

# **RSU 2016-2021 Strategic Plan Implementation Template**

# **Student Activities**

#### Mission

Our mission at Rogers State University is to ensure students develop the skills and knowledge required to achieve professional and personal goals in dynamic local and global communities.

Our commitments, which support the RSU mission, are as follows:

- To provide quality associate, baccalaureate, and graduate degree opportunities and educational experiences which foster student excellence in oral and written communications, scientific reasoning, and critical and creative thinking.
- To promote an atmosphere of academic and intellectual freedom and respect for diverse expression in an environment of physical safety that is supportive of teaching and learning.
- To provide a general liberal arts education that supports specialized academic programs and prepares students for lifelong learning and service in a diverse society.
- To provide students with a diverse, innovative faculty dedicated to excellence in teaching, scholarly pursuits, and continuous improvement of programs.
- To provide University-wide student services, activities, and resources that complement academic programs.
- To support and strengthen student, faculty, and administrative structures that promote shared governance of the institution.
- To promote and encourage student, faculty, staff, and community interaction in a positive academic climate that creates opportunities for cultural, intellectual, and personal enrichment for the University and the communities it serves.

#### Vision

Rogers State University aspires to be the regional university of choice for Northeast Oklahoma and beyond, recognized as a model for excellence in face-to-face and online academic programs at both the undergraduate and graduate levels.

#### **Explanation of RSU's Vision Statement:**

Rogers State University (RSU) has advanced its reputation for quality undergraduate education since becoming a four-year university in 2000. This is evidenced in U.S. News & World Report rankings where RSU placed as one of the top 50 public regional colleges in the West. RSU focuses on excellence in teaching and seeks to become a regional leader in Quality Matters approved distance education.

As a regional university of choice, RSU cultivates a vibrant campus culture with a focus on substantive, relevant degree programs at the undergraduate and graduate program levels that align with regional business, industry, and educational needs. Through curricular and co-curricular offerings, RSU promotes and embraces an appreciation for cultural diversity and global awareness.

Today: *Mission* 



Future: *5-year Vision* 

#### **Area or School Mission:**

The Rogers State University Student Affairs division has general responsibility to provide students with the opportunity to meet their academic goals by fostering an environment that is conducive to the learning process. Part of this mission is to enable and encourage each student to participate in an accessible, co-curricular learning experience.

#### **Department Mission:**

The mission of Rogers State University Student Activities is to create opportunities for cultural, intellectual, and personal enrichment for the RSU student community

#### **Process and Instructions:**

Operational planning is planning that takes place at the department level or across departments in an organization. RSU's operational plans are developed by each department on an annual basis, and all department plans are guided by the University's prioritized strategic actions selected by RSU's Strategic Planning Committee. Departments may choose to include additional action items in their annual plans, but only those actions that support the annually prioritized strategic actions will be considered for institutional resources when resources become available. Further, key performance indicators are necessary to assess the success of each operational plan. Operational plans will be submitted to and reviewed by the vice president for each respective area as well as the Strategic Planning Committee.

In the tables that follow, please work collaboratively with your team to select three to six strategic actions for the specific year of implementation for your Unit to accomplish.

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#### Years 3 and 4 Priorities:

- Goal 2.1.1.1: Reduce/eliminate furlough days through increased revenue and cost containment
- Goal 2.2.1.1: Ensure competitive salaries for faculty and staff (full-time and part-time)
- Goal 1.1.1.6: Enhance and implement academic quality and persistence initiatives (Development of a first-year experience program)

Departments' Operational Plans are reviewed by the Strategic Planning Committee and the Budget Advisory Committee to develop the upcoming budget for submission to OSRHE. Henceforth, each year after the University's budget is finalized, departments will be informed of approval or disapproval of budget monies requested in their Operational Plans.

#### GOAL #1: INSPIRE STUDENT LEARNING AND DEVELOPMENT

### **Objective 1: Promote Student Success**

Initiative 1: Increase persistence and graduation rates

Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Improve RSU's advisement system		Year 1 Year 2 Year 3				
2. Implement a comprehensive first- year experience program	Year 1- Student Activities Coordinator will serve on FYE Year 2- Stu. Act. Coord. will continue on steering committee to help develop a program, including listing traditions programming Year 3- the proposed program will introduce phase 1 of plan- Hillcamp small group pilot program	Year 2	0/0	Year 1- Attend all meetings Year 2- Attend all meetings, Stu. Act. will develop, maintain and grow traditions and take list to FYE steering committee Year 3- Stu. Act. will implement Phase 1 of plan into Hillcamp & gather data to further define Phase 2- Activities.	VPEM, VPSA, Student Activities	Year 2- Select events to become part of FYE co- curriculum & further developed. Year 3- Pilot for transfer students, FYE course rolling out in Fall Year 3 Year 4- implement co-

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Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
						curricular into FYE course.
3. Increase pursuit of federal (e.g.TRiO) and other grant opportunities		Year 1				
4. Mine data to inform institutional decision making	Year 2 & 3- Gather attendance data for events & analyze data to compare attendance at activities to retention	Year 1 Year 2 Year 3	0/0	Year 2-Show involvement in events increases retention. Utilize attendance and cost-per-person data to inform future Student Activities Year 3- show increase in involvement in Student Activities	Student Activities	Year 2 data available in Student Affairs Assessment Report.
5. Advance use of technology in at-risk and support services		Year 1				
6. Implement persistence initiatives	Year 1- SA Wall of Fame showcase area in the Rec Room Year 2- Leader & Learner Awards	Year 1 through Year 5	0/0	Year 1-SA Wall of Fame complete Year 2- Nomination form available in Student Affairs, including data on awards given.	Student Activities Student Activities, Career Services	Year 1-SA Wall of Fame complete Year 2- Inaugural

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Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
	which recognized					HILL
	student learners					Awards
	of excellence.					ceremony
						in Spring.
7. Develop an						
academically based		Year 4				
residence life		Year 5				
program						

Initiative 2: Expand opportunities for undergraduate research/scholarship

Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Establish internships, research partnerships, and similar opportunities		Year 1				
2. Dedicate funds for student research/scholarship		Year 1				

### **Objective 2: Enhance Transformational Learning Experiences Across the University**

Initiative 1: Integrate quality principles across the curriculum

Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Establish quality standards in on-		Year 2				
ground courses						
2. Implement the						
Quality Matters plan in online and		Year 1				
blended courses						
3. Expand the role of						
the CTL in quality		Year 1				
implementation						

Initiative 2: Strengthen internship and civic engagement programs

Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Establish more internship opportunities		Year 1				
2. Expand community service opportunities	Year 2-Mine data from Greek Chapters re: community service. Year 2- Add community service to Homecoming Royalty	Year 1 Year 2	0/0	Year 2- Greek Accreditation begins, due each semester Year 2- Homecoming Week volunteer opportunity for Royalty	Student Activities, Athletics, Student Development, Career Services	Year 2-Pilot of GL Accreditation in Spring Year 2- Royalty went to elementary schools for the first time in Fall.

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	Veen 2		Veen 4 Nemination	Veen 2 Com
	Year 3-		Year 4-Nomination	Year 3-Can
	Volunteer		form & application	add volunteer
	recognition		for Volunteer	recognition
	ceremony &		recognition	to HILL
	application		Year 4- Updated	Awards in
			lists of students and	2019
	Year 1-Work		student groups that	
	with		have contributed to	No progress
	MoreClaremore		volunteering	on providing
	& the city of		Year 2- To have 2-3	more
	Claremore to		service projects	opportunities.
	provide		available for	
	students with		students per	
	more available		semester.	
	volunteer		Year 5- Updated	
	opportunities		volunteer hour list	
3. Promote service				
learning as a		N/ 0		
required element in		Year 3		
appropriate courses				

Initiative 3: Emphasize diversity, inclusion, and global awareness

Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
	Year 2 & 3-To			Year 2- Increase	Student	Year 2-
1. Provide	create more			inclusive & diversity	Activities,	Inaugural
appropriate co-	diverse			events, List of events,	Counseling	Yam Jam &
curricular learning	activities	Year 2-3		attendance data &	Services &	Cultural Fair
and involvement	aimed at			cost per person	Student	in Spring.
opportunities	growing				Development	Attendance
	cultural					over 200.

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	awareness on		Year 2 & 3- Expand		
	campus.		and increase inclusive		Year 2-
			trainings across		Inclusion
			campus		training for
					Greek Life,
					Campus
					Activities
					Team in Fall.
					Inclusion
					training for
					Hillcamp
					leaders and
					SOLR
					breakout
					sessions in
					Spring.
	Year 1, 2, & 3-				Year 2-
	Student				
	Organizations				Association of
	for				
	International				International
2. Increase support	Students &				Students
and success	Other identity-			Students,	began in
initiatives for	based	Year 1-3	List of Student	Student	Fall, to join
identity-based	populations.		Organizations	Activities	already
student populations	Year 3-				existing
1 1	Exploration of				group of
	expansion of				Native
	Greek Life to				American
	include an				Student
	NPHC chapter.				Association.
3. Expand studies-	*	NZ F			
at-large (national		Year 5			

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and international)			
programs			
4. Establish a Native			
American Student	Year 3		
Center			

Initiative 4: Promote educational experiences for students outside of the classroom

Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Establish "Study Circles" among faculty, staff, and students		Year 3				
2. Establish colloquia series in each school		Year 4				
3. Establish a "scholar in residence" program		Year 5				

#### GOAL #2: ENHANCE INSTITUTIONAL EXCELLENCE, INNOVATION AND TRADITIONS

#### **Objective 1: Enhance Organizational Culture and Strengthen Internal Communication Systems**

Initiative 1: Promote a culture that celebrates innovation, values human resources, and embraces positive change

Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
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1. Reduce/eliminate			
furlough days	Year 1		
through increased revenue and cost	i ear i		
containment			
2. Create a single			
sign-on to RSU	Year 5		
computing systems			
3. Develop an			
employee	Year 1		
recognition program			
4. Develop an after-			
5:00 p.m. student	Year 3		
service environment			
5. Establish an RSU-	Year 1		
Bartlesville Student	Year 2		
Center and Library	rear 2		
6. Apply for Best			
Places To Work in			
Oklahoma status	¥7		
and/or Great	Year 5		
Colleges to Work			
For status			
7. Establish a			
Faculty/Staff Social			
Planning Committee	<b>N</b> 7 4		
(i.e., Cultural	Year 1		
Innovation			
Committee)			

Initiative 2: Strengthen internal communication systems

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Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Improve RSU's website (external) and the MyRSU portal (internal)		Year 1				
2. Automate university forms	Year 2- To have activity forms in place where students can submit them online and they would automatically be sent to the Coordinator of Student Activities.	Year 2		Year 1-100% of all student activity forms online and available for use.	Student Activities	Year 2- Event Registration forms for Student Organization s were put in Dynamic Forms in Fall.
3. Implement an internal communication plan		Year 1				

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Provide unbroken access to RSU email communication between semesters		Year 1				

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Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
2. Invite adjunct						
faculty to						
department and		Year 1				
university meetings						
and events						
3. Engage adjunct						
faculty in the		Year 2				
Faculty Association						
4. Post current full-						
time and adjunct						
faculty biographical		Year 1				
information on						
department websites						

## Initiative 4: Establish and celebrate RSU traditions

Strategic Actions	Operational Actions	Priority Year	Budget Requested/Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Identify and promote RSU's unique traditions	Year 1-Create a competitive Tradition in the Hillcamp program. Year 1- Continue with current	Year 1 Year 1-3		Year 1-To create a knowledge of tradition from cohort to cohort.	Student Activities	Year 2- Hillcamp Small group names set to reflect campus & continue year-to-year.

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Homecoming		Year 1-New
traditions and		traditions
promote them		have begun:
to students and		5K/10K
alumni.		Year 2- New
		traditions
Year 3- Future		have begun:
exploration of		Coffin Drop
comprehensive		celebrating
traditions		the RSU
program (ie.		Spirit Car
Traditions		
Keeper-OSU)		Traditions
		that have
		continued:
		Late Night
		Breakfast,
		Hillcamp, and
		Homecoming.

### **Objective 2: Support Professional Growth and Employee Well-Being**

Initiative 1: Ensure competitive salaries for faculty and staff (full-time and part-time)

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Implement a compensation plan		Year 4				
2. Conduct a compensation survey		Year 2				

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Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
3. Develop policies to compensate staff for achieving relevant degrees, certificates, or licensure		Year 1				
4. Develop a performance development plan for staff		Year 5				

Initiative 2: Pursue pedagogical innovation through faculty and staff support

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Increase						
university-sponsored		Year 1				
professional		Year 2				
development		Year 3				
opportunities						
2. Develop and						
implement a new		Year 3				
employee		Teal 5				
orientation program						
3. Incentivize						
scholarly and		Year 1				
creative research and						
activities						

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Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Conduct an employee staffing survey of peer institutions		Year 2				
2. Recruit and retain under-represented faculty and staff		Year 1				

#### **GOAL 3: ENGAGE RELEVANT STAKEHOLDERS**

### **Objective 1: Enhance RSU's Image and Build Brand Awareness**

Initiative 1: Develop a comprehensive brand identity and marketing plan

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Increase RSU presence/visibility in service area	Year 1- Continue to show a proud partnership between RSU	Year 1 – Year 5		Year 1-5- Student activities should show	Student Activities	Year 1- Hillcat Fun Run, 5K & 10K was

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	Student			an increase in	held in April
	Activities and the			in community	2017 &
	Claremore			partnership	2018, which
	Community. By			through events	sponsors the
	engaging in			other than	William W.
	events in which			RSU	Barnes
	both the RSU			Homecoming.	Children's
	Student and				Advocacy
	Claremore				Center
	Community are				Year 2-Yam
	present we can				Jam began in
	greatly increase				Spring 2018,
	our visibility in				which was
	the Claremore				open to
	community.				public
					Year 2-
					Homecoming
					Events: Rise
					& Shine, &
					Hillcat Alley
					Year 2-
					HILL
					Awards
					celebrated
					community
					partners of
					excellence.
2. Formalize and					
implement university					
marketing and		Year 1 – Year 5			
branding plan					
3. Implement brand					
-		Year 1			
management	l				

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measures to protect			
use of RSU marks			

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Engage prominent community leaders	Year 1- Garner Hillcat Run sponsorships Year 2- Celebrate Community Partners. Year 1-5- Continue engaging businesses in Hillcat Homecoming	Year 1-5		Year 2- Gather increasing Hillcat Run Sponsorships Year 3- increasing nominations for Community Partners of Excellence Year 2- increasing business participation in Paint the Town Blue	Student Activities	Year 2- Hillcat Run had 2 sponsorships in 2018 Year 2- HILL Awards had 3 Community Partners nominations Year 2- 13 businesses were used for Paint the Town Blue
2. Expand the alumni base		Year 1				
3. Encourage faculty, staff and student participation in local engagement and/or		Year 2				

Initiative 2: Actively engage alumni and community supporters

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Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
leadership opportunities						
4. Increase communication with alumni		Year 1				
5. Plan department and program specific activities, events and reunions		Year 2				
6. Develop an RSU student-alumni mentorship program		Year 1				

### Initiative 3: Enhance external communication

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Increase awareness of academic excellence	Year 2-Create Student Learner & Leader Awards	Year 2 Year 1	\$1,000/0	Increasing HILL Awards nominations	Student Activities, Career Services	Year 2- Inaugural HILL Awards Ceremony was held in Spring.
2. Refine effectiveness of RSU digital presence		Year 1				

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
3. Increase awareness of individual accomplishments	Year 2-5- Create/Maintain Student Learner & Leader Awards	Year 2-5 Year 1	0/0	HILL Awards, Greek Life Accreditation, SGA Awards Banquet	Student Activities, Career Services	Year 2- Inaugural HILL Awards Ceremony in Spring Year 2- Pilot Greek Life Accreditation in Spring Year 1-5- SGA Awards Banquet continuing
4. Leverage RSU TV and RSU Radio media assets		Year 1				
5. Expand distribution of university news to non-campus publics		Year 1				

### Initiative 4: Strengthen RSU Foundation Endowments and Donor Base

Strategic Actions Operational	Priority Year	<b>Budget Requested</b> /	Evaluation	Person(s)	Status	
Strategic Actions	Actions	Friority rear	Received	Measure and	Responsible	(Due

		Performance Standard	Date and Progress)
1. Increase RSU Foundation assets by more than 15% annually	Year 1		
2. Promote an intentional grant process linking funding priorities to outcomes	Year 1		

#### GOAL #4: ENHANCE ENROLLMENT GROWTH AND DEVELOPMENT

# **Objective #1: Strengthen Operational and Student Service Systems**

Initiative 1: Maximize the im	plementation and use of the new administrative services and associated technology systems.

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Identify campus specialists and enhance training in technology tools		Year 1				
2. Identify and capture resource efficiencies		Year 2				

3. Streamline			
business processes			
and deploy	Year 3		
technological			
solutions			

### Initiative 2: Reimagine and reinvigorate RSU's Service Mission

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Create and implement a university customer service code		Year 1				

## **Objective #2: Increase Institutional Enrollment**

Initiative 1: Develop a comprehensive Strategic Enrollment Plan

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Identify RSU enrollment goals and OSRHE enrollment mandates		Year 1				
2. Conduct internal/external SWOT analysis on enrollment		Year 1				

3. Establish enrollment metrics and key performance indicators	Year 1		
4. Establish data analytics structure	Year 1		

Initiative 2: Accelerate academic program development

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress )
1. Advance development of online						
programs and courses		Year 1				
in demand subjects and emerging disciplines						
2. Add certificate and						
credential offerings in line with core		Year 2				
institutional						
competencies						

3. Establish one			
complete			
degree/certificate/crede	Veen 2		
ntial program at each	Year 2		
satellite campus			
location			

Initiative 3: Increase institutional retention

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress )
1. Plan and Build a University Welcome Center		Year 5				
2. Plan and build a University Recreation and Wellness Center	Year 2- Increase on campus wellness events Year 3- Increase intramural Sport Offerings Year 4- Get part- time position for wellness programming.	Year 2-4 Year 5	\$15,000/0	Attendance & Utilization Data	Student Activities, Student Health Center	Year 2- Eat for Cheap Event & Zumba event for wellness program ming. Year 2- all intramura 1 sports had 40+ participa nts

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress )
						Year 3-
						adding
						new
						intramura
						l sports
3. Address						
transportation needs		Year 2				
between satellite and		1 cai 2				
main RSU campuses						

Initiative 4: Increase volume, quality and opportunities relative to student activities across all RSU campuses.

Strategic Actions	Operational Actions	Priority Year	Budget Requested/ Received	Evaluation Measure and Performance Standard	Person(s) Responsible	Status (Due Date and Progress)
1. Establish partnerships with Claremore, Pryor and Bartlesville city leadership to facilitate business, facility and programmatic investment that appeals to and engages local college student population		Year 2				

2. Improve and expand			
physical facilities to	Year 4		
accommodate increased	I cal 4		
activities			