Degree Program Student Learning Report (rev. 7/14)

Fall 2014 — Spring 2015

The Department of Communications in the School of Liberal Arts

Communications, B.A.

Effectively assessing a degree program should address a number of factors:

- Valid student learning outcomes should be clearly articulated;
- Valid assessment measures should be used, consistent with the standards of professional practice;
- There should be evidence that assessment data are being used by faculty to make necessary instructional or assessment changes; and there should be evidence that instructional or assessment changes are being implemented to improve student learning.

PART 1 (A & B)

Relationship of Degree Program Learning Outcomes to Departmental and University Missions

A. Clearly state the school, department and degree program missions.

University Mission	School Mission	Department Mission	Degree Program Mission
Our mission is to ensure students	The mission of the School of Liberal	The Department of Communications	The overall mission is to develop in
develop the skills and knowledge	Arts is to further the study and	supports the mission of RSU and the	students the general and specific
required to achieve professional and	practice of the arts, humanities, and	School of Liberal Arts by fostering the	knowledge and skills to function as
personal goals in dynamic local and	social sciences at Rogers State	skills of critical thinking, writing,	effective citizen-leaders and to serve
global communities.	University, in the community, and in	research, and oral communication	in a variety of careers associated with
	the region.	among our students.	the discipline of communications.

œ Clearly state school purposes, department purposes and degree program student learning outcomes. Align student learning outcomes with their appropriate school and department purposes, and these outcomes and purposes with their appropriate university commitments.

University Commitments	School Purposes	Department Purposes	Student Learning Outcomes
To provide quality associate, baccalaureate, and graduate degree opportunities and educational experiences which foster student excellence in oral and written communications, scientific reasoning and critical and creative thinking.	The School will offer innovative degrees which focus upon developing skills in oral and written communication, critical thinking, and creativity.	Our department will provide a BA degree with a strong focus on oral and written communication, critical thinking and creativity, as well as extra-curricular activities, internships and scholarly activities.	Students completing a Bachelor of Arts degree in Communications will demonstrate proficiency in their written and oral communication skills, as well as the ability to think creatively and critically.
To promote an atmosphere of academic and intellectual freedom and respect for diverse expression in an environment of physical safety that is supportive of teaching and learning.	The School will educate liberal arts majors to think critically, creatively, and independently and have the skills to work in all types of situations and communicate with all types of people.	Foster the values of scholarship, creativity, appreciation of diversity, and community service.	
To provide a general liberal arts education that supports specialized academic program sand prepares students for lifelong learning and service in a diverse society.	The School will offer general education courses of high quality and purpose that provide a foundation for life-long learning.	This will be accomplished via quality general education classes, co and extra-curricular activities, and professional internship and scholarly activities.	Graduates will demonstrate proficiency in communication principles.
To provide students with a diverse, innovative faculty dedicated to excellence in teaching, scholarly pursuits and continuous improvement of programs.	The School will foster a community of scholars among the faculty and students of the institution.	Through a concerted effort of engaging students in teacher/mentor scholarship, students experience scholarship both inside and outside the classroom.	Graduating seniors will report that they are prepared to enter and perform satisfactorily in entry-level communication positions.
To provide university-wide student services, activities and resources that complement academic programs.			

University Commitments	School Purposes	Department Purposes	Student Learning Outcomes
To support and strengthen student, faculty and administrative structures that promote shared governance of the institution.			
To promote and encourage student, faculty, staff and community interaction in a positive academic climate that creates opportunities for cultural, intellectual and personal enrichment for the University and the communities it serves.	The School will offer and promote art, cultural, and public affairs events on the campus and in the region.	Our department will sponsor cultural events for our students, area high school students, and the community via the RSU Theatre Program and RSU Radio. Students will indicate they are satisfied with the instruction that have received in this program.	Students will indicate they are satisfied with the instruction they have received in this program.

Discussion of Instructional Changes Resulting from 2013-2014 Degree Program Student Learning Report

changes were planned or implemented, simply state "No changes were planned or implemented." well. Emphasis should be placed on student learning and considerations such as course improvements, the assessment process, and the budget. If no implemented or not. Any other changes or assessment activities from last year, but not mentioned in last year's report, should be discussed here as List and discuss all instructional or assessment changes proposed in Part 5 of last year's Degree Program Student Learning Report, whether

Instructional or Assessment Changes	Changes	Impact of Changes on Degree Program Curriculum or Budget
	Implemented (Y/N)	
CS 3113R, Multimedia Development will be part of our core	~	Final approval was granted by the Regents. The Applied Technology budget
for the first time beginning in 2015-16 (awaiting final		will gradually be affected by the increase in students. However, we
approval by OSHRE).		contributed staffing by recruiting a qualified NTC instructor to offer a blended version of the course during fall semesters.
Instructors will teach Advanced Broadcast Practicum students	Υ	This is a substantial improvement in student learning and the quality of the
how to organize and edit video stored on flash memory cards.		product. Students were able to transfer their video from their cameras to the Mac editing software in minutes or seconds, as opposed to the twenty
		to sixty minutes to capture video from mini-DV tapes. Students could then

Y The course was added in time for the 2015-16 RSU Bulletin and will be offered in Spring 2016.	Consider adopting a course in gender and technology as a major elective.
Y The course provides training on TV studio equipment, including the switcher, teleprompter, and studio lighting. Several of our recent graduates are working in television news, where this type of training is invaluable.	A new one hour major-elective course, COMM 1011, will be taught in spring 2015.
The memory cards also hold 3-4 if not more memory than a DVHS tape that only can hold 60 minutes total.	
The quality of the video was higher because the video is high-definition, which, again, is an expectation today. Students are more prepared for modern jobs and have a better understanding of digital file types and how to work with them. With tape we could only download 1 tape at a time because we only had that 1 machine, so if person #2 got back later than person #1, they had to sit and wait until person #1 was done or get another camera (if it wasn't being used) and use it temporarily to download their project.	
edit in a modern workflow they will encounter on the job.	

Discussion About the University Assessment Committee's 2013-2014 Peer Review Report

or accurately summarize all feedback and recommendations from the committee, and state whether they were implemented or will be implemented at a future date. If they were not or will not be implemented, please explain why. If no changes were recommended last year, simply state "No changes were recommended." The University Assessment Committee in its Degree Program Peer Review Report provided feedback and recommendations for improvement in assessment. List

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		Feedback and Recommended Changes from the University Suggestions	
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	Implemented (Y/N)	₫	
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			No changes were recommended.
<u> </u>			
	And Andrews (Control of the Control		

Analysis of Evidence of Student Learning Outcomes

For all student learning outcomes (as listed in Part 1 B above), describe the assessment measures and performance standards used, as well as the sampling methods and sample sizes. For each measure, document the results of the activity measured and draw relevant conclusions related to strengths and weaknesses of their performance.

n skills, as well paper in	communicatio	and oral	their written	proficiency in	demonstrate	Comm. will	Arts degree in	Bachelor of	completing a	1. Students				Outcomes	Learning	Student	Ą
paper in	their research	performance in	students'	assessing all	measured by	will be	communication written skills	written	learning in	1a. Student					Measures	Assessment	В.
major research	higher in their	score of 70% or	achieving a	thinking, by	/creative	and critical	written skills	demonstrate	students will	1a. 75% of					Standards	Performance	C.
					counted.	papers were	research	students' final	participating	A					Methods	Sampling	D.
				,						21						12	'n
Succ	Total	711	D	С	В	Α			threshold.	87% of							
100%	14	0	0	4	ω	7	11-12		old.	21 87% of the students met and exceed							
100%	18	0	0	13	ω	2	12-13			nts met a						Re	
100%	20	0	0	Ь	0	19	13-14			and excee						Results	æ
90%	21	0	2	4	5	10	14-15			eded the 70%							
										70%							
					assignment.	level on this key	performed to a high	rate, students still	fell below last year's	Although performance						Conclusions	G.
										~	(Y/N)	ards	Stand	ce	rman	Perfo	F

as the ability to think creatively and critically.		paper. 1b. 75% of students will	All participating	46	96% of the	the stude	nts met c	or exceed	96% of the students met or exceeded the 70% threshold.	Student again exceeded the performance
	ion	1b. 75% of students will demonstrate oral skills by achieving a	All participating students' two debate scores in COMM 3253	46	96% of thresho	the stude ld.	nts met c	13-14 6	ed the 70% 14-15 14	Student again exceed the performance standard by a large proportion. Although five students did not
	assessing all students'	achieving a score of 70% or	in COMM 3253 were counted.		ВВ	10	30 8	6	14	five students did not complete the class, the
	major debate	higher on their			0	∞ 3	4	15	13	23 who did performed at
	presentation in	major oral			D	ω	0	ω	0	a high level overall.
	COMM 3253	debate			TI	0	0	2	2	
	Argumentation	presentation in			Total	21	42	40	46	
	& Persuasion.	COMM 3253 Argumentation			Succ	86%	100%	88%	96%	
		& Persuasion.		3			* 	<u> </u>		Tho high
	and critical	students will	participating	2	projects.	projects.	01 11811	מו כוו מומ	ii capscone	is attributable to a high
	thinking will be	demonstrate	students'							level of coaching at
	measured by	critical thinking	capstone			11-12	12-13	13-14	14-15	different checkpoints.
	assessing all	and oral	projects		Α	5	ω	10	10	The instructor gave out
	students'	communication	presentations		В	7	9	u	4	the syllabus in
	capstone	skills by	scores in		C	5	1	5	0	November, allowing
	projects in	achieving a	COMM 4913		D	н	2	0	0	students to complete
	COMM 4913	score of 70% or	were counted.		F	1	2	0	0	their prospectuses
	Senior	higher on their			Total	19	17	20	14	before day 1. Students
	Capstone.	capstone	The oral		Succ	89%	76%	100%	100%	prepared their projects
		projects in	presentations							in time to present them
		COMM 4913	were reviewed							twice, once for the
		Senior	by the entire							instructor and once for
		Capstone.	department							the entire faculty.
			faculty.							<u> </u>
										For the first time, all
										students made a B-or-
										higher on their

	2. Graduates will demonstrate proficiency in communicatio n principles.
	2a. Student-learning in Comm. Theory (COMM 3833) will be measured by assessing all student test scores.
	2a. 75% of the student will earn a C grade or higher on their overall examination grade in this course.
	All participating students' midterm and final exam scores in COMM 3833 were counted.
	53
	83% of t midterm A A B C C D Total Total
	he stude n and fina 11-12 11 8 8 8 8 12 46
	83% of the students scored a "C midterm and final examinations. 11-12 12-13 13-14 A 11 9 4 B 8 15 24 C 7 8 10 D 8 9 6 F 12 3 6 Total 46 44 50 Succ 57% 73% 76%
	83% of the students scored a "C" or midterm and final examinations. 11-12 12-13 13-14 A
	or better on their 14-15 14 14 15 8 8 8 8 8 8 8 8 8 8 8 8 8 8
	on their
score. The exams in the course are tough, and we will continue monitoring exam scores to make sure they are challenging, but not unreasonable. Students left the class with a pretty good grasp of the key theories.	Instructors eliminated some of the less important theories this year to increase the depth of coverage. This year class exceeded the 75% threshold for total exam scores. As a whole they did better on exams than on papers, although one instructor
26 Student 26 75% of All 18 170% met the standard on the final exam last year students N	curved the final exam score. The exams in the course are tough, and we will continue monitoring exam scores to make sure they are challenging, but not unreasonable. Students left the class with a pretty good grasp of the key theories. 18 72% mot the standard on the final exam last year students

instructor error (43%),	Courses Future Techn.	students	surveyed in	and	report that
rate was poor due to	14-15 Capstone Results	directed to all	students	preparation	seniors will
Although the response Y		The survey was 6	4a. 75% of the	4a. Student	4. Graduating
courses will be taught by full-time faculty this time.			coursework.		
but all sections of these			undergraduate		
of four classes in Fall 2015, an all-time high.	Succ 73% 70% 96% 77%		satisfied with	***************************************	
sections will be required	Total 22 23 24 13		they are		
We know that multiple	SD 0 0 0 0		will report that		
greater coordination.	1 1 0		Persuasion)		,
core classes necessitates	eu 5 6 1		and		this program.
in required sections of	10 10 11	were counted.	Argumentation	of instruction.	received in
the survey. The increase	SA 6 6 12 5	responses	(COMM 3253	their program	they have
two sections completed	11-12 12-13 13-14 14-15	surveys	their program	mid-point in	the instruction
was that only one of the		majors student	mid-point in	survey at the	satisfied with
standard. One problem	their program.	communication	surveyed in the	a satisfaction	they are
fell but still met the	with the instruction they have received thus far in	participating	students	will respond to	will indicate
The performance-level	3 77% indicated agreement that they are satisfied	All 13	3a. 75% of	3a. Students	3. Students
	Succ 82% 100% 100% 96%				
	Total 34 18 27 27				
	F 1 0 0 0			Production.	
lifted the quality.	D 5 0 0 1		Production	Video	
in the program has also	C 3 3 8 6		Video	COMM 2003	
the quantity of students	B 11 8 10 7		COMM 2003	final projects in	
Perhaps the increase in	A 13 7 9 13	were counted.	project in	by assessing all	
scored at C-level.	11-12 12-13 13-14 14-15	in COMM 2003	their final	be measured	
and fewer students		projects scores	or higher on	production will	
substantially this year,		students' final	earn a C grade	media	
productions increased		rticipating	students will	learning in	
The number of A-level Y	7 96% demonstrated proficiency by securing a grade	All 27	2c. 80% of	2c. Student-	
much improved.				Michigas.	
below the standard but				Methods	
72% threshold. Still				n Research	

		(Q3).		
		with the quality of technology		
		were satisfied		
[,0]		career (Q2),		
		prepared them for their future		
		has effectively		
	Scale question.	(Q1), that their		
1	each Likert	coursework	Capacone.	יי סטינוסיים.
]	questions	their	Senior	communicatio
	follow up	satisfied with	COMM 4913	entry-level
<u></u>	open-ended	that they are	conducted in	satisfactorily in
	There were 3	(COMIM 4913)	through a	enter and
	senior	Capstone	be measured	prepared to
	enrolled in the	Senior	satisfaction will	they are

Success	Total	Disagree	Neutral	Agree
83%	6	0	1	5
83%	6	0	1	5
50%	6	Н	2	ω

13	13-14 Capstone Results	Results	
	Courses	Future	Techn.
Agree	14	16	12
Neutral	3	0	4
Disagree	0	1	1
Total	17	17	17
Success	82%	94%	71%

12-	12-13 Capstone Results	e Results	
	Courses	Future	Techn.
Agree	11	12	5
Neutral	3	3	5
Disagree	2	₽	6
Total	16	16	16
Success	69%	75%	63%

11-1	11-12 Capstone Results	e Results	
	Courses	Future	Techn.
Agree	12	13	5
Neutral	3	3	7
Disagree	4	3	7
Total	19	19	19
Success	63%	68%	26%

students' future. coursework and the first time in Fall which will be used for with memory cards, three more field cameras successful request for high demand fueled our 12). Fortunately, this production resources stretched our videoyear. This increase credit hours in the last increase in studenthave seen a large probably because we fell from 71% to 50%, Technology satisfaction preparation for the the quality of results were positive on (reminiscent of 2011-

grad appl	their	survey	thro	mea	will be	chos	for their	prep	abilit	prog	with the	satis	4b. S	
graduation application.		survey conducted via	through a	measured		chosen career		prepare them	ability to help	program's		satisfaction	4b. Student	
					chosen career.	them for their	has prepared	that program	strongly agree	agree or	surveyed will	students	85% of the	
	(VS).	(SD) and very dissatisfied	dissatisfied	somewhat	satisfied (SS),	somewhat	(VS),	very satisfied	answers were	seniors. The	graduating	directed to all	The survey was	
									,	1			22 9	
		Succ	Total	S۷	SD	SS	VS		S		heir cho	vith the	35% of s	
		92%	12	0	1	ω	8	11-12	LA Grad		their chosen career.	progran	tudents	
		83%	6	0	ш	2	3	12-13	uate Exit		er.	າ's abilit ₎	indicated	
		85%	13	0	2	ω	8	13-14	SLA Graduate Exit Survey Results			to help	95% of students indicated that they	
		95%	22	0	Ь	9	12	14-15	Results			with the program's ability to help prepare them for	ey are satisfied	
	for the degree program.	indicate strong support	senior capstone class-	Combined with the	-	graduation applications.	surveys accompany all	requesting that graduate	rate resulted from	high. The high response	favorable) are an all-time		Both the response rate	

Proposed Instructional Changes Based on Conclusions Drawn from Evidence Presented Above

State any proposed instructional or assessment changes to be implemented for the next academic year. They should be based on conclusions reported in curriculum, degree plan, assessment process, or budget. If no changes are planned, simply state "No changes are planned." curriculum modifications, etc. Explain the rationale for these changes and how they will impact student learning and other considerations, such as Part 4 (above) or on informal activities, such as faculty meetings and discussions, conferences, pilot projects, textbook adoption, new course proposals,

No changes recommended this year.	Student Learning Outcomes Instructional or Assessment Changes
	Rationale for Changes
	Impact of Planned Changes on Student Learning and Other Considerations.

AKIO

Shared Pedagogical Insight that Improves Student Learning or Classroom Engagement

review session. learning or student engagement in the classroom, please provide a brief description below. More detail can be communicated during the face to face peer (OPTIONAL) If your department or a faculty member has developed a method or technique of teaching that seems especially effective in improving student

Description

totals. It also labels more categories semantically rather than "Q1," etc. Assessment reporting improvement: This report attempts to increase readability by indicating success rates across years in percentages, not merely the raw

students can start off strong instead of working on projects they may consider busy work. To facilitate this strategy, the instructor provides the syllabus to including winter break, in which to develop the actual capstone project if they choose. complete their capstone prospectus early (in December for a January semester start). If their prospectus is approved in December they have several weeks students six-weeks early (in November). This way they can ask any questions about the class, especially the capstone project, in advance. They can also Capstone advance preparation: Rather than place the senior capstone project in the latter part of the semester, the instructor puts it in the first half so

Providing feedback, critiques, and sometimes grades as soon as students have completed their assignments leads to higher performance. they really had to think about it... good for group dynamics. Mr. Williams notes that immediate feedback improves student understanding and performance. break the class into 4 groups. They wrote a story a sentence at a time and then they had to go out and shoot it in match action sequence. It was a lot of fun and Video production: For best practices Ms. Coomer did a few more group in-class projects before having them do it again on their own. Another example was to

PART 7 (A & B)

Assessment Measures and Faculty Participation

- A. Assessment Measures:
- 1) How many different assessment measures were used? 9
- 2 List the direct measures (see rubric): 6 (1a: written communication; 1b: oral communication; 1c: creative and critical thinking; 2a: test scores; 2b: final examination performance; and 2c: final projects

3) List the indirect measures (see rubric): 3a: mid-point satisfaction survey, 4a: senior capstone survey and 4b graduate exit survey)

B. Contributors to Report:

1) Provide the names and signatures of all faculty members who contributed to this report and indicate their respective roles: 6

Jeffery Gentry, Professor	Cathy Coomer, Assistant Professor	Holly Kruse, Associate Professor	Lee Williams, Assistant Professor	David Blakely, Associate Professor	Juliet Evusa, Associate Professor	Faculty Members
Data collection, report/plan analysis, writing report.	Data collection, report/plan analysis	Data collection, report/plan analysis	Data collection, report/plan analysis.	Data collection, report/plan analysis	Data collection and analysis.	Roles in the Assessment Process (e.g., collect data, analyze data, prepare report, review report, etc.)
Whent	CHy boar	the illo	V. Sec William	JAPA!		Signatures

2) Reviewed by:

Department Head Jeffery Gentry Dean Frank Elwell August 10 Au	Titles	Names	Signatures
	Department Head	Jeffery Gentry	D) Hent
	Dean	Frank Elwell	Frank W. He