

**Item Frequency Report** [Filter Results](#)

**2014 Student Satisfaction Survey**

1. Please rate each of the following items with respect to how *important* it is to you.

**Response  
Percent    Response  
Total**

Academic calendar for this college (e.g. Semester or quarter system)

<b>Very Great Importance</b>		<b>44%</b>	<b>151</b>
<b>Great Importance</b>		<b>36%</b>	<b>123</b>
<b>Moderate Importance</b>		<b>16%</b>	<b>56</b>
<b>Little Importance</b>		<b>3%</b>	<b>9</b>
<b>No Importance</b>		<b>2%</b>	<b>6</b>
<b>Total Responses</b>		<b>345</b>	

Academic probation and suspension policies

<b>Very Great Importance</b>		<b>18%</b>	<b>62</b>
<b>Great Importance</b>		<b>21%</b>	<b>73</b>
<b>Moderate Importance</b>		<b>33%</b>	<b>113</b>
<b>Little Importance</b>		<b>16%</b>	<b>56</b>
<b>No Importance</b>		<b>11%</b>	<b>39</b>
<b>Total Responses</b>		<b>343</b>	

Accuracy of college information you received before enrolling

<b>Very Great Importance</b>		<b>61%</b>	<b>209</b>
<b>Great Importance</b>		<b>26%</b>	<b>89</b>
<b>Moderate Importance</b>		<b>12%</b>	<b>40</b>
<b>Little Importance</b>		<b>1%</b>	<b>4</b>
<b>No Importance</b>		<b>1%</b>	<b>2</b>
<b>Total Responses</b>		<b>344</b>	

Attitude of the college non-teaching staff toward students

<b>Very Great Importance</b>		<b>50%</b>	<b>171</b>
<b>Great Importance</b>		<b>32%</b>	<b>109</b>
<b>Moderate Importance</b>		<b>14%</b>	<b>48</b>
<b>Little Importance</b>		<b>4%</b>	<b>13</b>
<b>No Importance</b>		<b>1%</b>	<b>2</b>
<b>Total Responses</b>		<b>343</b>	

Attitude of the faculty toward students

<b>Very Great Importance</b>		<b>75%</b>	<b>258</b>
<b>Great Importance</b>		<b>22%</b>	<b>75</b>
<b>Moderate Importance</b>		<b>3%</b>	<b>10</b>

<b>Little Importance</b>		<b>0%</b>	<b>0</b>
<b>No Importance</b>		<b>0%</b>	<b>1</b>
		<b>Total Responses</b>	<b>344</b>
Availability of computers when you need them			
<b>Very Great Importance</b>		<b>54%</b>	<b>185</b>
<b>Great Importance</b>		<b>25%</b>	<b>86</b>
<b>Moderate Importance</b>		<b>12%</b>	<b>42</b>
<b>Little Importance</b>		<b>3%</b>	<b>12</b>
<b>No Importance</b>		<b>6%</b>	<b>19</b>
		<b>Total Responses</b>	<b>344</b>
Availability of financial information prior to enrolling			
<b>Very Great Importance</b>		<b>67%</b>	<b>229</b>
<b>Great Importance</b>		<b>21%</b>	<b>72</b>
<b>Moderate Importance</b>		<b>8%</b>	<b>27</b>
<b>Little Importance</b>		<b>3%</b>	<b>9</b>
<b>No Importance</b>		<b>2%</b>	<b>6</b>
		<b>Total Responses</b>	<b>343</b>
Availability of student housing			
<b>Very Great Importance</b>		<b>15%</b>	<b>50</b>
<b>Great Importance</b>		<b>11%</b>	<b>37</b>
<b>Moderate Importance</b>		<b>18%</b>	<b>62</b>
<b>Little Importance</b>		<b>11%</b>	<b>38</b>
<b>No Importance</b>		<b>45%</b>	<b>155</b>
		<b>Total Responses</b>	<b>342</b>
Availability of the courses you want at times you can take them			
<b>Very Great Importance</b>		<b>77%</b>	<b>265</b>
<b>Great Importance</b>		<b>17%</b>	<b>57</b>
<b>Moderate Importance</b>		<b>5%</b>	<b>16</b>
<b>Little Importance</b>		<b>0%</b>	<b>1</b>
<b>No Importance</b>		<b>1%</b>	<b>3</b>
		<b>Total Responses</b>	<b>342</b>
Availability of your advisor			
<b>Very Great Importance</b>		<b>54%</b>	<b>185</b>
<b>Great Importance</b>		<b>29%</b>	<b>100</b>
<b>Moderate Importance</b>		<b>14%</b>	<b>49</b>
<b>Little Importance</b>		<b>2%</b>	<b>6</b>
<b>No Importance</b>		<b>1%</b>	<b>3</b>
		<b>Total Responses</b>	<b>343</b>

Billing and fee payment procedures				
<b>Very Great Importance</b>		<b>49%</b>	<b>169</b>	
<b>Great Importance</b>		<b>28%</b>	<b>97</b>	
<b>Moderate Importance</b>		<b>17%</b>	<b>57</b>	
<b>Little Importance</b>		<b>4%</b>	<b>12</b>	
<b>No Importance</b>		<b>2%</b>	<b>7</b>	
				<b>Total Responses 342</b>
Campus bookstore				
<b>Very Great Importance</b>		<b>38%</b>	<b>129</b>	
<b>Great Importance</b>		<b>29%</b>	<b>99</b>	
<b>Moderate Importance</b>		<b>24%</b>	<b>82</b>	
<b>Little Importance</b>		<b>4%</b>	<b>15</b>	
<b>No Importance</b>		<b>5%</b>	<b>16</b>	
				<b>Total Responses 341</b>
Campus media (student newspaper, campus radio, etc.)				
<b>Very Great Importance</b>		<b>10%</b>	<b>35</b>	
<b>Great Importance</b>		<b>16%</b>	<b>55</b>	
<b>Moderate Importance</b>		<b>25%</b>	<b>87</b>	
<b>Little Importance</b>		<b>24%</b>	<b>81</b>	
<b>No Importance</b>		<b>25%</b>	<b>84</b>	
				<b>Total Responses 342</b>
Class size relative to the type of course				
<b>Very Great Importance</b>		<b>35%</b>	<b>119</b>	
<b>Great Importance</b>		<b>24%</b>	<b>84</b>	
<b>Moderate Importance</b>		<b>29%</b>	<b>98</b>	
<b>Little Importance</b>		<b>6%</b>	<b>20</b>	
<b>No Importance</b>		<b>6%</b>	<b>22</b>	
				<b>Total Responses 343</b>
Classroom facilities				
<b>Very Great Importance</b>		<b>40%</b>	<b>138</b>	
<b>Great Importance</b>		<b>30%</b>	<b>104</b>	
<b>Moderate Importance</b>		<b>21%</b>	<b>72</b>	
<b>Little Importance</b>		<b>3%</b>	<b>10</b>	
<b>No Importance</b>		<b>6%</b>	<b>20</b>	
				<b>Total Responses 344</b>
Computer labs				
<b>Very Great Importance</b>		<b>43%</b>	<b>146</b>	
<b>Great Importance</b>		<b>26%</b>	<b>90</b>	

<b>Moderate Importance</b>		<b>20%</b>	<b>70</b>
<b>Little Importance</b>		<b>3%</b>	<b>12</b>
<b>No Importance</b>		<b>7%</b>	<b>25</b>
		<b>Total Responses</b>	<b>343</b>
Concern for you as an individual			
<b>Very Great Importance</b>		<b>58%</b>	<b>197</b>
<b>Great Importance</b>		<b>30%</b>	<b>102</b>
<b>Moderate Importance</b>		<b>11%</b>	<b>37</b>
<b>Little Importance</b>		<b>1%</b>	<b>5</b>
<b>No Importance</b>		<b>0%</b>	<b>1</b>
		<b>Total Responses</b>	<b>342</b>
Course content in your major field			
<b>Very Great Importance</b>		<b>72%</b>	<b>244</b>
<b>Great Importance</b>		<b>23%</b>	<b>78</b>
<b>Moderate Importance</b>		<b>4%</b>	<b>13</b>
<b>Little Importance</b>		<b>1%</b>	<b>2</b>
<b>No Importance</b>		<b>1%</b>	<b>3</b>
		<b>Total Responses</b>	<b>340</b>
Expand athletic facilities			
<b>Very Great Importance</b>		<b>14%</b>	<b>47</b>
<b>Great Importance</b>		<b>9%</b>	<b>29</b>
<b>Moderate Importance</b>		<b>20%</b>	<b>67</b>
<b>Little Importance</b>		<b>16%</b>	<b>56</b>
<b>No Importance</b>		<b>42%</b>	<b>142</b>
		<b>Total Responses</b>	<b>341</b>
Flexibility to design your own program of study			
<b>Very Great Importance</b>		<b>43%</b>	<b>147</b>
<b>Great Importance</b>		<b>30%</b>	<b>104</b>
<b>Moderate Importance</b>		<b>20%</b>	<b>70</b>
<b>Little Importance</b>		<b>4%</b>	<b>14</b>
<b>No Importance</b>		<b>2%</b>	<b>7</b>
		<b>Total Responses</b>	<b>342</b>
General admission procedures			
<b>Very Great Importance</b>		<b>40%</b>	<b>134</b>
<b>Great Importance</b>		<b>35%</b>	<b>118</b>
<b>Moderate Importance</b>		<b>21%</b>	<b>70</b>
<b>Little Importance</b>		<b>3%</b>	<b>9</b>
<b>No Importance</b>		<b>2%</b>	<b>8</b>

		<b>Total Responses</b>	<b>339</b>
General condition of buildings and grounds			
<b>Very Great Importance</b>		<b>36%</b>	<b>122</b>
<b>Great Importance</b>		<b>36%</b>	<b>121</b>
<b>Moderate Importance</b>		<b>21%</b>	<b>71</b>
<b>Little Importance</b>		<b>4%</b>	<b>13</b>
<b>No Importance</b>		<b>3%</b>	<b>10</b>
		<b>Total Responses</b>	<b>337</b>
General registration procedures			
<b>Very Great Importance</b>		<b>39%</b>	<b>133</b>
<b>Great Importance</b>		<b>37%</b>	<b>125</b>
<b>Moderate Importance</b>		<b>22%</b>	<b>74</b>
<b>Little Importance</b>		<b>1%</b>	<b>5</b>
<b>No Importance</b>		<b>1%</b>	<b>3</b>
		<b>Total Responses</b>	<b>340</b>
Having athletic teams			
<b>Very Great Importance</b>		<b>14%</b>	<b>48</b>
<b>Great Importance</b>		<b>15%</b>	<b>52</b>
<b>Moderate Importance</b>		<b>21%</b>	<b>71</b>
<b>Little Importance</b>		<b>12%</b>	<b>42</b>
<b>No Importance</b>		<b>38%</b>	<b>130</b>
		<b>Total Responses</b>	<b>343</b>
Laboratory facilities			
<b>Very Great Importance</b>		<b>35%</b>	<b>120</b>
<b>Great Importance</b>		<b>28%</b>	<b>96</b>
<b>Moderate Importance</b>		<b>21%</b>	<b>71</b>
<b>Little Importance</b>		<b>6%</b>	<b>20</b>
<b>No Importance</b>		<b>10%</b>	<b>34</b>
		<b>Total Responses</b>	<b>341</b>
Opportunities for personal involvement in campus activities			
<b>Very Great Importance</b>		<b>20%</b>	<b>67</b>
<b>Great Importance</b>		<b>24%</b>	<b>82</b>
<b>Moderate Importance</b>		<b>28%</b>	<b>95</b>
<b>Little Importance</b>		<b>12%</b>	<b>40</b>
<b>No Importance</b>		<b>16%</b>	<b>54</b>
		<b>Total Responses</b>	<b>338</b>
Opportunities for student employment			

<b>Very Great Importance</b>		<b>32%</b>	<b>109</b>
<b>Great Importance</b>		<b>22%</b>	<b>74</b>
<b>Moderate Importance</b>		<b>23%</b>	<b>79</b>
<b>Little Importance</b>		<b>8%</b>	<b>27</b>
<b>No Importance</b>		<b>15%</b>	<b>52</b>
		<b>Total Responses</b>	<b>341</b>
Out-of-class availability of your instructors			
<b>Very Great Importance</b>		<b>39%</b>	<b>133</b>
<b>Great Importance</b>		<b>34%</b>	<b>116</b>
<b>Moderate Importance</b>		<b>23%</b>	<b>80</b>
<b>Little Importance</b>		<b>3%</b>	<b>9</b>
<b>No Importance</b>		<b>1%</b>	<b>5</b>
		<b>Total Responses</b>	<b>343</b>
Personal security/safety at this campus			
<b>Very Great Importance</b>		<b>54%</b>	<b>183</b>
<b>Great Importance</b>		<b>25%</b>	<b>85</b>
<b>Moderate Importance</b>		<b>16%</b>	<b>55</b>
<b>Little Importance</b>		<b>1%</b>	<b>4</b>
<b>No Importance</b>		<b>4%</b>	<b>12</b>
		<b>Total Responses</b>	<b>339</b>
Preparation you are receiving for your future occupation			
<b>Very Great Importance</b>		<b>73%</b>	<b>245</b>
<b>Great Importance</b>		<b>19%</b>	<b>64</b>
<b>Moderate Importance</b>		<b>7%</b>	<b>22</b>
<b>Little Importance</b>		<b>0%</b>	<b>0</b>
<b>No Importance</b>		<b>1%</b>	<b>4</b>
		<b>Total Responses</b>	<b>335</b>
Purposes for which student activity fees are used			
<b>Very Great Importance</b>		<b>53%</b>	<b>181</b>
<b>Great Importance</b>		<b>29%</b>	<b>100</b>
<b>Moderate Importance</b>		<b>13%</b>	<b>44</b>
<b>Little Importance</b>		<b>3%</b>	<b>9</b>
<b>No Importance</b>		<b>2%</b>	<b>8</b>
		<b>Total Responses</b>	<b>342</b>
Quality of instruction in your major field			
<b>Very Great Importance</b>		<b>79%</b>	<b>269</b>
<b>Great Importance</b>		<b>17%</b>	<b>58</b>
<b>Moderate Importance</b>		<b>4%</b>	<b>13</b>

<b>Little Importance</b>		<b>0%</b>	<b>0</b>
<b>No Importance</b>		<b>1%</b>	<b>2</b>
		<b>Total Responses</b>	<b>342</b>
Racial harmony at this college			
<b>Very Great Importance</b>		<b>45%</b>	<b>155</b>
<b>Great Importance</b>		<b>23%</b>	<b>79</b>
<b>Moderate Importance</b>		<b>19%</b>	<b>66</b>
<b>Little Importance</b>		<b>3%</b>	<b>11</b>
<b>No Importance</b>		<b>9%</b>	<b>31</b>
		<b>Total Responses</b>	<b>342</b>
Religious activities and programs			
<b>Very Great Importance</b>		<b>22%</b>	<b>76</b>
<b>Great Importance</b>		<b>16%</b>	<b>56</b>
<b>Moderate Importance</b>		<b>28%</b>	<b>95</b>
<b>Little Importance</b>		<b>8%</b>	<b>27</b>
<b>No Importance</b>		<b>26%</b>	<b>88</b>
		<b>Total Responses</b>	<b>342</b>
Residence hall rules and regulations			
<b>Very Great Importance</b>		<b>15%</b>	<b>50</b>
<b>Great Importance</b>		<b>17%</b>	<b>56</b>
<b>Moderate Importance</b>		<b>20%</b>	<b>69</b>
<b>Little Importance</b>		<b>10%</b>	<b>34</b>
<b>No Importance</b>		<b>38%</b>	<b>128</b>
		<b>Total Responses</b>	<b>337</b>
Rules governing student conduct at this college			
<b>Very Great Importance</b>		<b>30%</b>	<b>103</b>
<b>Great Importance</b>		<b>25%</b>	<b>84</b>
<b>Moderate Importance</b>		<b>29%</b>	<b>98</b>
<b>Little Importance</b>		<b>8%</b>	<b>27</b>
<b>No Importance</b>		<b>8%</b>	<b>26</b>
		<b>Total Responses</b>	<b>338</b>
Student government			
<b>Very Great Importance</b>		<b>15%</b>	<b>52</b>
<b>Great Importance</b>		<b>21%</b>	<b>73</b>
<b>Moderate Importance</b>		<b>26%</b>	<b>87</b>
<b>Little Importance</b>		<b>13%</b>	<b>45</b>
<b>No Importance</b>		<b>25%</b>	<b>84</b>

		<b>Total Responses</b>	<b>341</b>
Student union/community center			
<b>Very Great Importance</b>		<b>19%</b>	<b>64</b>
<b>Great Importance</b>		<b>25%</b>	<b>86</b>
<b>Moderate Importance</b>		<b>27%</b>	<b>93</b>
<b>Little Importance</b>		<b>10%</b>	<b>34</b>
<b>No Importance</b>		<b>18%</b>	<b>62</b>
		<b>Total Responses</b>	<b>339</b>
Student voice in college policies			
<b>Very Great Importance</b>		<b>33%</b>	<b>114</b>
<b>Great Importance</b>		<b>30%</b>	<b>103</b>
<b>Moderate Importance</b>		<b>24%</b>	<b>81</b>
<b>Little Importance</b>		<b>5%</b>	<b>18</b>
<b>No Importance</b>		<b>7%</b>	<b>25</b>
		<b>Total Responses</b>	<b>341</b>
Study areas			
<b>Very Great Importance</b>		<b>42%</b>	<b>142</b>
<b>Great Importance</b>		<b>24%</b>	<b>81</b>
<b>Moderate Importance</b>		<b>20%</b>	<b>68</b>
<b>Little Importance</b>		<b>5%</b>	<b>16</b>
<b>No Importance</b>		<b>8%</b>	<b>28</b>
		<b>Total Responses</b>	<b>335</b>
Value of the information provided by you advisor			
<b>Very Great Importance</b>		<b>67%</b>	<b>230</b>
<b>Great Importance</b>		<b>23%</b>	<b>79</b>
<b>Moderate Importance</b>		<b>8%</b>	<b>27</b>
<b>Little Importance</b>		<b>1%</b>	<b>2</b>
<b>No Importance</b>		<b>1%</b>	<b>3</b>
		<b>Total Responses</b>	<b>341</b>
Variety of courses offered at this college			
<b>Very Great Importance</b>		<b>74%</b>	<b>253</b>
<b>Great Importance</b>		<b>19%</b>	<b>65</b>
<b>Moderate Importance</b>		<b>5%</b>	<b>18</b>
<b>Little Importance</b>		<b>1%</b>	<b>2</b>
<b>No Importance</b>		<b>1%</b>	<b>4</b>
		<b>Total Responses</b>	<b>342</b>
2. Now please rate the following items with respect to how <i>satisfied</i> you are with each.		<b>Response Percent</b>	<b>Response Total</b>

Academic calendar for this college (e.g. Semester or quarter system)			
<b>Very Satisfied</b>		<b>39%</b>	<b>114</b>
<b>Mostly Satisfied</b>		<b>29%</b>	<b>86</b>
<b>Satisfied</b>		<b>24%</b>	<b>70</b>
<b>Somewhat Satisfied</b>		<b>7%</b>	<b>22</b>
<b>Not At All Satisfied</b>		<b>1%</b>	<b>4</b>
		<b>Total Responses</b>	<b>296</b>
Academic probation and suspension policies			
<b>Very Satisfied</b>		<b>26%</b>	<b>76</b>
<b>Mostly Satisfied</b>		<b>20%</b>	<b>60</b>
<b>Satisfied</b>		<b>47%</b>	<b>140</b>
<b>Somewhat Satisfied</b>		<b>5%</b>	<b>14</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>5</b>
		<b>Total Responses</b>	<b>295</b>
Accuracy of college information you received before enrolling			
<b>Very Satisfied</b>		<b>27%</b>	<b>79</b>
<b>Mostly Satisfied</b>		<b>24%</b>	<b>70</b>
<b>Satisfied</b>		<b>32%</b>	<b>93</b>
<b>Somewhat Satisfied</b>		<b>13%</b>	<b>37</b>
<b>Not At All Satisfied</b>		<b>5%</b>	<b>14</b>
		<b>Total Responses</b>	<b>293</b>
Attitude of the college non-teaching staff toward students			
<b>Very Satisfied</b>		<b>31%</b>	<b>92</b>
<b>Mostly Satisfied</b>		<b>20%</b>	<b>60</b>
<b>Satisfied</b>		<b>30%</b>	<b>89</b>
<b>Somewhat Satisfied</b>		<b>12%</b>	<b>36</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>20</b>
		<b>Total Responses</b>	<b>297</b>
Attitude of the faculty toward students			
<b>Very Satisfied</b>		<b>37%</b>	<b>111</b>
<b>Mostly Satisfied</b>		<b>27%</b>	<b>81</b>
<b>Satisfied</b>		<b>20%</b>	<b>59</b>
<b>Somewhat Satisfied</b>		<b>13%</b>	<b>38</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>9</b>
		<b>Total Responses</b>	<b>298</b>
Availability of computers when you need them			
<b>Very Satisfied</b>		<b>41%</b>	<b>122</b>
<b>Mostly Satisfied</b>		<b>25%</b>	<b>74</b>

<b>Satisfied</b>		<b>24%</b>	<b>72</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>18</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>8</b>
		<b>Total Responses</b>	<b>294</b>
Availability of financial information prior to enrolling			
<b>Very Satisfied</b>		<b>26%</b>	<b>76</b>
<b>Mostly Satisfied</b>		<b>24%</b>	<b>72</b>
<b>Satisfied</b>		<b>30%</b>	<b>89</b>
<b>Somewhat Satisfied</b>		<b>13%</b>	<b>38</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>20</b>
		<b>Total Responses</b>	<b>295</b>
Availability of student housing			
<b>Very Satisfied</b>		<b>21%</b>	<b>60</b>
<b>Mostly Satisfied</b>		<b>13%</b>	<b>37</b>
<b>Satisfied</b>		<b>54%</b>	<b>156</b>
<b>Somewhat Satisfied</b>		<b>8%</b>	<b>24</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>13</b>
		<b>Total Responses</b>	<b>290</b>
Availability of the courses you want at times you can take them			
<b>Very Satisfied</b>		<b>22%</b>	<b>64</b>
<b>Mostly Satisfied</b>		<b>22%</b>	<b>64</b>
<b>Satisfied</b>		<b>20%</b>	<b>60</b>
<b>Somewhat Satisfied</b>		<b>23%</b>	<b>68</b>
<b>Not At All Satisfied</b>		<b>13%</b>	<b>38</b>
		<b>Total Responses</b>	<b>294</b>
Availability of your advisor			
<b>Very Satisfied</b>		<b>36%</b>	<b>108</b>
<b>Mostly Satisfied</b>		<b>25%</b>	<b>74</b>
<b>Satisfied</b>		<b>26%</b>	<b>76</b>
<b>Somewhat Satisfied</b>		<b>8%</b>	<b>24</b>
<b>Not At All Satisfied</b>		<b>5%</b>	<b>14</b>
		<b>Total Responses</b>	<b>296</b>
Billing and fee payment procedures			
<b>Very Satisfied</b>		<b>26%</b>	<b>77</b>
<b>Mostly Satisfied</b>		<b>20%</b>	<b>58</b>
<b>Satisfied</b>		<b>39%</b>	<b>114</b>
<b>Somewhat Satisfied</b>		<b>9%</b>	<b>28</b>
<b>Not At All Satisfied</b>		<b>6%</b>	<b>18</b>

		<b>Total Responses</b>	<b>295</b>
Campus bookstore			
<b>Very Satisfied</b>		<b>24%</b>	<b>71</b>
<b>Mostly Satisfied</b>		<b>16%</b>	<b>48</b>
<b>Satisfied</b>		<b>35%</b>	<b>104</b>
<b>Somewhat Satisfied</b>		<b>14%</b>	<b>42</b>
<b>Not At All Satisfied</b>		<b>10%</b>	<b>28</b>
		<b>Total Responses</b>	<b>293</b>
Campus media (student newspaper, campus radio, etc.)			
<b>Very Satisfied</b>		<b>19%</b>	<b>56</b>
<b>Mostly Satisfied</b>		<b>16%</b>	<b>46</b>
<b>Satisfied</b>		<b>54%</b>	<b>159</b>
<b>Somewhat Satisfied</b>		<b>8%</b>	<b>23</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>8</b>
		<b>Total Responses</b>	<b>292</b>
Class size relative to the type of course			
<b>Very Satisfied</b>		<b>41%</b>	<b>121</b>
<b>Mostly Satisfied</b>		<b>23%</b>	<b>68</b>
<b>Satisfied</b>		<b>32%</b>	<b>95</b>
<b>Somewhat Satisfied</b>		<b>3%</b>	<b>10</b>
<b>Not At All Satisfied</b>		<b>0%</b>	<b>1</b>
		<b>Total Responses</b>	<b>295</b>
Classroom facilities			
<b>Very Satisfied</b>		<b>36%</b>	<b>106</b>
<b>Mostly Satisfied</b>		<b>23%</b>	<b>68</b>
<b>Satisfied</b>		<b>33%</b>	<b>99</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>19</b>
<b>Not At All Satisfied</b>		<b>1%</b>	<b>4</b>
		<b>Total Responses</b>	<b>296</b>
Computer labs			
<b>Very Satisfied</b>		<b>36%</b>	<b>108</b>
<b>Mostly Satisfied</b>		<b>22%</b>	<b>65</b>
<b>Satisfied</b>		<b>32%</b>	<b>96</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>17</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>10</b>
		<b>Total Responses</b>	<b>296</b>
Concern for you as an individual			
<b>Very Satisfied</b>		<b>32%</b>	<b>95</b>

<b>Mostly Satisfied</b>		<b>27%</b>	<b>78</b>
<b>Satisfied</b>		<b>26%</b>	<b>75</b>
<b>Somewhat Satisfied</b>		<b>11%</b>	<b>31</b>
<b>Not At All Satisfied</b>		<b>5%</b>	<b>15</b>
		<b>Total Responses</b>	<b>294</b>
Course content in your major field			
<b>Very Satisfied</b>		<b>29%</b>	<b>86</b>
<b>Mostly Satisfied</b>		<b>29%</b>	<b>86</b>
<b>Satisfied</b>		<b>26%</b>	<b>77</b>
<b>Somewhat Satisfied</b>		<b>11%</b>	<b>31</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>13</b>
		<b>Total Responses</b>	<b>293</b>
Expand athletic facilities			
<b>Very Satisfied</b>		<b>21%</b>	<b>61</b>
<b>Mostly Satisfied</b>		<b>11%</b>	<b>32</b>
<b>Satisfied</b>		<b>53%</b>	<b>155</b>
<b>Somewhat Satisfied</b>		<b>8%</b>	<b>23</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>19</b>
		<b>Total Responses</b>	<b>290</b>
Flexibility to design your own program of study			
<b>Very Satisfied</b>		<b>21%</b>	<b>62</b>
<b>Mostly Satisfied</b>		<b>23%</b>	<b>67</b>
<b>Satisfied</b>		<b>36%</b>	<b>107</b>
<b>Somewhat Satisfied</b>		<b>14%</b>	<b>42</b>
<b>Not At All Satisfied</b>		<b>5%</b>	<b>16</b>
		<b>Total Responses</b>	<b>294</b>
General admission procedures			
<b>Very Satisfied</b>		<b>29%</b>	<b>85</b>
<b>Mostly Satisfied</b>		<b>24%</b>	<b>72</b>
<b>Satisfied</b>		<b>38%</b>	<b>113</b>
<b>Somewhat Satisfied</b>		<b>5%</b>	<b>15</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>12</b>
		<b>Total Responses</b>	<b>297</b>
General condition of buildings and grounds			
<b>Very Satisfied</b>		<b>29%</b>	<b>86</b>
<b>Mostly Satisfied</b>		<b>26%</b>	<b>75</b>
<b>Satisfied</b>		<b>35%</b>	<b>104</b>

<b>Somewhat Satisfied</b>		<b>7%</b>	<b>22</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>7</b>
		<b>Total Responses</b>	<b>294</b>
General registration procedures			
<b>Very Satisfied</b>		<b>29%</b>	<b>86</b>
<b>Mostly Satisfied</b>		<b>23%</b>	<b>68</b>
<b>Satisfied</b>		<b>39%</b>	<b>116</b>
<b>Somewhat Satisfied</b>		<b>5%</b>	<b>16</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>8</b>
		<b>Total Responses</b>	<b>294</b>
Having athletic teams			
<b>Very Satisfied</b>		<b>22%</b>	<b>63</b>
<b>Mostly Satisfied</b>		<b>17%</b>	<b>49</b>
<b>Satisfied</b>		<b>51%</b>	<b>148</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>17</b>
<b>Not At All Satisfied</b>		<b>5%</b>	<b>14</b>
		<b>Total Responses</b>	<b>291</b>
Laboratory facilities			
<b>Very Satisfied</b>		<b>22%</b>	<b>65</b>
<b>Mostly Satisfied</b>		<b>19%</b>	<b>57</b>
<b>Satisfied</b>		<b>45%</b>	<b>132</b>
<b>Somewhat Satisfied</b>		<b>10%</b>	<b>29</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>11</b>
		<b>Total Responses</b>	<b>294</b>
Opportunities for personal involvement in campus activities			
<b>Very Satisfied</b>		<b>23%</b>	<b>68</b>
<b>Mostly Satisfied</b>		<b>20%</b>	<b>60</b>
<b>Satisfied</b>		<b>46%</b>	<b>135</b>
<b>Somewhat Satisfied</b>		<b>8%</b>	<b>24</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>7</b>
		<b>Total Responses</b>	<b>294</b>
Opportunities for student employment			
<b>Very Satisfied</b>		<b>22%</b>	<b>65</b>
<b>Mostly Satisfied</b>		<b>18%</b>	<b>54</b>
<b>Satisfied</b>		<b>44%</b>	<b>129</b>
<b>Somewhat Satisfied</b>		<b>10%</b>	<b>29</b>
<b>Not At All Satisfied</b>		<b>5%</b>	<b>15</b>
		<b>Total Responses</b>	<b>292</b>

Out-of-class availability of your instructors

<b>Very Satisfied</b>		<b>29%</b>	<b>84</b>
<b>Mostly Satisfied</b>		<b>26%</b>	<b>77</b>
<b>Satisfied</b>		<b>30%</b>	<b>87</b>
<b>Somewhat Satisfied</b>		<b>12%</b>	<b>34</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>10</b>
<b>Total Responses</b>		<b>292</b>	

Personal security/safety at this campus

<b>Very Satisfied</b>		<b>39%</b>	<b>115</b>
<b>Mostly Satisfied</b>		<b>27%</b>	<b>79</b>
<b>Satisfied</b>		<b>28%</b>	<b>81</b>
<b>Somewhat Satisfied</b>		<b>4%</b>	<b>13</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>5</b>
<b>Total Responses</b>		<b>293</b>	

Preparation you are receiving for your future occupation

<b>Very Satisfied</b>		<b>28%</b>	<b>83</b>
<b>Mostly Satisfied</b>		<b>26%</b>	<b>75</b>
<b>Satisfied</b>		<b>30%</b>	<b>89</b>
<b>Somewhat Satisfied</b>		<b>13%</b>	<b>37</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>10</b>
<b>Total Responses</b>		<b>294</b>	

Purposes for which student activity fees are used

<b>Very Satisfied</b>		<b>17%</b>	<b>49</b>
<b>Mostly Satisfied</b>		<b>13%</b>	<b>38</b>
<b>Satisfied</b>		<b>39%</b>	<b>113</b>
<b>Somewhat Satisfied</b>		<b>19%</b>	<b>57</b>
<b>Not At All Satisfied</b>		<b>12%</b>	<b>36</b>
<b>Total Responses</b>		<b>293</b>	

Quality of instruction in your major field

<b>Very Satisfied</b>		<b>32%</b>	<b>95</b>
<b>Mostly Satisfied</b>		<b>31%</b>	<b>91</b>
<b>Satisfied</b>		<b>28%</b>	<b>81</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>18</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>9</b>
<b>Total Responses</b>		<b>294</b>	

Racial harmony at this college

<b>Very Satisfied</b>		<b>35%</b>	<b>103</b>
<b>Mostly Satisfied</b>		<b>26%</b>	<b>76</b>

<b>Satisfied</b>		<b>36%</b>	<b>107</b>
<b>Somewhat Satisfied</b>		<b>2%</b>	<b>5</b>
<b>Not At All Satisfied</b>		<b>1%</b>	<b>4</b>
		<b>Total Responses</b>	<b>295</b>
Religious activities and programs			
<b>Very Satisfied</b>		<b>23%</b>	<b>68</b>
<b>Mostly Satisfied</b>		<b>17%</b>	<b>50</b>
<b>Satisfied</b>		<b>49%</b>	<b>144</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>17</b>
<b>Not At All Satisfied</b>		<b>4%</b>	<b>13</b>
		<b>Total Responses</b>	<b>292</b>
Residence hall rules and regulations			
<b>Very Satisfied</b>		<b>22%</b>	<b>63</b>
<b>Mostly Satisfied</b>		<b>16%</b>	<b>46</b>
<b>Satisfied</b>		<b>54%</b>	<b>156</b>
<b>Somewhat Satisfied</b>		<b>5%</b>	<b>14</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>10</b>
		<b>Total Responses</b>	<b>289</b>
Rules governing student conduct at this college			
<b>Very Satisfied</b>		<b>27%</b>	<b>78</b>
<b>Mostly Satisfied</b>		<b>18%</b>	<b>54</b>
<b>Satisfied</b>		<b>49%</b>	<b>142</b>
<b>Somewhat Satisfied</b>		<b>4%</b>	<b>13</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>5</b>
		<b>Total Responses</b>	<b>292</b>
Student government			
<b>Very Satisfied</b>		<b>20%</b>	<b>58</b>
<b>Mostly Satisfied</b>		<b>16%</b>	<b>47</b>
<b>Satisfied</b>		<b>52%</b>	<b>152</b>
<b>Somewhat Satisfied</b>		<b>9%</b>	<b>26</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>8</b>
		<b>Total Responses</b>	<b>291</b>
Student union/community center			
<b>Very Satisfied</b>		<b>20%</b>	<b>58</b>
<b>Mostly Satisfied</b>		<b>19%</b>	<b>57</b>
<b>Satisfied</b>		<b>52%</b>	<b>153</b>
<b>Somewhat Satisfied</b>		<b>6%</b>	<b>17</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>8</b>

		<b>Total Responses</b>	<b>293</b>
Student voice in college policies			
<b>Very Satisfied</b>		<b>19%</b>	<b>56</b>
<b>Mostly Satisfied</b>		<b>15%</b>	<b>43</b>
<b>Satisfied</b>		<b>49%</b>	<b>144</b>
<b>Somewhat Satisfied</b>		<b>10%</b>	<b>30</b>
<b>Not At All Satisfied</b>		<b>7%</b>	<b>20</b>
		<b>Total Responses</b>	<b>293</b>
Study areas			
<b>Very Satisfied</b>		<b>27%</b>	<b>79</b>
<b>Mostly Satisfied</b>		<b>21%</b>	<b>62</b>
<b>Satisfied</b>		<b>42%</b>	<b>122</b>
<b>Somewhat Satisfied</b>		<b>8%</b>	<b>22</b>
<b>Not At All Satisfied</b>		<b>2%</b>	<b>7</b>
		<b>Total Responses</b>	<b>292</b>
Value of the information provided by you advisor			
<b>Very Satisfied</b>		<b>34%</b>	<b>101</b>
<b>Mostly Satisfied</b>		<b>26%</b>	<b>78</b>
<b>Satisfied</b>		<b>29%</b>	<b>85</b>
<b>Somewhat Satisfied</b>		<b>7%</b>	<b>21</b>
<b>Not At All Satisfied</b>		<b>3%</b>	<b>10</b>
		<b>Total Responses</b>	<b>295</b>
Variety of courses offered at this college			
<b>Very Satisfied</b>		<b>24%</b>	<b>70</b>
<b>Mostly Satisfied</b>		<b>24%</b>	<b>70</b>
<b>Satisfied</b>		<b>29%</b>	<b>85</b>
<b>Somewhat Satisfied</b>		<b>17%</b>	<b>50</b>
<b>Not At All Satisfied</b>		<b>6%</b>	<b>17</b>
		<b>Total Responses</b>	<b>292</b>
3. Please select the type of degree you are seeking at RSU.		<b>Response Percent</b>	<b>Response Total</b>
<b>Bachelors</b>		<b>76%</b>	<b>235</b>
<b>Associate</b>		<b>24%</b>	<b>73</b>
		<b>Total Responses</b>	<b>308</b>
4. Please select your classification.		<b>Response Percent</b>	<b>Response Total</b>
<b>Freshman</b>		<b>17%</b>	<b>54</b>
<b>Sophomore</b>		<b>21%</b>	<b>64</b>

<b>Junior</b>		<b>27%</b>	<b>85</b>
<b>Senior</b>		<b>35%</b>	<b>108</b>
<b>Total Responses</b>		<b>311</b>	
5. Please select your status as of Spring 2013.			
		<b>Response Percent</b>	<b>Response Total</b>
<b>Full-time</b>		<b>70%</b>	<b>217</b>
<b>Part-time</b>		<b>30%</b>	<b>91</b>
<b>Total Responses</b>		<b>308</b>	
6. Gender			
		<b>Response Percent</b>	<b>Response Total</b>
<b>Female</b>		<b>72%</b>	<b>218</b>
<b>Male</b>		<b>28%</b>	<b>85</b>
<b>Total Responses</b>		<b>303</b>	
7. Age			
		<b>Response Percent</b>	<b>Response Total</b>
<b>19 or Under</b>		<b>14%</b>	<b>43</b>
<b>20</b>		<b>9%</b>	<b>26</b>
<b>21</b>		<b>8%</b>	<b>23</b>
<b>22</b>		<b>8%</b>	<b>24</b>
<b>23</b>		<b>6%</b>	<b>17</b>
<b>24</b>		<b>3%</b>	<b>9</b>
<b>25 to 29</b>		<b>15%</b>	<b>44</b>
<b>30 to 39</b>		<b>17%</b>	<b>51</b>
<b>40 to 49</b>		<b>13%</b>	<b>39</b>
<b>50 to 59</b>		<b>8%</b>	<b>25</b>
<b>Total Responses</b>		<b>301</b>	
8. Hispanic Ethnicity			
		<b>Response Percent</b>	<b>Response Total</b>
<b>No, am not of Hispanic ethnicity</b>		<b>95%</b>	<b>283</b>
<b>Yes, I am of Hispanic ethnicity</b>		<b>5%</b>	<b>15</b>
<b>Total Responses</b>		<b>298</b>	
9. Race			
		<b>Response Percent</b>	<b>Response Total</b>
<b>American Indian</b>		<b>18%</b>	<b>55</b>
<b>Asian</b>		<b>3%</b>	<b>9</b>
<b>Black</b>		<b>1%</b>	<b>2</b>
<b>White</b>		<b>72%</b>	<b>215</b>



11. is riddled with splintered wood. Whoever chose these rooms for families could never have tried to raise a child in one of these rooms. There is no study area for family housing which would be very valuable for someone like me. Other than that family housing is mostly ignored and it's own little world.

12. some of the things I can not say wither I am satisfied or not, as I do not live on campus, and am not part of the sports team, and have not gone to any game.

My advisors have been rather lazy and rude. My instructors have been friendly but don't seem to take the material they teach very seriously. I've found many typos by instructors in their correspondence and non sequiturs in assignments. I feel

13. if courses here are just as expensive as at a bigger state school the instruction should be just as good. Also I'm disappointed in the availability of classes. Classes necessary for graduation should be offered more frequently so students don't have to delay several semesters to graduate. This may mean making graduation requirements more flexible.

Overall, I am very satisfied with RSU. I think it is the best university. I live over 2 hours away and do most online. I love

14. the way the staff has treated me. They are always helpful with anything I have needed. Proud to be part of RSU. Go Hillcats!!

15. I've enjoyed RSU and hope other people discover it is as well. It's a great school with great opportunities.

16. Many of these do not apply to me as I am strictly an online student. It would be wonderful if the classes I need to graduate next year could be offered so that I can finish my BALA degree.

17. I have enjoyed RSU for the most part, HOWEVER, the poor attitude of those who work in the financial aid department needs to change (Full time staff, not the student workers) or they need to be replaced asap!

I am getting put off by the liberal bias and agenda I have encountered since I started school here. I don't have an issue with differences of opinion but I am getting very annoyed with faculty who use their positions as instructors to push their opinions onto the students or who become abusive. I had a polysci instructor just this morning who put out in class how he thought our whole efforts out in space thru NASA was a waste of time and money and how the Challenger and Columbia space shuttle disasters were proof we "didn't belong out there". He has also accused the Bush Administrations (Both Father and Son) of "Military Adventurism". As a veteran of the military of both periods, I personally found this offensive. I had a certain Composition I teacher who put out last Summer that she considered our War on Terrorism as our "Government's war on their religion". As a veteran of Iraq, I was shaking because I was so pissed when I walked out of her class that day. She also stated one day about how Great Britain controlled both Canada and Australia. NO idea where she got that impression but it's just one sample of some of the misguided bias that crept into her classroom. The

18. following semester last fall, I later had a Composition II teacher who liked to tear his students apart in his classroom to the point I started seeing students skipping showing up to his classroom. Do you know what his parting comments were to us on the last day of his class as we left at the end of the hour? "If we learned anything that semester, it was not to take a Scott Reed course". As I was explaining to another instructor just last week, it added a whole new dimension to the school motto about "it's personal". It's not all bad, I have been more than satisfied with the quality of my History Dept instructors and have decided to continue my education here at RSU. I should not however, have to go into a classroom feeling like I am walking into a minefield or have my beliefs challenged just because someone is standing in front of a podium. It's also seriously annoying when said Comp I teacher always entered the doorway saying Good Morning, Children when I know I was jumping out of airplanes at Ft Bragg, NC when she was still in her diapers. I even had one of the younger students turn around one day and look at me and say she felt sorry for me whenever she did that. What am I supposed to say about that?

Kyla Short at the housing office is one of the rudest and incompetent people I've ever seen employed at any institution.

19. She should be replaced at the university's earliest convenience. She is a complete embarrassment to the university and herself.

I think there should be a separation of the Business IT degree. There should be a separate degree for either and together.

20. I wish to do the renewable energy degree but you only allow to come into it with 30 hrs in that field but not a complete degree with it. Josh Patteson

I love this college, but the class schedules need some major improvement. There needs to be more days/times offered for

21. the classes. It is hard to fit all of the classes I need to take in a semester without attending 5 days a week. I have attended another college before this one and I attended 3 days a week for the same amount of credit hours.

Generally I am satisfied with my RSU experience. Although I feel athletics are a waste of money and time, money should

22. be spent on academics not sports. I attend at Bartlesville and find the availability of the courses limited. It seems more geared toward business or nursing. There is one instructor that for the life of me I cannot understand why he is allowed to continue to teach. He teaches business courses such as economics. Enough said!

I attended Northeastern State University and Tulsa Community College before I began taking courses at RSU. I absolutely LOVE RSU. I can honestly say that I've received a much higher quality of education at this institution, in

23. comparison to the others. I also feel a greater sense of belonging and support from the staff and my fellow peers. I think more people in general should become more aware of what RSU can offer them as a student, as a burgeoning professional, and even as a human being. Not enough people know about the wonders of RSU!
24. Get rid of Sodexo.
25. I believe many things are overlooked in the nursing department. The staff attrition indicates something. The instructors are not accountable by the evaluation system. The new instructor is the only one evaluated.

professors rarely respond to emails, and are highly likely to never show up for appointments i have made. parking sucks something awful staff are rude especially the people in admissions and the math department (tubberville) i hate having to take classes i do not need like orientation because the one i took at a different college is not accepted. its crap that online classes are the only classes offered for some courses so i have to take them and you charge me extra for that. is this university of pheonix? no its not so i dont want online classes. if i live off campus what activity fees do you really need from me? the buildings are always dirty and smell bad. the bad weather policy needs work, if there is a foot of snow on the ground and my jeep cannot make it up the hill what good is delaying campus opening an hour going to do? this is my 3rd semester here and so far every semester financial aid has screwed up my account so bad i had to go in person to my academic advisor 4 times to get it fixed. i have been clipped by a car walking to class, the driver was a professor, why cant our police make people slow down? why is mail not delivered to the married dorms during holidays? people who are married with families have kids and bills and need their mail more often then by-weekly during christmas break. but most of all i wonder why people pay to go to a school that charges more than NSU and offers less classes, food options, dorms, and simply has a staff with an i dont care about you attitude. in short RSU sucks and i plan to leave as soon as my significant other graduates and we can get out of our current lease in claremore, this place is a joke no wonder attendance is down, fix things and this place will be great but for now it remains the laughing stock of state schools in Oklahoma

27. The nursing students need more private places to study in the health science building! There are not enough computers for us without walking all across campus to search for some, or private study areas. Otherwise, greatly satisfied with RSU and the nursing program faculty.

First, I love RSU. I am very happy to be a part of the university. I am not an RSU blaster. I speak well of the university to others and feel like I am a member of the RSU "Family." But with all families there are areas that need improvement.

With that upfront allow me to address some issues that I feel are in need of correction: 1) A major concern is the responsiveness of those in financial aid. I have found the director of financial aid to be much less than hospitable - bordering on hostile. 2) The P.O. process for student organizations is so outdated and extremely slow. Very few

28. institutions use POs anymore and many businesses refuse to accept them. They are a thing of the past. We need to update this system desperately. 3) Availability of Capstone courses on a regular schedule that allows a person to graduate in the Fall or Spring. Offering Capstone only in the Spring is not helping with student's graduation schedules. It will force many to stay an extra semester. Meaning an extra semester of housing, fees, etc. It is a bad policy that should be redressed.

29. RSU has the potential to become a quality university. Unfortunately, attending during the growth period has been difficult due to equipment, advisement, facility funding, and class availability.

The financial office in Claremore is very inconsistent and unorganized. It's always a nightmare when I have to deal with them. The bookstore is a complete rip off. Also, the requirement of an RSU specific book is ridiculous when there's no real difference from the original version. Since the store never seems to buy these books back we get stuck with a \$100-\$400 dollar book that we barely used and can't even sell afterwards. Another issue I have is the fees. I understand there needs to be money to have these things, but some of these fees and prices for online courses are ridiculous. Why would one online course cost hundreds of dollars more than another online course? I don't like that I am charged every semester for services I don't use. Especially when I do have a semester where I need them, and I don't see any money being put in to these things to keep their quality up or improve them. Yet we all pay for them every semester.

31. Parking is the main problem I have and have had with every semester but other than that RSU is a great University

Flexibility is an issue, the nursing program is not cohesive to any other part of this institution. Faculty seems to forget that students are not their employees, but their employers. I made the choice to spend my money and time here. I will not  
32. make that choice again for my BSN. The program is so overly concerned with cheating and NCLEX pass rates that they forget that the only way to ensure that is through proper instruction; not which hunts and a halted learning experience for their students.

I wanted a major in Geology and my current major in environmental biology but RSU doesn't offer a 4 year geology program. I might transfer because of this, there is many high paying jobs in the many fields of geology. They pay better  
33. than in environmental biology. It's a shame that RSU will not get the Government grants needed to bring the 4 year geology program to RSU, there is a lot of students that would enroll and I am sure many that would enroll for the course from other colleges.

I do not think that Online only classes should be able to change the test style from unproctored to proctored after 3  
34. weeks of class and after the add/drop period. If tests are going to be proctored, this information MUST be in the course syllabus on the first day of class to give students the opportunity to change classes if needed.

I have been very disappointed with RSU. I do not like the fact that you offer some classes only online. It feels more like you are trying to be some fly by night school, like University of Phoenix or Kaplan. I took one semester online and was never able to talk to any of the professors for my classes one even told us that this was her second job and that she would only talk answer emails M-F 5-9 sometimes it she would not even answer them. After that I decided to start taking in class classes. I am still not satisfied. In one of my classes all we do is watch movies, and its not even a film class  
35. its a business class. You are one of the cheapest universities, but when you can go to OU online for \$20 more a credit hour online where are you going to decided to go? I know I would go to OU. The buildings here are always dirty and stink. Some of the faculty are rude, and the financial aide office nerve seems to know whats going on. I have been going to school here and have always have to go fight with them to get my financial aide fix do to there lack of competence. If I did not have only a few semesters left to graduate I would leave, but since I am worried that most of the classes I took here will not transfer I now feel like I have no choice but to continue going to college here and receive a degree from one of the worst most rated 4 yr colleges in OK. Overall I am very dissatisfied with this university.

I really don't see the need for as much athletics on this campus. There seems to be an overwhelming bias toward athletes and getting new teams when I would like to see more professors and lower class costs. I am also frustrated by the P.O. process with student organizations. It was explained to us that it take about a month in SGA to get a request approved,  
36. 1-2 weeks to get a PO, then they have up to 45 days to pay. That means we can't do anything without 3 months notice. Worse is when we want to use our OWN MONEY that we raised through fundraising. it still takes about 2 months when it would be instantaneous if if were in a personal bank account, or if I used a credit card. Something REALLY needs to be done about this!

I feel like our degree program is undervalued at this university. The liberal arts specifically Psych, Soc, and CC are making great strides in research, and in the community. However, not much recognition comes from that. We are in desperate need of professors for our departement. Also, the process that we have to go through to get something paid  
37. for in a student organization is outdated. The P.O system causes so many headaches for my student organizations. We work to provide services to the community and that reflects positively on RSU. However, at times it is hard to make these events happen because the turn around time for funding and releasing those funds is painfully long. I would like to see RSU look into their P.O process and see if there is another way that we can update this system.

I think way too much money is spent on the athletic department while other extracurricular activities barely have enough money to get through the year. They also have been getting remodels first when other buildings are left to wither. I also  
38. think that their needs to be more transparency in the athletic budget and where the money goes. I've been following it and notice less and less transparency in where exactly the money is. This is wrong.

I am a concurrent student, and I really enjoy taking college courses while still in high school. I also loved all of my professors but one. I definitely would not reccomend Dr. Tuberville to ANYONE! I honestly considered transferring to  
39. TCC because I had such a hard time communicating with her. I tried my hardest, but nearly the class failing at one point of time is a little ridiculous.

I have a problem with the PO process for organizations: ~2-4 weeks to get a request through SGA, 2 weeks to get a  
40. PO, then up to 45 days to get it paid = 2 ♦ - 3 Months do get anything done; to use our own money you take out the SGA time, and it still takes 2 months to use our own money! Fix this. Organizations should be able to use a credit card check out of student affairs.

41. ~2-4 weeks to get a request through SGA, 2 weeks to get a PO, then up to 45 days to get it paid = 2 ♦ - 3 Months do get anything done; to use our own money you take out the SGA time, and it still takes 2 months to use our own money!

42. More Geological classes, bring back Astronomy.

I think that RSU should focus more on academics and less on athletics. The athletics serves only a fraction of the student population, but it seems as if they receive a majority of the funding, attention, etc. I feel that they should also get rid of tenure at this institution, because it only breeds bad professors. If a professor is good they need not have any concern about being fired. Lastly, I believe that RSU would better serve their students if they were honest about the job availability of certain majors up front, rather than pushing students towards degrees that they have little to no job prospects.

43. I will not provide the answer to gender, age, race because they are not relevant. I am disappointed the university even requests this information.

I attend at the Bartlesville campus. I wish there were more student activities available. I have to pay fees for things I don't even get the advantage of utilizing. If, I want to do any of the activities, I have to take off from my full-time job & drive one hour, one way to do it. I don't think I should have to pay fees for things I don't use.

44. I think that the road and sidewalk conditions need to improve

45. I can honestly say RSU is a great school. We can't help the weather here in Oklahoma. I will be here a while and I am happy to be a Hillcat.

46. I am a concurrent high school student, and I take classes online. I'm not really sure how helpful this will be because most of this stuff doesn't apply to me.

47. The only issue I have is when I take an on-line class the professors are not good at answering email questions. I have taken 2 on-line classes where the professor has been non-existent.

48. Question in part 2 of the survey concerning athletics don't make sense, there is no right, or wrong answer. Not a very well designed questionnaire. If your going to add more athletics, I'll transfer to NSU or OSU, I came here for the academia and education, not the cheerleaders and games. It would also be nice to have a functioning SGA, instead of one that mirrors our own federal government, part of that is SGA fault part of it is the University's fault.

49. I came to this school as a Freshman because I was promised a good Theater program. That was a lie. I stayed because it was close to home but I have never been happy here. This school seem to only care for its Honor and Atheists, normal students are pushed off to the side.

50. RSU in Pryor has allowed me to go back to school while working full time. Thank you RSU!

I chose to attend RSU because the tuition is fairly cheap compared to surrounding schools, but the fees the students are charged are ridiculous. I am charged the same fees, if I were to not be living on campus. I do not use half of the "privileges" that I am charged for. The academics at this school are decent and I have really enjoyed the majority of my professors, but the class selection is poor; the days and times are horrid. There are usually only one of my core classes offered and it is at an inconvenient time, so I am forced to choose the online class. I also have to keep in mind a realistic work schedule, so it gets pretty frustrating. I learn so much more in class, than I do online. I hate online classes, and yet I am basically forced to take them. Also, the staff that handles all of the enrollment and financial have no idea what they are doing. I have had countless important documents lost, and extra charges on my bill. Nobody has any idea what is going on and nothing is done about it. I've been considering transferring and spending the extra money to retake classes that don't transfer because it is such a hassle every single year. The staff is also very rude and obviously have no regard for the students at all. This school would be fine, if the staff were better trained.

51. I do not understand why some students are paying certain fees. Online students still have to pay parking fees even though they pay higher tuition not to drive to school. Bartlesville students are paying student union fees when we don't have a student union, etc. I think they should use some common sense when doling out fees to students, and charge fees only to the students who have/need access to these items. Fees actually wind up costing as much if not more than tuition.

52. I wish more evening classes were available.

53. The problem of course availability when needed has been my greatest concern. Also, lack of clarity or misinformation by advisor when starting my program at RSU.

This is the first semester I have run into an issue with a Professor and not grading papers. Many students are concerned.

57. We have no idea how we did, if we were doing the assignments right, etc. It was a class the first half of the semester and we still do not have grades.

Certain classes should not just be offered as an online option. Some students struggle to understand certain concepts on their own and need the classroom environment. So when the student enrolls to a course offered on campus and then is told the class is now only offered online, the college takes a chance that those students struggling to take online courses will find a different college to meet their needs.

58. I am happy I chose RSU to get my degree. Most everyone that works there is friendly and approachable. I love RSU!

59. RSU needs to revamp their online program. Many professors are disorganized and don't respond to students in a timely fashion. Offering of video lectures would be nice. Angellearning doesn't always work with some programs. It is ridiculous to have to click on 10-20 different folders to find lessons and find out when assignments are due. Dr. Dana Gray is super organized and should be an example to other instructors on the online classes.

60. While walking around campus, I sometimes wonder where all those extra fees go to. For example, tiles coming out of the floor or the old buildings that are rough inside and out. Maybe I should also mention the faulty air flow in the 3-D Lab next to Baird Hall or the lack of parking for students who do not live on campus. Basically, I would like to know where all that extra money goes to at RSU and the administrators should consider thinking about the value of what they use the money for. I do not doubt they do, but I have failed to see it.

61. I dealt with racism in the classroom which sucked. I wish we had a few more activities during the year, something around Halloween would be nice. At other schools students have jobs picked for them if they indicate on the fasfa that they want to work. It sucks that we don't have it here it kind of seems like the employers don't really want to hire black people.

62. I would like for more options and more opportunities for 3000 and 4000 level Biology courses. This would reduce my stress on worrying whether I will be able to get into those courses and graduate when I am suppose to.

63. I experienced discriminated while from the Nursing department and will not be back to this school and will advise all of those that I come in contact with to choose another option for their future endeavor. The Nursing department needs to be reevaluated by independent parties with restructuring starting at the admissions assistant level and up!!! Cannot believe what I experienced in 2013-2014 while living in Cherokee Nation.

64. Had a major problem contacting my adviser throughout my entire time at RSU. I tried via email as well as voicemail. I never received anything back. I am now forced to take additional hours as well as cram classes in to graduate. I wish there was an easier way to make this system work. I have also submitted a graduation application but never heard back from that also. Communication is almost non existent for online students. The non instructor staff has been great especially Cheri Smith. She has answered all my questions but when the question requires a higher level of advisement it disappears into the abyss. I felt I was mainly self advised.

65. Admissions department has issues with inputing transfer transcripts. Also, a little phone etiquette goes a long way.

66. Admissions department has issues with inputing transfer transcripts. Also, a little phone etiquette goes a long way.

67. The school needs to offer the same opportunities at all of the locations not just the main campus. Those of us that do not attend the Claremore campus are ignored. Club or organization need to have equal participation throughout all of the sites. I do not want to be told that I have to drive 45 minutes to the main campus to be included.

68. i hope RSU could help students with their text books. they are too expensive. the used ones are extremely expensive. it is costly to go to college.if school can help students save money, it will be a great help for them and their family,and more students can afford go to college that will be opportunities for them in their future career.

69. Safety is a concern for me. If there was to be an attack like the horrible ordeal that happened at Virginia Tech in 2007 I believe it would be extremely devastating because security seems very lax around campus and responsible citizens who are concealed carrying card holders are not allowed to be armed to protect themselves or there fellow students on campus.

70. Overall, my first semester as a transfer student to RSU went smoothly. My advisor-Brook Woodworth-was easily accessible and was squared away fleshing out my schedule and helping me with transferring my previous college credits. I did find it inconvenient; however, that I am having to do all the legwork to validate some of my transfer credits.

71. However, overall I am satisfied with Registrar in this area. I also thought Music Appreciation was a waste of time and my GI Bill Veteran Benefits. I learned nothing in that course under Mr. Kelly's tutelage. The best course by far for Spring 2014 was Ms. Martin's US History since 1877. Overall, I am satisfied with RSU and I am excited for my future in

obtaining my degree with this University.

72. I pay tuition, and fees. Then I pay to graduate. After that I get a flood of emails to take an insignificant survey that will have skewed results because you can't accept that it is **FINALS WEEK AND I DON'T HAVE TIME FOR THIS NONSENSE.**

73. Sedexo is the worst. Doing away with them or changomg them significantly would make tremendous leaps and bounds on student satisfaction, especially if in doing so, small businesses such as coffee shops could then open up on campus.

74. My advisor does not like to return calls and then does not show up at our scheduled appointment that we both agreed to. Nursing program is too political.

Number one complaint is parking. There is absolutely no parking at certain times of the day and you have to improvise if you want to be on time which means the campus security hands out tickets to people who had to find their own "parking spaces." I never received a ticket because I was always a little hidden, but a lot of my friends received tickets because of the lack of parking spots. You should not be able to give parking tickets when it's the school's fault for lack of parking.

75. Also, the campus security is setting an amazing example of how to not stop at stop signs, and how to not signal when turning. They need to be a little more observant of the students' driving as well. I can't tell you how many times I was almost hit from someone speeding around a corner and cutting it too wide or getting hit in a parking lot. You might want to look at trying to get out of the Sodexo contract as soon as you can. The food tastes like rubber/plastic and is overpriced. My family used to come to dinner at "the caf" my freshman year (2009) because all of the food was so good and hand prepared. I remember when you could make your own meal and if they thought it was good enough they would add it to the menu. I couldn't tell you how much money we spent there my freshman year and living off campus. It was that good. Now all it consists of is stale nacho chips and boiled hamburgers...especially at sporting events. It's the worst there. Other than that, I had a nice experience at RSU.

76. I am a concurrent student.

This is a fairly awful survey, since most of the questions are fairly ambiguous. For example, if I reply that I am "very satisfied" with "having athletic teams," does that mean that I'm happy with what we currently have, or that I want more? Maybe I'm very satisfied with the current size of the athletic department, in so far as I like how small it is, but I wish it were even smaller. Referencing my satisfaction responses against my earlier interest responses isn't going to help much, either. What if I say that "Having athletic teams" is of great interest to me? That could mean that I'm interested in seeing

77. the program expanded, reduced, or just that I'm very interested in the teams we already have. I'm sure you're thinking "get a load of this guy, way to over think the survey," but really... You could have easily asked "We should increase the level of funding for..." with a Likert scale from "strongly agree" to "strongly disagree." BAM, ambiguity problem solved. I also realize that it's easy to be snarky when submitting anonymous surveys online. However, I'm pretty upset that RSU would spend the time and money required to create and analyze this survey when I don't even know if it will be interpreted correctly!

78. As a WORKING adult trying to complete my education, I find it very difficult to obtain books that are not available as an E-book from the campus bookstore. They are only open Monday-Thursday 8a-5p & on Friday 8a-1p. They are not open any extended hours during the first couple of weeks of classes when students need to get books. If RSU is going to have classes that meet in the evenings, the bookstore should be open during that time as a service to the students.

79. Beeter laboratory facilities and a larger choice of medical programs such as PT, dental, and etc.

80. everything about this college is a joke... your class availability is not good, the professors are usually rude and unreliable, the dorms are stinky, the campus is usually dirty and the roads are full of potholes. When i came here i was basically lied to about everything. I have filed grievances and nothing has changed. There is never enough parking, and your winter weather policy is going to get someone killed. In short this college is the laughing stock of Oklahoma schools and i cannot wait until next semester when i can transfer to a real college (nsu) where classes are cheaper, the food is better and they have football not stupid soccer.

81. Would like to see all available courses in every semester ,except summer semester and more classes for a more flexible schedule.

82. I attend the Bartlesville campus and I have noticed that I am charged for some of the services offered at the Claremore campus only, that I do not have access to, this seems unfair.

83. I wish I could receive advisement at the Bartlesville campus, its really inconvenient to travel to Claremore when they do a good job.

**84.** survey needs work concerning athletic questions, answers could be confusing

**85.** I have a great advisor, she is a great asset to RSU. I hope that she'll be with your university for a while. She has helped me a lot in making sure that I take the correct courses and that I am in line to graduate on time.

**86.** I would like for there to be more study areas and student jobs.

I feel that too much emphasis is placed on athletics at this university. I think too much funding is placed there and not enough in the other areas of academics where it IS needed. I think more full time faculty in the Psychology department is desperately needed. I think the process of which PO's is handled for student organizations is archaic and not placed as

**87.** being important for the university toward the organization. Many organizations feel that RSU does not take them seriously and that they don't want to give money to help pay for things that the money is allocated for. Also, the nursing school staff are rude and think they are better than everyone else and that other degrees are not important and that is not an image of RSU that I like knowing about!

**88.** I graduated in 2014.

**89.** Overall I am pleased with RSU. I feel the program supported the education that I needed to advance in my present career.

