

STUDENT SATISFACTION SURVEY REPORT

Spring 2015

ROGERS STATE UNIVERSITY
Claremore, Oklahoma

Office of Accountability and Academics








Item Frequency Report [Filter Results](#)

2015 Student Satisfaction Survey






1. Please rate each of the following items with respect to how *important* it is to you.

**Response
Percent** **Response
Total**






Academic calendar for this college (e.g. Semester or quarter system)

Very Great Importance		49%	65
Great Importance		35%	46
Moderate Importance		14%	18
Little Importance		3%	4
No Importance		0%	0
Total Responses		133	






Academic probation and suspension policies

Very Great Importance		25%	33
Great Importance		15%	20
Moderate Importance		36%	47
Little Importance		17%	23
No Importance		7%	9
Total Responses		132	

Accuracy of college information you received before enrolling




























Very Great Importance		68%	88
Great Importance		24%	31
Moderate Importance		5%	7
Little Importance		2%	3
No Importance		1%	1
Total Responses		130	




























Attitude of the college non-teaching staff toward students





























Very Great Importance		61%	80
Great Importance		23%	31
Moderate Importance		14%	19
Little Importance		2%	2
No Importance		0%	0
Total Responses		132	


























Attitude of the faculty toward students





























Very Great Importance		82%	108
Great Importance		14%	18
Moderate Importance		5%	6




























Little Importance		0%	0
No Importance		0%	0
		Total Responses	132
Availability of computers when you need them			
Very Great Importance		52%	69
Great Importance		28%	37
Moderate Importance		13%	17
Little Importance		3%	4
No Importance		4%	5
		Total Responses	132
Availability of financial information prior to enrolling			
Very Great Importance		75%	99
Great Importance		17%	22
Moderate Importance		6%	8
Little Importance		2%	3
No Importance		0%	0
		Total Responses	132
Availability of student housing			
Very Great Importance		24%	31
Great Importance		7%	9
Moderate Importance		15%	19
Little Importance		10%	13
No Importance		45%	59
		Total Responses	131
Availability of the courses you want at times you can take them			
Very Great Importance		87%	114
Great Importance		11%	15
Moderate Importance		2%	2
Little Importance		0%	0
No Importance		0%	0
		Total Responses	131
Availability of your advisor			
Very Great Importance		70%	92
Great Importance		24%	32
Moderate Importance		6%	8
Little Importance		0%	0
No Importance		0%	0
		Total Responses	132


























Billing and fee payment procedures			
Very Great Importance		52%	68
Great Importance		24%	32
Moderate Importance		19%	25
Little Importance		2%	3
No Importance		2%	3
	Total Responses	131	
Campus bookstore			
Very Great Importance		42%	56
Great Importance		32%	42
Moderate Importance		18%	24
Little Importance		7%	9
No Importance		1%	1
	Total Responses	132	
Campus media (student newspaper, campus radio, etc.)			
Very Great Importance		12%	16
Great Importance		11%	15
Moderate Importance		30%	40
Little Importance		23%	31
No Importance		23%	30
	Total Responses	132	
Class size relative to the type of course			
Very Great Importance		36%	48
Great Importance		30%	40
Moderate Importance		26%	34
Little Importance		5%	7
No Importance		2%	3
	Total Responses	132	
Classroom facilities			
Very Great Importance		48%	63
Great Importance		34%	45
Moderate Importance		15%	19
Little Importance		1%	1
No Importance		2%	3
	Total Responses	131	
Computer labs			
Very Great Importance		45%	59
Great Importance		32%	42

Moderate Importance		17%	23
Little Importance		2%	3
No Importance		4%	5
		Total Responses	132
Concern for you as an individual			
Very Great Importance		66%	86
Great Importance		27%	36
Moderate Importance		6%	8
Little Importance		1%	1
No Importance		0%	0
		Total Responses	131
Course content in your major field			
Very Great Importance		83%	110
Great Importance		14%	19
Moderate Importance		1%	1
Little Importance		1%	1
No Importance		1%	1
		Total Responses	132
Expand athletic facilities			
Very Great Importance		9%	12
Great Importance		4%	5
Moderate Importance		16%	21
Little Importance		24%	32
No Importance		47%	61
		Total Responses	131
Flexibility to design your own program of study			
Very Great Importance		42%	55
Great Importance		27%	36
Moderate Importance		24%	32
Little Importance		4%	5
No Importance		3%	4
		Total Responses	132
General admission procedures			
Very Great Importance		42%	54
Great Importance		28%	36
Moderate Importance		27%	35
Little Importance		2%	2
No Importance		2%	3





























		Total Responses	130
General condition of buildings and grounds			
Very Great Importance		39%	51
Great Importance		39%	51
Moderate Importance		18%	23
Little Importance		2%	3
No Importance		2%	3
		Total Responses	131
General registration procedures			
Very Great Importance		46%	59
Great Importance		30%	39
Moderate Importance		20%	26
Little Importance		3%	4
No Importance		1%	1
		Total Responses	129
Having athletic teams			
Very Great Importance		11%	14
Great Importance		7%	9
Moderate Importance		28%	37
Little Importance		19%	25
No Importance		35%	46
		Total Responses	131
Laboratory facilities			
Very Great Importance		38%	50
Great Importance		18%	24
Moderate Importance		22%	29
Little Importance		11%	14
No Importance		11%	14
		Total Responses	131
Opportunities for personal involvement in campus activities			
Very Great Importance		28%	36
Great Importance		19%	24
Moderate Importance		29%	37
Little Importance		13%	17
No Importance		12%	15
		Total Responses	129
Opportunities for student employment			



























Very Great Importance		35%	45
Great Importance		28%	36
Moderate Importance		15%	20
Little Importance		10%	13
No Importance		12%	16
		Total Responses	130
Out-of-class availability of your instructors			
Very Great Importance		43%	57
Great Importance		38%	50
Moderate Importance		12%	16
Little Importance		5%	6
No Importance		2%	3
		Total Responses	132
Personal security/safety at this campus			
Very Great Importance		73%	95
Great Importance		18%	24
Moderate Importance		5%	6
Little Importance		1%	1
No Importance		4%	5
		Total Responses	131
Preparation you are receiving for your future occupation			
Very Great Importance		89%	118
Great Importance		10%	13
Moderate Importance		1%	1
Little Importance		0%	0
No Importance		0%	0
		Total Responses	132
Purposes for which student activity fees are used			
Very Great Importance		55%	73
Great Importance		22%	29
Moderate Importance		17%	22
Little Importance		4%	5
No Importance		2%	3
		Total Responses	132
Quality of instruction in your major field			
Very Great Importance		90%	119
Great Importance		9%	12
Moderate Importance		1%	1




























Little Importance		0%	0
No Importance		0%	0
		Total Responses	132
Racial harmony at this college			
Very Great Importance		48%	63
Great Importance		20%	27
Moderate Importance		16%	21
Little Importance		7%	9
No Importance		9%	12
		Total Responses	132
Religious activities and programs			
Very Great Importance		20%	27
Great Importance		11%	14
Moderate Importance		23%	30
Little Importance		17%	22
No Importance		30%	39
		Total Responses	132
Residence hall rules and regulations			
Very Great Importance		15%	19
Great Importance		8%	11
Moderate Importance		27%	35
Little Importance		15%	19
No Importance		35%	46
		Total Responses	130
Rules governing student conduct at this college			
Very Great Importance		29%	38
Great Importance		33%	43
Moderate Importance		23%	30
Little Importance		7%	9
No Importance		9%	12
		Total Responses	132
Student government			
Very Great Importance		18%	23
Great Importance		18%	24
Moderate Importance		32%	42
Little Importance		11%	15
No Importance		21%	27




























		Total Responses	131
Student union/community center			
Very Great Importance		23%	31
Great Importance		25%	33
Moderate Importance		27%	36
Little Importance		10%	13
No Importance		14%	19
		Total Responses	132
Student voice in college policies			
Very Great Importance		44%	58
Great Importance		26%	34
Moderate Importance		18%	23
Little Importance		7%	9
No Importance		5%	7
		Total Responses	131
Study areas			
Very Great Importance		49%	64
Great Importance		33%	43
Moderate Importance		13%	17
Little Importance		3%	4
No Importance		2%	3
		Total Responses	131
Value of the information provided by you advisor			
Very Great Importance		77%	98
Great Importance		17%	22
Moderate Importance		6%	8
Little Importance		0%	0
No Importance		0%	0
		Total Responses	128
Variety of courses offered at this college			
Very Great Importance		79%	104
Great Importance		15%	19
Moderate Importance		5%	6
Little Importance		2%	2
No Importance		0%	0
		Total Responses	131
2. Now please rate the following items with respect to how <i>satisfied</i> you are with each.		Response Percent	Response Total

Academic calendar for this college (e.g. Semester or quarter system)			
Very Satisfied		42%	44
Mostly Satisfied		28%	29
Satisfied		16%	17
Somewhat Satisfied		8%	8
Not At All Satisfied		6%	6
		Total Responses	104
Academic probation and suspension policies			
Very Satisfied		28%	29
Mostly Satisfied		24%	25
Satisfied		43%	44
Somewhat Satisfied		4%	4
Not At All Satisfied		1%	1
		Total Responses	103
Accuracy of college information you received before enrolling			
Very Satisfied		29%	30
Mostly Satisfied		24%	25
Satisfied		24%	25
Somewhat Satisfied		15%	15
Not At All Satisfied		8%	8
		Total Responses	103
Attitude of the college non-teaching staff toward students			
Very Satisfied		36%	37
Mostly Satisfied		25%	26
Satisfied		18%	18
Somewhat Satisfied		13%	13
Not At All Satisfied		8%	8
		Total Responses	102
Attitude of the faculty toward students			
Very Satisfied		41%	42
Mostly Satisfied		28%	29
Satisfied		17%	17
Somewhat Satisfied		11%	11
Not At All Satisfied		4%	4
		Total Responses	103
Availability of computers when you need them			
Very Satisfied		50%	51
Mostly Satisfied		23%	24

Satisfied		20%	21
Somewhat Satisfied		6%	6
Not At All Satisfied		1%	1
		Total Responses	103
Availability of financial information prior to enrolling			
Very Satisfied		31%	32
Mostly Satisfied		22%	22
Satisfied		25%	25
Somewhat Satisfied		18%	18
Not At All Satisfied		5%	5
		Total Responses	102
Availability of student housing			
Very Satisfied		26%	26
Mostly Satisfied		12%	12
Satisfied		53%	52
Somewhat Satisfied		6%	6
Not At All Satisfied		3%	3
		Total Responses	99
Availability of the courses you want at times you can take them			
Very Satisfied		22%	22
Mostly Satisfied		20%	20
Satisfied		14%	14
Somewhat Satisfied		23%	23
Not At All Satisfied		22%	22
		Total Responses	101
Availability of your advisor			
Very Satisfied		36%	37
Mostly Satisfied		24%	24
Satisfied		24%	24
Somewhat Satisfied		8%	8
Not At All Satisfied		9%	9
		Total Responses	102
Billing and fee payment procedures			
Very Satisfied		22%	22
Mostly Satisfied		23%	23
Satisfied		36%	36
Somewhat Satisfied		15%	15
Not At All Satisfied		5%	5

		Total Responses	101
Campus bookstore			
Very Satisfied		23%	23
Mostly Satisfied		20%	20
Satisfied		38%	38
Somewhat Satisfied		9%	9
Not At All Satisfied		10%	10
		Total Responses	100
Campus media (student newspaper, campus radio, etc.)			
Very Satisfied		24%	24
Mostly Satisfied		20%	20
Satisfied		49%	50
Somewhat Satisfied		4%	4
Not At All Satisfied		4%	4
		Total Responses	102
Class size relative to the type of course			
Very Satisfied		38%	39
Mostly Satisfied		35%	36
Satisfied		24%	24
Somewhat Satisfied		2%	2
Not At All Satisfied		1%	1
		Total Responses	102
Classroom facilities			
Very Satisfied		35%	35
Mostly Satisfied		34%	34
Satisfied		24%	24
Somewhat Satisfied		7%	7
Not At All Satisfied		1%	1
		Total Responses	101
Computer labs			
Very Satisfied		38%	39
Mostly Satisfied		28%	29
Satisfied		28%	29
Somewhat Satisfied		4%	4
Not At All Satisfied		1%	1
		Total Responses	102
Concern for you as an individual			
Very Satisfied		35%	36

Mostly Satisfied		26%	27
Satisfied		20%	20
Somewhat Satisfied		14%	14
Not At All Satisfied		5%	5
		Total Responses	102
Course content in your major field			
Very Satisfied		35%	36
Mostly Satisfied		26%	27
Satisfied		19%	19
Somewhat Satisfied		12%	12
Not At All Satisfied		8%	8
		Total Responses	102
Expand athletic facilities			
Very Satisfied		18%	18
Mostly Satisfied		12%	12
Satisfied		57%	58
Somewhat Satisfied		6%	6
Not At All Satisfied		8%	8
		Total Responses	102
Flexibility to design your own program of study			
Very Satisfied		17%	17
Mostly Satisfied		18%	18
Satisfied		38%	39
Somewhat Satisfied		21%	21
Not At All Satisfied		7%	7
		Total Responses	102
General admission procedures			
Very Satisfied		30%	31
Mostly Satisfied		18%	18
Satisfied		41%	42
Somewhat Satisfied		9%	9
Not At All Satisfied		2%	2
		Total Responses	102
General condition of buildings and grounds			
Very Satisfied		33%	34
Mostly Satisfied		28%	29
Satisfied		26%	27

Somewhat Satisfied		10%	10
Not At All Satisfied		2%	2
		Total Responses	102
General registration procedures			
Very Satisfied		32%	33
Mostly Satisfied		21%	21
Satisfied		39%	40
Somewhat Satisfied		6%	6
Not At All Satisfied		2%	2
		Total Responses	102
Having athletic teams			
Very Satisfied		20%	20
Mostly Satisfied		15%	15
Satisfied		58%	58
Somewhat Satisfied		4%	4
Not At All Satisfied		3%	3
		Total Responses	100
Laboratory facilities			
Very Satisfied		24%	24
Mostly Satisfied		18%	18
Satisfied		43%	44
Somewhat Satisfied		11%	11
Not At All Satisfied		5%	5
		Total Responses	102
Opportunities for personal involvement in campus activities			
Very Satisfied		28%	28
Mostly Satisfied		18%	18
Satisfied		49%	49
Somewhat Satisfied		4%	4
Not At All Satisfied		2%	2
		Total Responses	101
Opportunities for student employment			
Very Satisfied		25%	25
Mostly Satisfied		18%	18
Satisfied		44%	44
Somewhat Satisfied		7%	7
Not At All Satisfied		5%	5
		Total Responses	99

Out-of-class availability of your instructors

Very Satisfied		27%	27
Mostly Satisfied		25%	25
Satisfied		33%	33
Somewhat Satisfied		14%	14
Not At All Satisfied		2%	2
Total Responses		101	

Personal security/safety at this campus

Very Satisfied		48%	48
Mostly Satisfied		24%	24
Satisfied		26%	26
Somewhat Satisfied		2%	2
Not At All Satisfied		1%	1
Total Responses		101	

Preparation you are receiving for your future occupation

Very Satisfied		27%	27
Mostly Satisfied		33%	33
Satisfied		23%	23
Somewhat Satisfied		14%	14
Not At All Satisfied		4%	4
Total Responses		101	

Purposes for which student activity fees are used





























Very Satisfied		16%	16
Mostly Satisfied		15%	15
Satisfied		39%	40
Somewhat Satisfied		16%	16
Not At All Satisfied		15%	15
Total Responses		102	

























Quality of instruction in your major field























Very Satisfied		36%	36
Mostly Satisfied		35%	35
Satisfied		14%	14
Somewhat Satisfied		11%	11
Not At All Satisfied		5%	5
Total Responses		101	

Racial harmony at this college

Very Satisfied		36%	37
Mostly Satisfied		28%	29

Satisfied		34%	35
Somewhat Satisfied		1%	1
Not At All Satisfied		0%	0
		Total Responses	102
Religious activities and programs			
Very Satisfied		24%	24
Mostly Satisfied		21%	21
Satisfied		54%	55
Somewhat Satisfied		0%	0
Not At All Satisfied		1%	1
		Total Responses	101
Residence hall rules and regulations			
Very Satisfied		20%	20
Mostly Satisfied		16%	16
Satisfied		60%	61
Somewhat Satisfied		4%	4
Not At All Satisfied		1%	1
		Total Responses	102
Rules governing student conduct at this college			
Very Satisfied		25%	26
Mostly Satisfied		24%	24
Satisfied		47%	48
Somewhat Satisfied		3%	3
Not At All Satisfied		1%	1
		Total Responses	102
Student government			
Very Satisfied		25%	25
Mostly Satisfied		15%	15
Satisfied		55%	56
Somewhat Satisfied		2%	2
Not At All Satisfied		4%	4
		Total Responses	102
Student union/community center			
Very Satisfied		24%	24
Mostly Satisfied		20%	20
Satisfied		48%	48
Somewhat Satisfied		2%	2
Not At All Satisfied		5%	5

		Total Responses	99
Student voice in college policies			
Very Satisfied		20%	20
Mostly Satisfied		16%	16
Satisfied		47%	47
Somewhat Satisfied		11%	11
Not At All Satisfied		7%	7
		Total Responses	101
Study areas			
Very Satisfied		32%	32
Mostly Satisfied		20%	20
Satisfied		31%	31
Somewhat Satisfied		16%	16
Not At All Satisfied		2%	2
		Total Responses	101
Value of the information provided by you advisor			
Very Satisfied		35%	36
Mostly Satisfied		25%	26
Satisfied		23%	23
Somewhat Satisfied		8%	8
Not At All Satisfied		9%	9
		Total Responses	102
Variety of courses offered at this college			
Very Satisfied		23%	23
Mostly Satisfied		25%	25
Satisfied		23%	23
Somewhat Satisfied		14%	14
Not At All Satisfied		16%	16
		Total Responses	101
3. Please select the type of degree you are seeking at RSU.		Response Percent	Response Total
Bachelors		85%	93
Associate		15%	16
		Total Responses	109
4. Please select your classification.		Response Percent	Response Total
Freshman		12%	13
Sophomore		31%	34

Junior		21%	23
Senior		35%	38
Total Responses		108	
5. Please select your status as of Spring 2013.			
		Response Percent	Response Total
Full-time		81%	88
Part-time		19%	20
Total Responses		108	
6. Gender			
		Response Percent	Response Total
Female		77%	79
Male		23%	24
Total Responses		103	
7. Age			
		Response Percent	Response Total
19 or Under		21%	22
20		12%	12
21		12%	13
22		3%	3
23		5%	5
24		3%	3
25 to 29		12%	12
30 to 39		12%	13
40 to 49		11%	11
50 to 59		10%	10
Total Responses		104	
8. Hispanic Ethnicity			
		Response Percent	Response Total
No, am not of Hispanic ethnicity		93%	95
Yes, I am of Hispanic ethnicity		7%	7
Total Responses		102	
9. Race			
		Response Percent	Response Total
American Indian		18%	18
Asian		0%	0
Black		2%	2
White		71%	72

Multiracial		7%	7
Other		3%	3
Total Responses		102	

10. Comments:

1. I would really like it if specialized programs like nursing...would still be considered full time. Nursing is difficult and it is near to impossible to take classes with nursing classes just to gain 12 hours. This greatly effects financial aid. There are other universities that recognize their program requirements (like a scheduled curriculum such as nursing) as full time status
2. I have been helping some of my high school senior friends enroll for the fall and the enrollment office made it difficult for a new student to find out how things work at RSU and were slightly rude to my friends because of they didn't know. I remember having the same confusing experience when I first came to this school. It made me sad because this is a really good school and I hate having my friends have such a bad experience so early on in getting prepared to come to this school.
3. Adopted
I like RSU, but I have always felt like I am a nuisance when enrolling. The financial information is almost never accurate, not everyone is friendly, and I always leave the admissions/financial aid/registrar offices feeling incompetent. I believe the employees need to be nicer to students, as well as be better informed on information pertaining to their jobs. It does not reflect well on the college when a financial aid officer cannot answer basic questions on how aid works, and how a student could find more information on scholarships and endowments.
5. I love RSU and have very little complaints with the college. There are a few professors I have complaints with--as far as not being available as much (online classes) and I had one this semester that did not grade hardly anything until the last of the semester nor did she give us feedback. I made a "B" in that class when I could have possibly had an "A" had she graded and gave feedback so that I could have improved as the semester progressed. Other than that, I think RSU is awesome! Love it!
6. There are many issues with this school that make it hard for me to want to continue. For example being a communications major I hate that everything we do that involves radio or television production has to deal with news. That's not what I want to learn about.
7. I am so proud to belong to such a wonderful University
Acceptance into the BSN nursing program was easy, however there was an issue with class prerequisite notification at a late date by the office staff. This process needs to be updated and information given to the student upon admission into the program rather than waiting until the last semester prior to graduation as this will delay graduation and future plans
8. Also, there is an elderly female in the registrar's office that I have witnessed belittling or having a very poor attitude toward students. I feel this is very poor customer service as I feel that we as students are customers. We have chosen to attend this institution of higher learning, but I am certain could have been obtained at another just as well.
I would like for there to be more options open for those who wish to study abroad than there currently is. That is something I would like to do during my college education and since RSU doesn't have those programs I am forced to look at other colleges
9. As Im closer to graduating I have noticed a lack in class availability, which has caused problems. Also the way some professors act towards students.
10. Rogers State was okay, but definitely not special in any way.
My number one concern is the change of class length. Especially for Biology, this cannot work. We have to manage labs along with our classes and having the extra 25 minutes of class time really puts all of us in a bind. My next concern is class availability and flexibility. I would like more options for my classes and when to take them. I don't want to build my work schedule around classes. Finally is just my personal opinion but we do not need a tennis court especially when it is destroying part of the nature reserve. It says reserve for a reason
11. Campus police needs more officers and better equipment to keep students safe. There is a lack of facilities for

13. commuting students to hang out when not in class. If we had better facilities than students would not have to hang out in the computer labs and get yelled at for being too loud. There needs to be more availability of Criminal Justice classes. Offering a class once a year is not enough.

I think rsu in Pryor needs to offer more of the upper level business classes. I like the ideas of going to Pryor and have for

14. the last few years but to complete my major I have to start traveling either farther to Claremore or taking classes at a different college. I think they have the cv'S they should use them for more classes at least.

15. I am an engineering major who would love to take more classes at RSU but there is no availability for Calculus 2 or higher. Please consider for the future.

16. Would love to see more community involvement

17. Even though I enrolled during the summer term each of the admissions staff personnel, as well as the advisors, went above and beyond to make the process as painless as possible. Excellent staff!

18. build more family housing

I wish that there would be a larger variety of classes offered/more often for the Biology:Medical/Molecular option. I encountered a little difficulty when making my next schedule because of this, and had to pick up the ONLY 3000 level

19. course available during the summer. One of my friends and I played a game in the Library Classrooms called "How long with my broken headband stay on the floor before the janitorial staff cleans it up." The answer, through the end of the semester.

Advisors are terrible at RSU. Came back to school in fall of 2013. Was not able to get an actual advisor in my field assigned to me until fall of 2014. When it came time for enrollment for spring of 2015 I emailed the assigned advisor requesting a meeting so he could assist me in enrolling. The professor then emailed me back asking if I had filled out my enrollment sheet yet with the classes i was needing to take. I emailed him back informing him that I had not because I needed help deciding what classes I needed to take in order to graduate as soon as possible. You know, normal advisor stuff. He never responded. Clearly because he didn't wanna do what he is paid to do. I understand that they should not have to totally hold my hand through the process, but since this was my first actual advisor in my field since coming back to college I had been told different things by the different fill-ins that helped me enroll each time. So I had no idea what to take and had to again be helped by a fill-in in order to get enrolled for the 2015 Spring semester. This fill-in told me that I would have no problem graduating in spring of 2016 and would not need to take any summer classes. So when I went to enroll for the fall of semester 2015 I was under the impression that I only had 2 semesters left. However, during my first actual meeting with the newly appointed advisor I was told that was not the case and he had no idea how I would have been told that. Not only am I now having to attend summer classes (which I don't have financial aid for), but also I was told that I would basically just have to hope that the right summer classes would be offered in summer of 2016 for me to take in order to graduate. He said he doubted they would be and that more than likely I would have to comeback for the fall semester of 2016 to take 2 or 3 classes (which isn't full time, and doesn't meet the qualifications for my financial aid). This whole process has been a trainwreck. The latest advisor even told me that this could have somewhat been prevented if I had a previous advisor who knew what they were doing and could have assigned me classes in a more efficient order to satisfy prerequisites. Fingers crossed this advisor finally knows what he is talking about and i do not get further fucked by RSU.

20. I love RSU & feel generally pleased with the Claremore campus all around!

22. More guidelines and requirements should be placed on the adjunct instructors that are employed at the university.

Would like to see required courses be offered during both Spring and Fall semesters, not limited to either Spring or Fall,

23. courses that are only offered in Spring or Fall may cause students to delay graduation. Would also like to see more required courses offered during evening and weekend hour which would allow nontraditional students greater opportunity for attendance.

I have never had a friendly faculty worker in the enrollment!financial aid/ bursar offices. I've talked with other students who have complained about the same thing. You walk on and ask a question and they answer you like you are stupid

24. and should of known. They rush you and are not helpful. I would like to see RSU place friendly, helpful people who care about helping the student and giving the students the best possible experience while enrolling in college, which is already frightening and nerve wrecking when you go in as a freshman and know nothing. I have had this same problem each semester I've enrolled in.

I think that there could be better class schedules especially with upper division courses. We have MULTIPLE intro

25. classes but yet some of the upper level classes are only offered every other semester such as Capstone. For me personally it has caused me to spend an extra semester at RSU for ONE class.

I am going into business administration. The reason why I came to Rogers State was because I had heard many good things about the program and the professors working in this department. As I continue my education here I had noticed that many of the great professors are leaving and the main focus on RSU isn't about the business degrees anymore and is

26. mainly focus on sports and expanding anything dealing with altheletics. Although I am proud to be a student here at RSU, I would love if the university just improve a little more and focus more on the business department because to me it's not what it used to be and if they still want a business majors and the business education department they should change their priorities.

I have always been satisfied with the quality of education at RSU. In fact I've never met so many nice students or instructors in one place. However, there is always that one bad apple that won't take the time to make sure his students

27. are well prepared or keeps good grading practices close in hand. Someone needs to take a look at Dr. Grenier's fail to pass rates. I have witnessed that most students are struggling with his class and just wondering how many are really passing them.

I would like to see more classes offered at the satellite campuses, not everyone can afford to drive to claremore for classes. It is advertised that you can get your degree at RSU and that it is personal. However, you have to start at one campus and then move to finish your degree if you want a bachelors.it is almost like trying to have a couple of junior colleges in Bartlesville and Pryor and then a full university at Claremore only.

29.

30. I love RSU!!!

31. The cleanliness of the buildings needs to be addressed especially the stairs. There also needs to be more family housing.

32. There should be more classes offered in the Multimedia degree. The two classes you offer that actually pertain to my degree are only offered every two to three semesters. Not good.

33. I would like to see later library hours. I would also like to see the HigherOne ATM machine moved to the centennial center where the RCB bank ATM is located as it currently stands students can only access the higher one atm during library hours. If the library is closed we cannot get cash. If we use a non-Higher One ATM we incur a \$2.50 fee per transaction. Please move the Higher One ATM.

34. I really enjoy the on-campus staff. They have been quite helpful with the entire enrollment process and for building my confidence to achieve the goals I have set in place for myself.

35. Although I love RSU I am disappointed in it. I chose this school so that I could take advantage of the Phillips 66 internship program but that has not worked out for me. I was also disappointed in how few there are classes offered at the Bartlesville campus.

36. Had a lot of problems when I dropped out. Planned on coming back, but with lack of communication on rsu part I plan on attending another college.

37. Please offer more anthropology courses and work towards offering that degree; RSU needs to catch up when it comes to that field of study. Some schools even offer Sociology/Anthropology as a dual degree, and it would not be too challenging to make that happen here.

38. Athletics is ridiculous at a University that serves a specific need to people who would not be able to attend other area schools. Building dorms to make money and tearing down the Nature conservatory is typical political irrationality.

39. Bring child care back! It would make life so much easier. I need a school that wants me to succeed even if i have children.

40. As a non traditional student I feel like my needs are not met - I attend Bartlesville campus - haven't been in school for 20 plus years, I am a mom, a wife and a employee - I am pulled in many different directions and although I can handle it all it would be nice to have a person on staff that handles the needs of these types of students - we have enough stress trying to wear many hats and the decision to go back to school is a big investment...we want our education, we are focused, we have a plan and I think it would be appreciated to have someone on staff that recognized that this type of student is handled differently than a 18-20ish year old - our needs are quite different and I would like to feel that we are valued, most of us have been to school prior to attending RSU and we may be taking classes we don't need or taking classes in

the wrong order that will prevent us from taking classes that we need for our major because of pre recs that may have been missed or we misinterpreted in the degree plan- someone to help non traditional students stay on the right path would be appreciated.

