.2    | 0.6           | 0.6                | 1.1                         | 3.9   |
| 8        | FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY          | N | 59             | 115       | 95      | 19            | 9                  | 53                          | 11    |
|          |  | % | 16.3           | 31.9      | 26.3    | 5.3           | 2.5                | 14.7                        | 3.0   |
| 9        | AVAILABILITY OF YOUR ADVISOR                             | N | 84             | 124       | 77      | 25            | 15                 | 24                          | 12    |
|          |  | % | 23.3           | 34.3      | 21.3    | 6.9           | 4.2                | 6.6                         | 3.3   |
| 10       | VALUE OF THE INFORMATION PROVIDED BY YOUR ADVISOR        | N | 85             | 120       | 72      | 33            | 16                 | 23                          | 12    |
|          |  | % | 23.5           | 33.2      | 19.9    | 9.1           | 4.4                | 6.4                         | 3.3   |
| 11       | PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION | N | 49             | 140       | 80      | 36            | 11                 | 32                          | 13    |
|          |  | % | 13.6           | 38.8      | 22.2    | 10.0          | 3.0                | 8.9                         | 3.6   |
| 12       | GENERAL ADMISSION PROCEDURES                             | N | 62             | 127       | 108     | 20            | 6                  | 27                          | 11    |
|          |  | % | 17.2           | 35.2      | 29.9    | 5.5           | 1.7                | 7.5                         | 3.0   |

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SATISFACTION WITH ASPECTS OF COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 361 PAGE 2 OF 4

| ITEM NO. | ITEM TEXT   |        | VERY SATISFIED | SATISFIED   | NEUTRAL     | DIS-SATISFIED | VERY DIS-SATISFIED | NO EXPERIENCE/NOT AVAILABLE | BLANK     |
|----------|---|--------|----------------|-------------|-------------|---------------|--------------------|-----------------------------|-----------|
| 13       | AVAILABILITY OF FINANCIAL INFORMATION PRIOR TO ENROLLING      | N<br>% | 76<br>21.1     | 111<br>30.7 | 76<br>21.1  | 35<br>9.7     | 11<br>3.0          | 41<br>11.4                  | 11<br>3.0 |
| 14       | ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING | N<br>% | 64<br>17.7     | 134<br>37.1 | 97<br>26.9  | 25<br>6.9     | 7<br>1.9           | 25<br>6.9                   | 9<br>2.5  |
| 15       | STUDENT VOICE IN COLLEGE POLICIES                             | N<br>% | 26<br>7.2      | 60<br>16.6  | 95<br>26.3  | 31<br>8.6     | 12<br>3.3          | 127<br>35.2                 | 10<br>2.8 |
| 16       | RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE               | N<br>% | 47<br>13.0     | 105<br>29.1 | 101<br>28.0 | 11<br>3.0     | 7<br>1.9           | 79<br>21.9                  | 11<br>3.0 |
| 17       | RESIDENCE HALL RULES AND REGULATIONS                          | N<br>% | 15<br>4.2      | 47<br>13.0  | 61<br>16.9  | 16<br>4.4     | 9<br>2.5           | 202<br>56.0                 | 11<br>3.0 |
| 18       | ACADEMIC PROBATION AND SUSPENSION POLICIES                    | N<br>% | 26<br>7.2      | 56<br>15.5  | 68<br>18.8  | 9<br>2.5      | 5<br>1.4           | 187<br>51.8                 | 10<br>2.8 |
| 19       | PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED             | N<br>% | 19<br>5.3      | 58<br>16.1  | 111<br>30.7 | 46<br>12.7    | 22<br>6.1          | 95<br>26.3                  | 10<br>2.8 |
| 20       | PERSONAL SECURITY/SAFETY AT THIS CAMPUS                       | N<br>% | 100<br>27.7    | 138<br>38.2 | 61<br>16.9  | 10<br>2.8     | 3<br>0.8           | 39<br>10.8                  | 10<br>2.8 |
| 21       | CLASSROOM FACILITIES  | N<br>% | 102<br>28.3    | 168<br>46.5 | 63<br>17.5  | 6<br>1.7      | 1<br>0.3           | 10<br>2.8                   | 11<br>3.0 |
| 22       | LABORATORY FACILITIES   | N<br>% | 62<br>17.2     | 108<br>29.9 | 71<br>19.7  | 36<br>10.0    | 11<br>3.0          | 64<br>17.7                  | 9<br>2.5  |
| 23       | ATHLETIC FACILITIES   | N<br>% | 29<br>8.0      | 52<br>14.4  | 50<br>13.9  | 7<br>1.9      | 5<br>1.4           | 208<br>57.6                 | 10<br>2.8 |
| 24       | STUDY AREAS   | N<br>% | 81<br>22.4     | 142<br>39.3 | 68<br>18.8  | 17<br>4.7     | 5<br>1.4           | 37<br>10.2                  | 11<br>3.0 |



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SATISFACTION WITH ASPECTS OF COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 361 PAGE 3 OF 4

| ITEM NO. | ITEM TEXT  |   | VERY SATISFIED | SATISFIED | NEUTRAL | DIS-SATISFIED | VERY DIS-SATISFIED | NO EXPERIENCE/NOT AVAILABLE | BLANK |
|----------|--|---|----------------|-----------|---------|---------------|--------------------|-----------------------------|-------|
| 25       | STUDENT UNION/COMMUNITY CENTER                                       | N | 56             | 120       | 61      | 13            | 2                  | 95                          | 14    |
|          |  | % | 15.5           | 33.2      | 16.9    | 3.6           | 0.6                | 26.3                        | 3.9   |
| 26       | CAMPUS BOOKSTORE   | N | 64             | 127       | 84      | 38            | 25                 | 13                          | 10    |
|          |  | % | 17.7           | 35.2      | 23.3    | 10.5          | 6.9                | 3.6                         | 2.8   |
| 27       | AVAILABILITY OF STUDENT HOUSING                                      | N | 27             | 42        | 53      | 20            | 4                  | 204                         | 11    |
|          |  | % | 7.5            | 11.6      | 14.7    | 5.5           | 1.1                | 56.5                        | 3.0   |
| 28       | GENERAL CONDITION OF BUILDINGS AND GROUNDS                           | N | 88             | 155       | 71      | 15            | 2                  | 18                          | 12    |
|          |  | % | 24.4           | 42.9      | 19.7    | 4.2           | 0.6                | 5.0                         | 3.3   |
| 29       | COMPUTER LABS  | N | 112            | 144       | 56      | 12            | 3                  | 23                          | 11    |
|          |  | % | 31.0           | 39.9      | 15.5    | 3.3           | 0.8                | 6.4                         | 3.0   |
| 30       | GENERAL REGISTRATION PROCEDURES                                      | N | 62             | 132       | 106     | 17            | 4                  | 30                          | 10    |
|          |  | % | 17.2           | 36.6      | 29.4    | 4.7           | 1.1                | 8.3                         | 2.8   |
| 31       | AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM      | N | 45             | 110       | 82      | 69            | 38                 | 7                           | 10    |
|          |  | % | 12.5           | 30.5      | 22.7    | 19.1          | 10.5               | 1.9                         | 2.8   |
| 32       | ACADEMIC CALENDAR FOR THIS COLLEGE (e.g. SEMESTER OR QUARTER SYSTEM) | N | 71             | 157       | 88      | 7             | 2                  | 24                          | 12    |
|          |  | % | 19.7           | 43.5      | 24.4    | 1.9           | 0.6                | 6.6                         | 3.3   |
| 33       | BILLING AND FEE PAYMENT PROCEDURES                                   | N | 51             | 127       | 106     | 16            | 7                  | 43                          | 11    |
|          |  | % | 14.1           | 35.2      | 29.4    | 4.4           | 1.9                | 11.9                        | 3.0   |
| 34       | CONCERN FOR YOU AS AN INDIVIDUAL                                     | N | 72             | 133       | 81      | 31            | 8                  | 26                          | 10    |
|          |  | % | 19.9           | 36.8      | 22.4    | 8.6           | 2.2                | 7.2                         | 2.8   |
| 35       | AVAILABILITY OF COMPUTERS WHEN YOU NEED THEM                         | N | 104            | 140       | 62      | 16            | 6                  | 22                          | 11    |
|          |  | % | 28.8           | 38.8      | 17.2    | 4.4           | 1.7                | 6.1                         | 3.0   |
| 36       | ATTITUDE OF THE COLLEGE NONTEACHING STAFF TOWARD STUDENTS            | N | 77             | 122       | 83      | 16            | 5                  | 46                          | 12    |
|          |  | % | 21.3           | 33.8      | 23.0    | 4.4           | 1.4                | 12.7                        | 3.3   |

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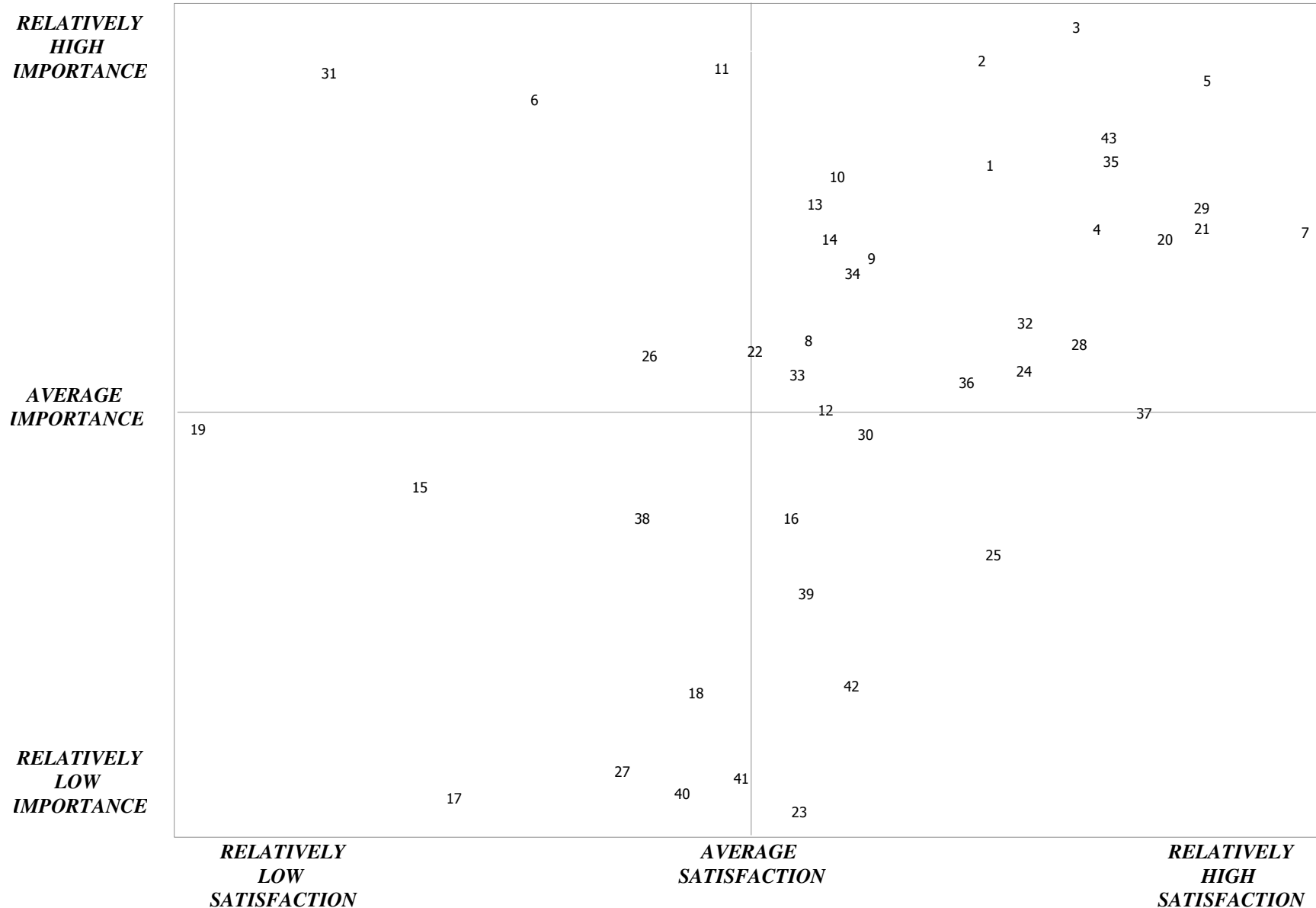
CODE 3420

**SUMMARY FOR SECTION III: COLLEGE SERVICES**

SATISFACTION WITH ASPECTS OF COLLEGE ENVIRONMENT - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 361 PAGE 4 OF 4

| ITEM NO. | ITEM TEXT   |   | VERY SATISFIED | SATISFIED | NEUTRAL | DIS-SATISFIED | VERY DIS-SATISFIED | NO EXPERIENCE/NOT AVAILABLE | BLANK |
|----------|---|---|----------------|-----------|---------|---------------|--------------------|-----------------------------|-------|
| 37       | RACIAL HARMONY AT THIS COLLEGE                              | N | 93             | 124       | 65      | 5             | 5                  | 56                          | 13    |
|          |   | % | 25.8           | 34.3      | 18.0    | 1.4           | 1.4                | 15.5                        | 3.6   |
| 38       | OPPORTUNITIES FOR STUDENT EMPLOYMENT                        | N | 31             | 63        | 72      | 18            | 7                  | 156                         | 14    |
|          |   | % | 8.6            | 17.5      | 19.9    | 5.0           | 1.9                | 43.2                        | 3.9   |
| 39       | OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES | N | 41             | 89        | 79      | 9             | 7                  | 124                         | 12    |
|          |   | % | 11.4           | 24.7      | 21.9    | 2.5           | 1.9                | 34.3                        | 3.3   |
| 40       | STUDENT GOVERNMENT  | N | 24             | 51        | 71      | 11            | 2                  | 191                         | 11    |
|          |   | % | 6.6            | 14.1      | 19.7    | 3.0           | 0.6                | 52.9                        | 3.0   |
| 41       | RELIGIOUS ACTIVITIES AND PROGRAMS                           | N | 31             | 49        | 67      | 12            | 2                  | 189                         | 11    |
|          |   | % | 8.6            | 13.6      | 18.6    | 3.3           | 0.6                | 52.4                        | 3.0   |
| 42       | CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO, etc.)        | N | 38             | 99        | 78      | 9             | 3                  | 123                         | 11    |
|          |   | % | 10.5           | 27.4      | 21.6    | 2.5           | 0.8                | 34.1                        | 3.0   |
| 43       | THIS COLLEGE IN GENERAL                                     | N | 98             | 159       | 66      | 16            | 3                  | 8                           | 11    |
|          |   | % | 27.1           | 44.0      | 18.3    | 4.4           | 0.8                | 2.2                         | 3.0   |

**ACT SURVEY OF STUDENT OPINIONS**  
**SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT**  
**IMPORTANCE OF AND SATISFACTION WITH COLLEGE SERVICES MATRIX**  
*(ITEM TEXT AND AVERAGES ON FOLLOWING PAGES)*



NOTE: AVERAGES NOT COMPUTED FOR ITEMS WITH FEWER THAN 5 RESPONSES.

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**SUMMARY FOR SECTION III: COLLEGE SERVICES**

IMPORTANCE OF AND SATISFACTION WITH ASPECTS OF THE COLLEGE ENVIRONMENT

TOTAL SCANNED = 361

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| ITEM<br>NO. | ITEM TEXT   | IMPORTANCE<br>AVERAGE*/N | SATISFACTION<br>AVERAGE*/N |
|-------------|---|--------------------------|----------------------------|
| 1           | TESTING/GRADING SYSTEM  | 4.16 / 352               | 3.85 / 339                 |
| 2           | COURSE CONTENT IN YOUR MAJOR FIELD                            | 4.39 / 351               | 3.84 / 314                 |
| 3           | QUALITY OF INSTRUCTION IN YOUR MAJOR FIELD                    | 4.47 / 346               | 3.94 / 314                 |
| 4           | OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS                 | 4.01 / 353               | 3.96 / 330                 |
| 5           | ATTITUDE OF THE FACULTY TOWARD STUDENTS                       | 4.35 / 355               | 4.08 / 343                 |
| 6           | VARIETY OF COURSES OFFERED AT THIS COLLEGE                    | 4.31 / 353               | 3.37 / 342                 |
| 7           | CLASS SIZE RELATIVE TO THE TYPE OF COURSE                     | 4.01 / 355               | 4.18 / 343                 |
| 8           | FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY               | 3.77 / 337               | 3.66 / 297                 |
| 9           | AVAILABILITY OF YOUR ADVISOR                                  | 3.94 / 350               | 3.73 / 325                 |
| 10          | VALUE OF THE INFORMATION PROVIDED BY YOU ADVISOR              | 4.13 / 346               | 3.69 / 326                 |
| 11          | PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION      | 4.38 / 345               | 3.57 / 316                 |
| 12          | GENERAL ADMISSION PROCEDURES                                  | 3.61 / 347               | 3.68 / 323                 |
| 13          | AVAILABILITY OF FINANCIAL INFORMATION PRIOR TO ENROLLING      | 4.07 / 346               | 3.67 / 309                 |
| 14          | ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING | 3.99 / 350               | 3.68 / 327                 |
| 15          | STUDENT VOICE IN COLLEGE POLICIES                             | 3.44 / 327               | 3.25 / 224                 |
| 16          | RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE               | 3.37 / 335               | 3.64 / 271                 |
| 17          | RESIDENCE HALL RULES AND REGULATIONS                          | 2.74 / 320               | 3.29 / 148                 |
| 18          | ACADEMIC PROBATION AND SUSPENSION POLICIES                    | 2.98 / 324               | 3.54 / 164                 |
| 19          | PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED             | 3.57 / 328               | 3.02 / 256                 |
| 20          | PERSONAL SECURITY/SAFETY AT THIS COLLEGE                      | 3.99 / 345               | 4.03 / 312                 |
| 21          | CLASSROOM FACILITIES  | 4.02 / 350               | 4.07 / 340                 |

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IMPORTANCE OF AND SATISFACTION WITH ASPECTS OF THE COLLEGE ENVIRONMENT

TOTAL SCANNED = 361

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| ITEM<br>NO. | ITEM TEXT   | IMPORTANCE<br>AVERAGE*/N | SATISFACTION<br>AVERAGE*/N |
|-------------|---|--------------------------|----------------------------|
| 22          | LABORATORY FACILITIES   | 3.74 / 336               | 3.60 / 288                 |
| 23          | ATHLETIC FACILITIES   | 2.71 / 317               | 3.65 / 143                 |
| 24          | STUDY AREAS   | 3.70 / 347               | 3.88 / 313                 |
| 25          | STUDENT UNION/COMMUNITY CENTER                                      | 3.29 / 332               | 3.85 / 252                 |
| 26          | CAMPUS BOOKSTORE  | 3.73 / 351               | 3.49 / 338                 |
| 27          | AVAILABILITY OF STUDENT HOUSING                                     | 2.80 / 321               | 3.47 / 146                 |
| 28          | GENERAL CONDITION OF BUILDINGS AND GROUNDS                          | 3.76 / 347               | 3.94 / 331                 |
| 29          | COMPUTER LABS   | 4.06 / 346               | 4.07 / 327                 |
| 30          | GENERAL REGISTRATION PROCEDURES                                     | 3.56 / 343               | 3.72 / 321                 |
| 31          | AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM     | 4.37 / 353               | 3.16 / 344                 |
| 32          | ACADEMIC CALENDAR FOR THIS COLLEGE(e.g. SEMESTER OR QUARTER SYSTEM) | 3.81 / 345               | 3.89 / 325                 |
| 33          | BILLING AND FEE PAYMENT PROCEDURES                                  | 3.69 / 338               | 3.65 / 307                 |
| 34          | CONCERN FOR YOU AS AN INDIVIDUAL                                    | 3.92 / 342               | 3.71 / 325                 |
| 35          | AVAILABILITY OF COMPUTERS WHEN YOU NEED THEM                        | 4.17 / 346               | 3.98 / 328                 |
| 36          | ATTITUDE OF THE COLLEGE NONTEACHING STAFF TOWARD STUDENTS           | 3.67 / 337               | 3.83 / 303                 |
| 37          | RACIAL HARMONY AT THIS CAMPUS                                       | 3.60 / 335               | 4.01 / 292                 |
| 38          | OPPORTUNITIES FOR STUDENT EMPLOYMENT                                | 3.37 / 319               | 3.49 / 191                 |
| 39          | OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES         | 3.20 / 328               | 3.66 / 225                 |
| 40          | STUDENT GOVERNMENT  | 2.75 / 320               | 3.53 / 159                 |
| 41          | RELIGIOUS ACTIVITIES AND PROGRAMS                                   | 2.79 / 322               | 3.59 / 161                 |
| 42          | CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO, etc.)                | 2.99 / 328               | 3.70 / 227                 |
| 43          | THIS COLLEGE IN GENERAL   | 4.22 / 349               | 3.97 / 342                 |

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**SUMMARY FOR SECTION IV: COLLEGE IMPRESSIONS**

PART A: AGREEMENT WITH STATEMENTS ABOUT THIS COLLEGE - AGREEMENT AVERAGES RANK ORDERED TOTAL SCANNED = 361

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(5=STRONGLY AGREE, 4=AGREE, 3=NEUTRAL, 2=DISAGREE, 1=STRONGLY DISAGREE)

| ITEM NO. | ITEM TEXT   | RANK | AVG** | SD   | N W/O BLANKS |
|----------|---|------|-------|------|--------------|
| 4        | THIS COLLEGE IS EQUALLY SUPPORTIVE OF WOMEN AND MEN.                          | 1    | 4.27  | 0.72 | 354          |
| 6        | THIS COLLEGE IS EQUALLY SUPPORTIVE OF ALL RACIAL/ETHNIC GROUPS.               | 2    | 4.09  | 0.79 | 350          |
| 7        | I AM PROUD OF MY ACCOMPLISHMENTS AT THIS COLLEGE.                             | 3    | 4.01  | 0.87 | 352          |
| 3        | I WOULD RECOMMEND THIS COLLEGE TO OTHERS.                                     | 4    | 3.95  | 0.89 | 356          |
| 5        | MY EXPERIENCES HERE HAVE HELPED MOTIVATE ME TO MAKE SOMETHING OF MY LIFE.     | 5    | 3.90  | 0.88 | 353          |
| 1        | THIS COLLEGE HELPED ME MEET THE GOALS I CAME HERE TO ACHIEVE.                 | 6    | 3.89  | 0.77 | 357          |
| 2        | MY EXPERIENCES HERE HAVE EQUIPPED ME TO DEAL WITH POSSIBLE CAREER CHANGES.    | 7    | 3.65  | 0.89 | 356          |
| 8        | THIS COLLEGE WELCOMES AND USES FEEDBACK FROM STUDENTS TO IMPROVE THE COLLEGE. | 8    | 3.49  | 1.02 | 351          |

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**SUMMARY FOR SECTION IV: COLLEGE IMPRESSIONS**

PART A: AGREEMENT WITH STATEMENTS ABOUT THIS COLLEGE - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 361

| ITEM<br>NO. | ITEM TEXT  |   | STRONGLY<br>AGREE | AGREE | NEUTRAL | DISAGREE | STRONGLY<br>DISAGREE | TOTAL WHO<br>RESPONDED |
|-------------|--|---|-------------------|-------|---------|----------|----------------------|------------------------|
| 1           | THIS COLLEGE HELPED ME MEET THE GOALS I CAME<br>HERE TO ACHIEVE.                 | N | 71                | 194   | 76      | 15       | 1                    | 357                    |
|             |  | % | 19.7              | 53.7  | 21.1    | 4.2      | 0.3                  | 98.9                   |
| 2           | MY EXPERIENCES HERE HAVE EQUIPPED ME TO<br>DEAL WITH POSSIBLE CAREER CHANGES.    | N | 51                | 173   | 92      | 35       | 5                    | 356                    |
|             |  | % | 14.1              | 47.9  | 25.5    | 9.7      | 1.4                  | 98.6                   |
| 3           | I WOULD RECOMMEND THIS COLLEGE TO OTHERS.  | N | 99                | 168   | 65      | 19       | 5                    | 356                    |
|             |  | % | 27.4              | 46.5  | 18.0    | 5.3      | 1.4                  | 98.6                   |
| 4           | THIS COLLEGE IS EQUALLY SUPPORTIVE OF<br>WOMEN AND MEN.                          | N | 144               | 166   | 39      | 4        | 1                    | 354                    |
|             |  | % | 39.9              | 46.0  | 10.8    | 1.1      | 0.3                  | 98.1                   |
| 5           | MY EXPERIENCES HERE HAVE HELPED MOTIVATE ME<br>TO MAKE SOMETHING OF MY LIFE.     | N | 93                | 154   | 84      | 20       | 2                    | 353                    |
|             |  | % | 25.8              | 42.7  | 23.3    | 5.5      | 0.6                  | 97.8                   |
| 6           | THIS COLLEGE IS EQUALLY SUPPORTIVE OF ALL<br>RACIAL/ETHNIC GROUPS.               | N | 115               | 161   | 66      | 6        | 2                    | 350                    |
|             |  | % | 31.9              | 44.6  | 18.3    | 1.7      | 0.6                  | 97.0                   |
| 7           | I AM PROUD OF MY ACCOMPLISHMENTS AT THIS COLLEGE.                                | N | 114               | 150   | 69      | 17       | 2                    | 352                    |
|             |  | % | 31.6              | 41.6  | 19.1    | 4.7      | 0.6                  | 97.5                   |
| 8           | THIS COLLEGE WELCOMES AND USES FEEDBACK FROM<br>STUDENTS TO IMPROVE THE COLLEGE. | N | 59                | 121   | 118     | 39       | 14                   | 351                    |
|             |  | % | 16.3              | 33.5  | 32.7    | 10.8     | 3.9                  | 97.2                   |

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## SUMMARY FOR SECTION IV: COLLEGE IMPRESSIONS

PART B: RATING OF THIS COLLEGE AT TIME OF APPLICATION FOR ADMISSION TOTAL SCANNED = 361

|                         | N     | % W/O BL |
|-------------------------|-------|----------|
|                         | ===== | =====    |
| IT WAS MY FIRST CHOICE  | 206   | 57.9     |
| IT WAS MY SECOND CHOICE | 103   | 28.9     |
| IT WAS MY THIRD CHOICE  | 26    | 7.3      |
| IT WAS MY FOURTH CHOICE | 21    | 5.9      |
| BLANK                   | 5     | N/A      |
| TOTAL                   | 361   | 100.0    |

PART C: IF YOU COULD START COLLEGE OVER, WOULD YOU CHOOSE ATTEND THIS COLLEGE? TOTAL SCANNED = 361

|                | N     | % W/O BL |
|----------------|-------|----------|
|                | ===== | =====    |
| DEFINITELY YES | 92    | 25.9     |
| PROBABLY YES   | 140   | 39.4     |
| UNCERTAIN      | 73    | 20.6     |
| PROBABLY NO    | 38    | 10.7     |
| DEFINITELY NO  | 12    | 3.4      |
| BLANK          | 6     | N/A      |
| TOTAL          | 361   | 100.0    |

PART D: OVERALL IMPRESSION OF THE QUALITY OF EDUCATION AT THIS COLLEGE TOTAL SCANNED = 361

|                 | N     | % W/O BL |
|-----------------|-------|----------|
|                 | ===== | =====    |
| EXCELLENT       | 93    | 26.3     |
| GOOD            | 190   | 53.7     |
| AVERAGE         | 61    | 17.2     |
| BELOW AVERAGE   | 9     | 2.5      |
| VERY INADEQUATE | 1     | 0.3      |
| BLANK           | 7     | N/A      |
| TOTAL           | 361   | 100.0    |



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**SUMMARY FOR SECTION V: YOUR EXPERIENCES AT THIS COLLEGE**

**PART A: CONTRIBUTION EDUCATIONAL EXPERIENCES MADE TO GROWTH AND PREPARATION**

TOTAL SCANNED = 361

| ITEM NO. | ITEM TEXT                     |   | VERY GREAT | GREAT | MODERATE | LITTLE | NONE | BLANK | AVERAGE | SD   |
|----------|-------------------------------|---|------------|-------|----------|--------|------|-------|---------|------|
| 1        | INTELLECTUAL GROWTH           | N | 68         | 180   | 98       | 7      | 3    | 5     | 3.85    | 0.77 |
|          |                               | % | 18.8       | 49.9  | 27.1     | 1.9    | 0.8  | 1.4   |         |      |
| 2        | PERSONAL GROWTH               | N | 73         | 140   | 105      | 33     | 5    | 5     | 3.68    | 0.95 |
|          |                               | % | 20.2       | 38.8  | 29.1     | 9.1    | 1.4  | 1.4   |         |      |
| 3        | SOCIAL GROWTH                 | N | 67         | 113   | 127      | 36     | 13   | 5     | 3.52    | 1.02 |
|          |                               | % | 18.6       | 31.3  | 35.2     | 10.0   | 3.6  | 1.4   |         |      |
| 4        | PREPARATION FOR FURTHER STUDY | N | 69         | 145   | 110      | 28     | 4    | 5     | 3.69    | 0.91 |
|          |                               | % | 19.1       | 40.2  | 30.5     | 7.8    | 1.1  | 1.4   |         |      |
| 5        | PREPARATION FOR A CAREER      | N | 69         | 131   | 113      | 32     | 9    | 7     | 3.62    | 0.98 |
|          |                               | % | 19.1       | 36.3  | 31.3     | 8.9    | 2.5  | 1.9   |         |      |

**PART B: COLLEGE GRADE AVERAGE**

TOTAL SCANNED = 361.0

|                       | N   | % W BL | % W/O BL |
|-----------------------|-----|--------|----------|
| A- to A (3.50 - 4.00) | 77  | 21.3   | 24.3     |
| B to A- (3.00 - 3.49) | 107 | 29.6   | 33.8     |
| B- to B (2.50 - 2.99) | 76  | 21.1   | 24.0     |
| C to B- (2.00 - 2.49) | 38  | 10.5   | 12.0     |
| C- to C (1.50 - 1.99) | 15  | 4.2    | 4.7      |
| D to C- (1.00 - 1.49) | 1   | 0.3    | 0.3      |
| BELOW D (0.00 - 0.99) | 1   | 0.3    | 0.3      |
| DOES NOT APPLY        | 2   | 0.6    | 0.6      |
| BLANK                 | 44  | 12.2   | N/A      |
| TOTAL                 | 361 | 100.0  | 100.0    |

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